

DAY 1

November 5, 2025



Built For Zero.
COMMUNITY SOLUTIONS
A MOVEMENT TO END HOMELESSNESS

WELCOME

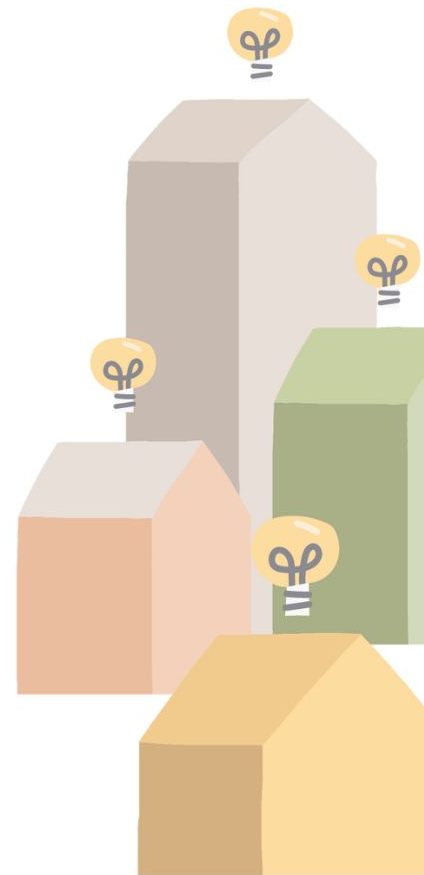
Built for Zero Learning Session

Built for Zero Learning Session 2025

**Built
For
Zero.**
COMMUNITY
SOLUTIONS

Welcome Plenary

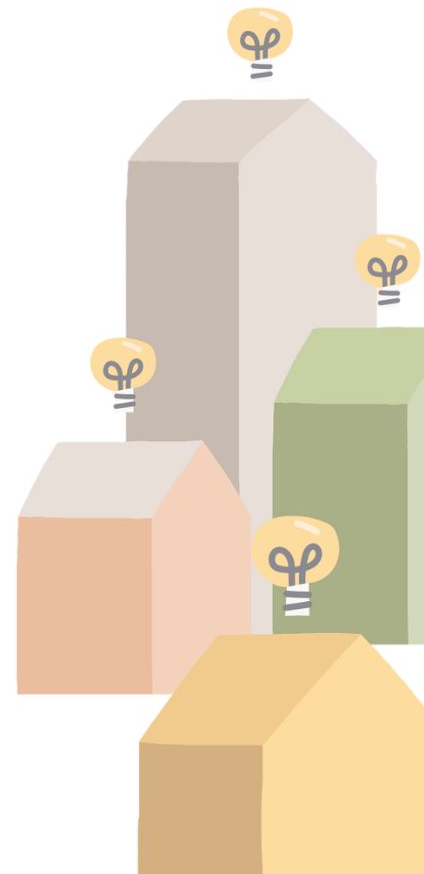
November 5th, 2025



We honor and acknowledge that the land on which we reside is the traditional territory of the Ute, Cheyenne, and Arapaho Peoples. We also recognize the 48 contemporary tribal nations that are historically tied to the lands that make up the state of Colorado.

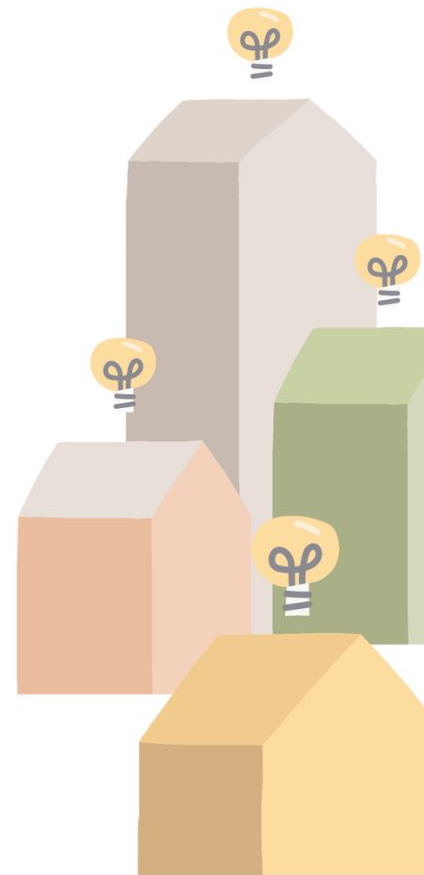
We honor Elders past, present, and future, and those who have stewarded this land throughout generations. We also recognize that government, academic and cultural institutions were founded upon and continue to enact exclusions and erasures of Indigenous Peoples.

May this acknowledgement demonstrate a commitment to working to dismantle ongoing legacies of oppression and inequities and recognize the current and future contributions of Indigenous communities in Metro Denver.

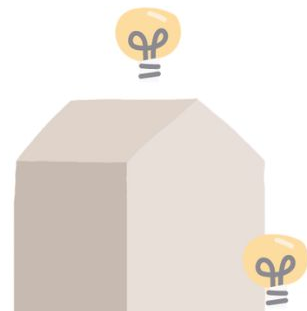


Objectives

- Review and revise **aims, milestones**, and **key strategies** to make homelessness rare and brief
- **Connect with other leaders** in the forefront of proving homelessness is solvable
- Learn from peer leaders, sector experts, policy partners, and coaches about **emergent solutions**
- Learn about how to build more **resilient homeless prevention and response systems**.



Day 1 Agenda



Morning

- 9:00-10:15am **Brunch & Networking**
- 10:15-10:30am Break
- 10:30-12:30pm **Plenary**
- 12:30-1:45pm **Lunch**

Afternoon

- 1:45-3:15pm **Team Planning Time**
- 3:15-3:30 Break
- 3:30-4:30pm **Topical Breakout Sessions**
- 4:30-5:00pm Break
- 5:00-6:30 **Dinner & Networking Reception**
- 6:30pm **FUN!**



LIP SYNC BATTLE

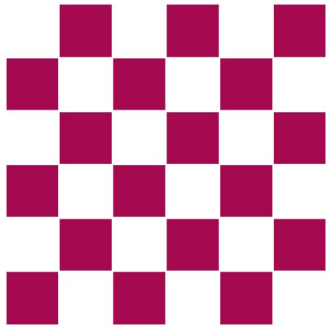
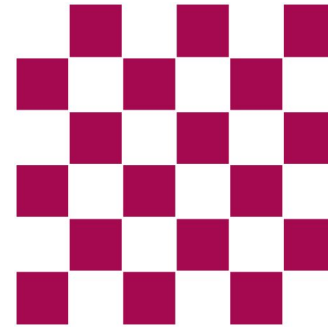
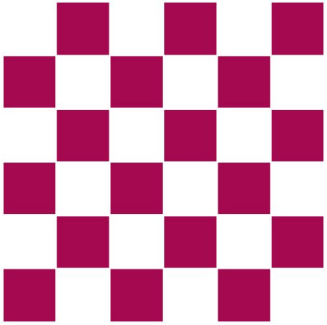


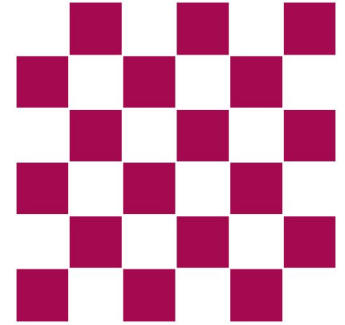
TABLE GAMES



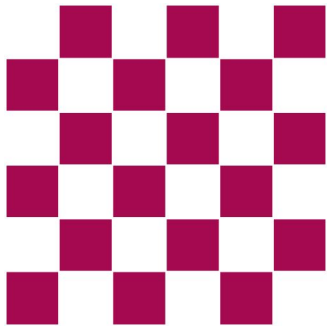
COOKIE DECORATING



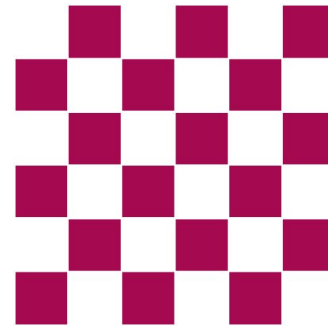
FUN & GAMES



Built
For
Zero.



HOT COCOA STATION



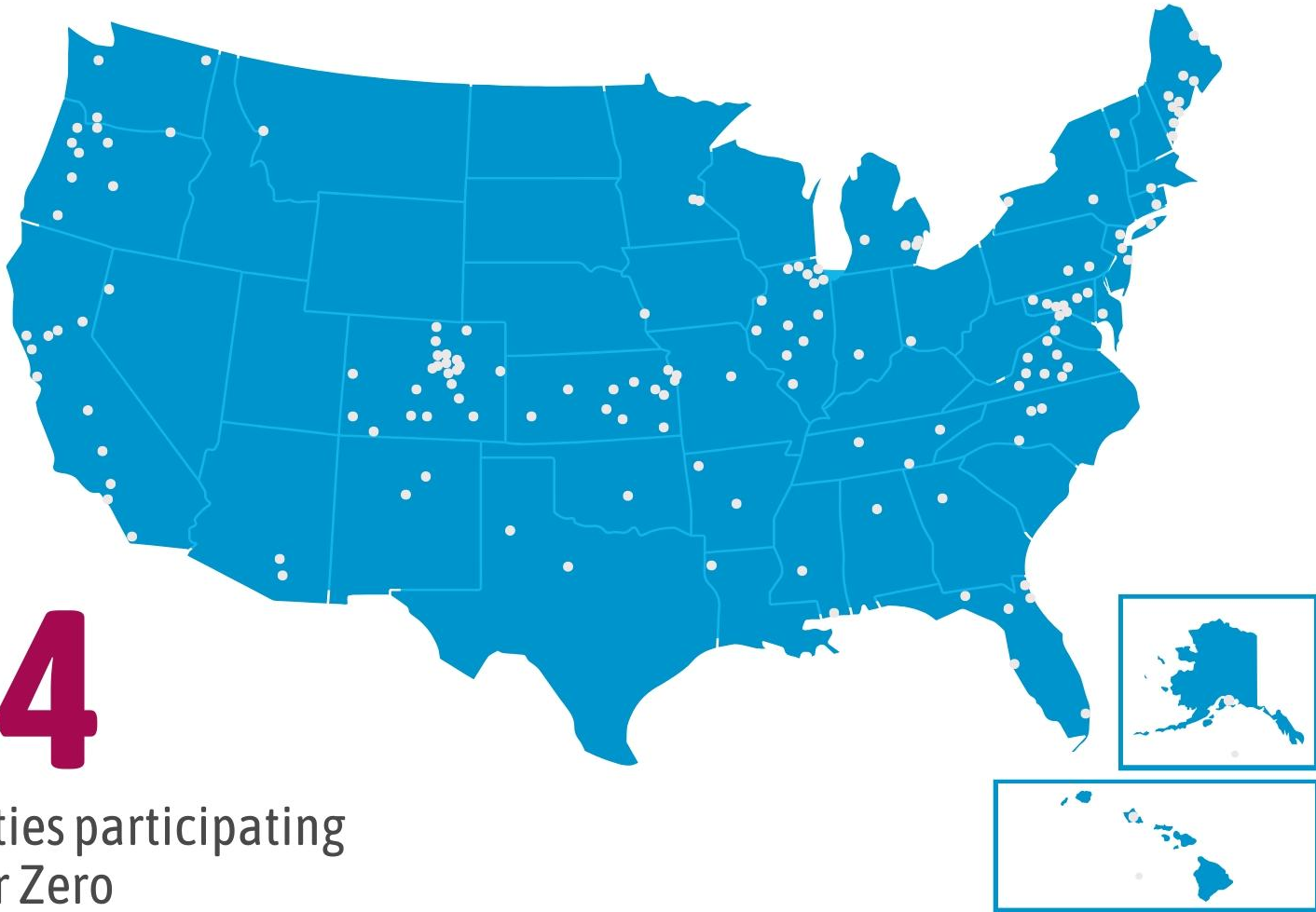
AFTER-HOURS FIRE PIT

Who is Here?



164

Communities participating
in Built for Zero



INTERNATIONAL PARTNERS

Communities across the globe are proving homelessness is solvable.

5 international partners working across **109** global communities



68 communities are participating in **BFZ-Canada**
46 have achieved **quality data** and
13 have measurable **reductions** for
chronic and veteran populations.

4 achieved
functional zero!

Crisis
5 communities are
participating in **BFZ-UK**
with **1** community having
achieved **quality data**

7 communities are
participating
ATEP has built a national
homelessness database

1 community is
participating
and has achieved **quality data**

28 communities are
participating in
Advance to Zero
7 have reached **quality data** and
8 downward shifts for rough
sleeping have been achieved

Welcome to Community Solutions Core Partners!

MacArthur
Foundation

ROCKET
Community Fund

ballmer
GROUP



 KAISER PERMANENTE®

+ a b | e a u
FOUNDATION

Thank you to our Learning Session Partners!



Homebase

SYSTEM
CHANGE
PARTNERS



MAY & STANLEY SMITH
CHARITABLE TRUST

WALKER &
DUNLOP



California
COMMUNITY
Foundation



Community Solutions Staff



Resilience, Joy & Uncertain Times

We are doing this work in an environment of uncertainty and changes at all levels.

Uncertainty is **hard**, and it calls us to envision a future that accounts for these changes and aims for resilience.



Resilience, Joy & Uncertain Times

Some of the best ways to navigate uncertainty include:

- Building trust and creating collaborative working relationships
- Creating a shared vision for the future
- Acknowledging that this shared vision and the pathways to realize it may need to be adapted as the landscape continues to change
- Focusing on joy and celebration



Meeting This Moment

- Reimagining our systems
- Working across sectors
- Engaging new allies
- Communicating to expanded audiences
- Continuing to support each other



Opening Speakers



MAYOR MIKE JOHNSTON

City & County of Denver



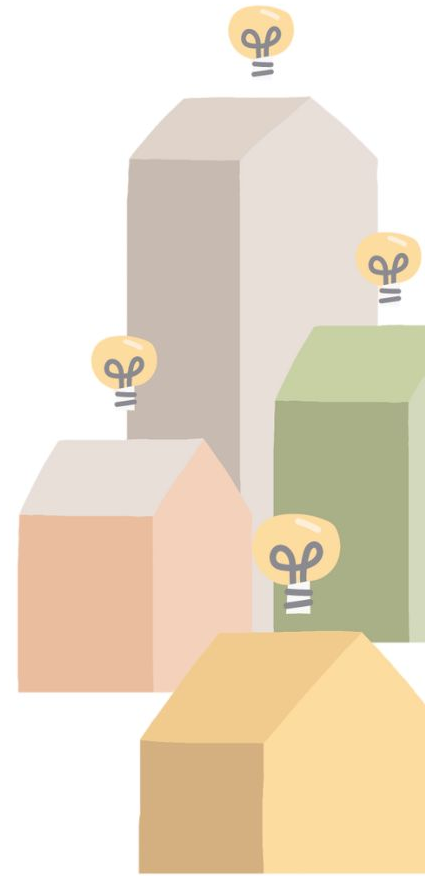
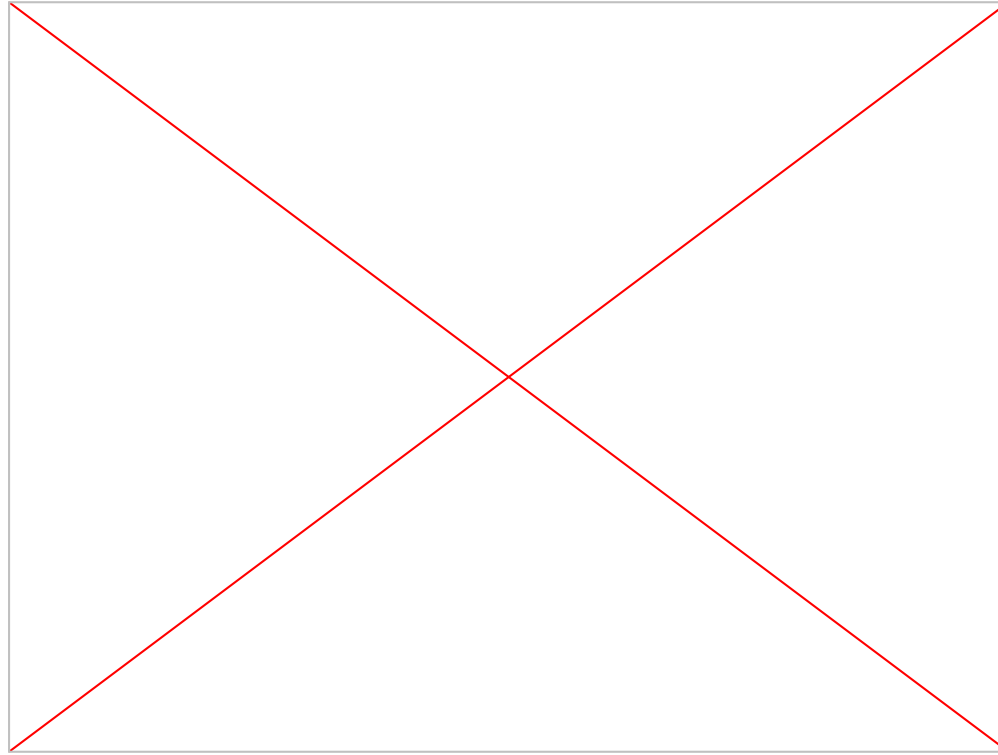
JOHN VU

Vice President of Strategy,

Community Health

Kaiser Permanente

10 Years of Built for Zero



Milestone Celebrations





Celebrating Quality Data!!

BFZ communities who have reached Quality Data in one or more populations



Quality By-Name Data demonstrates a community's ability to:

- ✓ **List all known individuals**, including those who have not yet been assessed or consented to services
- ✓ **Coordinate outreach** coverage
- ✓ Maximize **provider participation**
- ✓ Implement an **inactivity policy**
- ✓ **Track current and historical list status'** of all known individuals
- ✓ **Track newly identified** individuals

- ✓ **Track those returning** to active homelessness

- ✓ **Track housing** placements

- ✓ **Track chronicity and veteran** status

- ✓ **Track population and household** status changes

- ✓ Include **self-identified race and ethnicity** on the by-name list to be used to analyze system outcomes



Look who now has Quality Data!



ALL SINGLE ADULTS - VETERAN AND CHRONIC

- ✦ Heartland CoC
- ✦ Kansas BoS Douglas County
- ✦ Maine Hub 2- Cumberland
- ✦ Maine Hub 4- Androscoggin
- ✦ Maine Hub 7- Penquis
- ✦ Maine Hub 8- Downeast
- ✦ Maine Hub 9- Aroostook

VETERAN

- ✦ Greater Kansas City CoC
- ✦ Metro Denver CoC - Broomfield County
- ✦ Metro Denver CoC - Jefferson County
- ✦ Metro Denver CoC - Denver County
- ✦ Out Wayne County CoC
- ✦ Wichita/Sedgwick County CoC

CHRONIC

- ✦ Chester County CoC
- ✦ Cincinnati/Hamilton County CoC
- ✦ Northwest Louisiana CoC

YOUTH

- ✦ Central Virginia CoC



Celebrating Reductions!!

BFZ communities who have sustained a downward shift in their AH #



Reductions!

ALL SINGLE ADULTS

☀️ South Central Indiana

VETERAN & CHRONIC

☀️ Columbia-Boone County/Missouri Balance of State CoC

☀️ Missoula

CHRONIC

☀️ Central Virginia CoC

☀️ Colorado BoS Fremont County

☀️ Montgomery County CoC

☀️ South Central Indiana

VETERAN

☀️ Detroit CoC

☀️ District of Columbia CoC

☀️ Marin County CoC

☀️ Metro Denver CoC - Adams County

☀️ Metro Denver CoC - Aurora

☀️ Metro Denver CoC - Tri-Cities

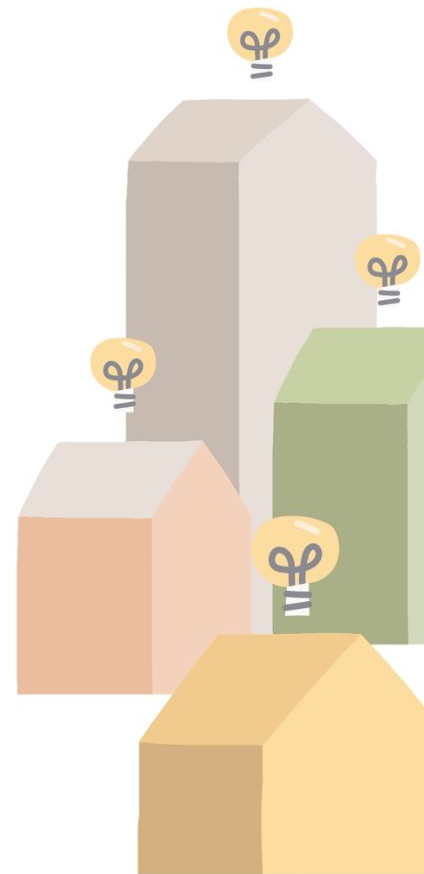
☀️ Nevada County CoC

☀️ Pikes Peak CoC

☀️ Saint Johns County CoC

☀️ San Diego City

☀️ Washtenaw County



Reductions!

ALL SINGLE ADULTS

☀️ South Central Indiana

VETERAN & CHRONIC

☀️ Columbia-Boone County/Missouri Balance of State CoC

☀️ Missoula

CHRONIC

☀️ Central Virginia CoC

☀️ Colorado BoS Fremont County

☀️ Montgomery County CoC

☀️ South Central Indiana

VETERAN

☀️ Detroit CoC

☀️ District of Columbia CoC

☀️ Marin County CoC

☀️ Metro Denver CoC - Adams County

☀️ Metro Denver CoC - Aurora

☀️ Metro Denver CoC - Tri-Cities

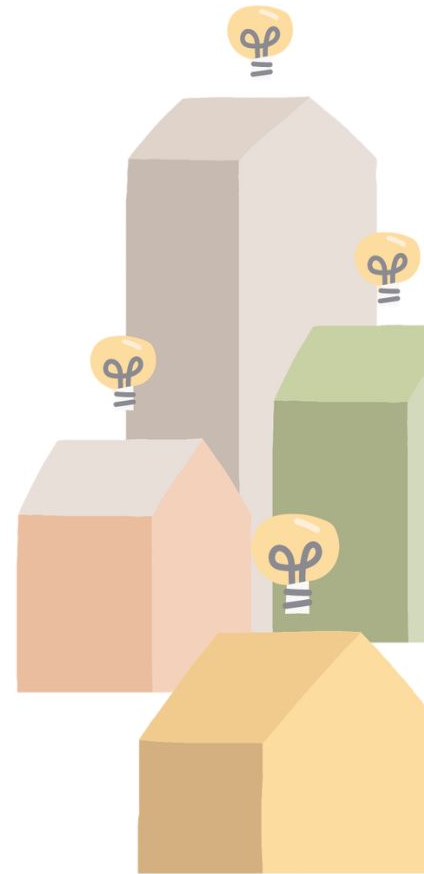
☀️ Nevada County CoC

☀️ Pikes Peak CoC

☀️ Saint Johns County CoC

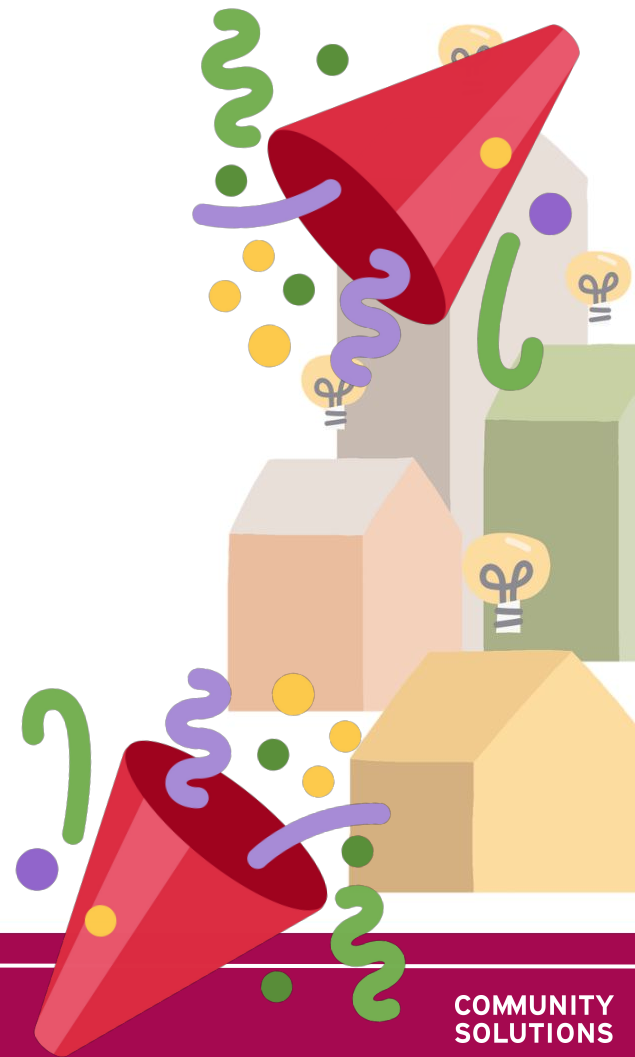
☀️ San Diego City

☀️ Washtenaw County





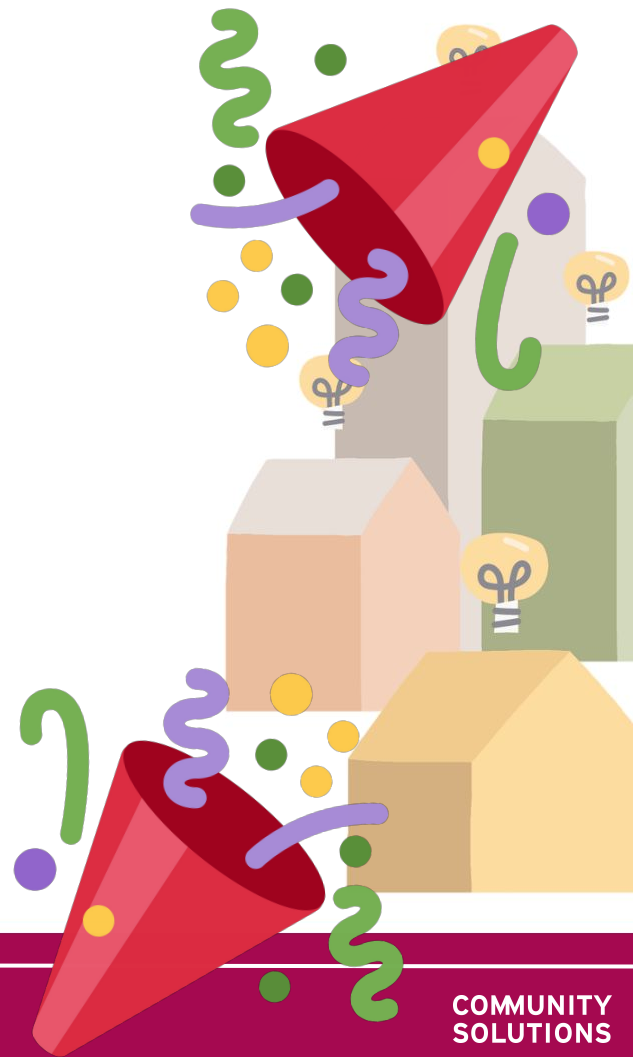
Nominated awards





The “Outreach Icon” Award:

celebrating someone who is doing truly excellent work in the field of direct service outreach or outreach coordination.



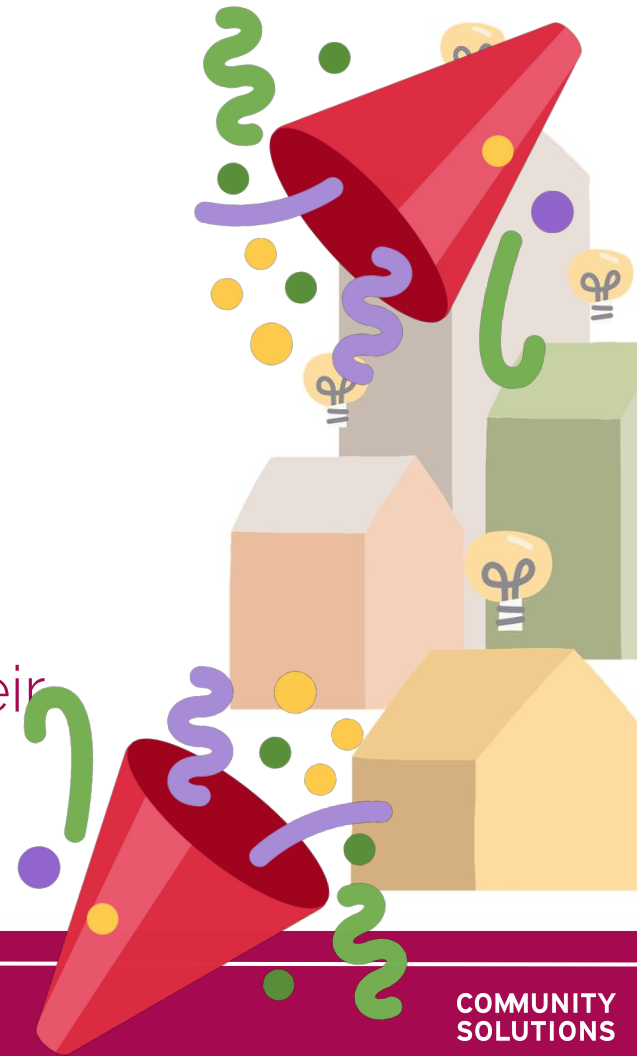
The “MVPP (Most Valuable Permanent Placer)” of Housing Award:

celebrating a resourceful individual from your community who excels at identifying creative housing solutions and permanent housing placements.



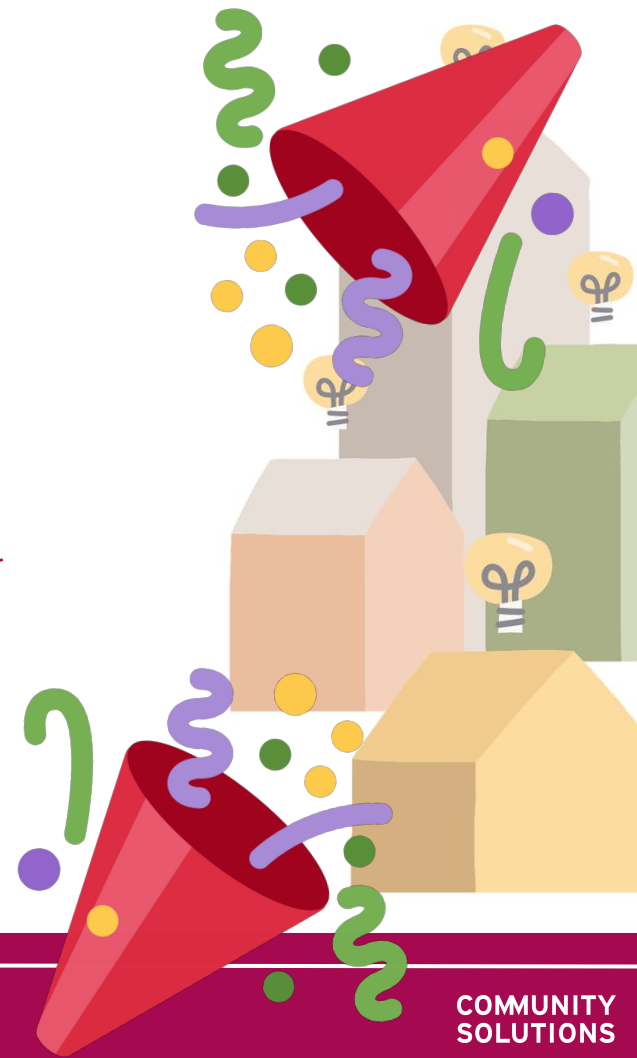
The “James Beard of Systems Building” Systems Building Award:

celebrating an outstanding individual who does exceptional work in strengthening their local homeless response system.



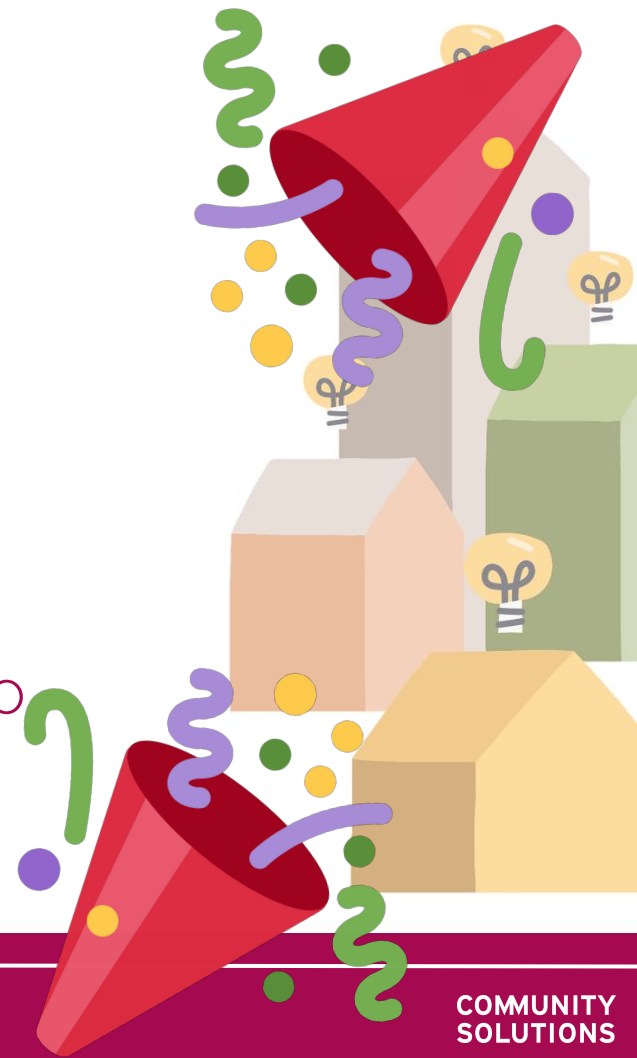
The “Metrics Magician” Excellence in Data Award:

celebrating someone who does the crucial work of using data and analysis to improve how their community serves people experiencing homelessness.



The “Captain of the Partner-Ship” Award:

celebrating a networking ninja who forges non-traditional and effective partnerships to improve their system.





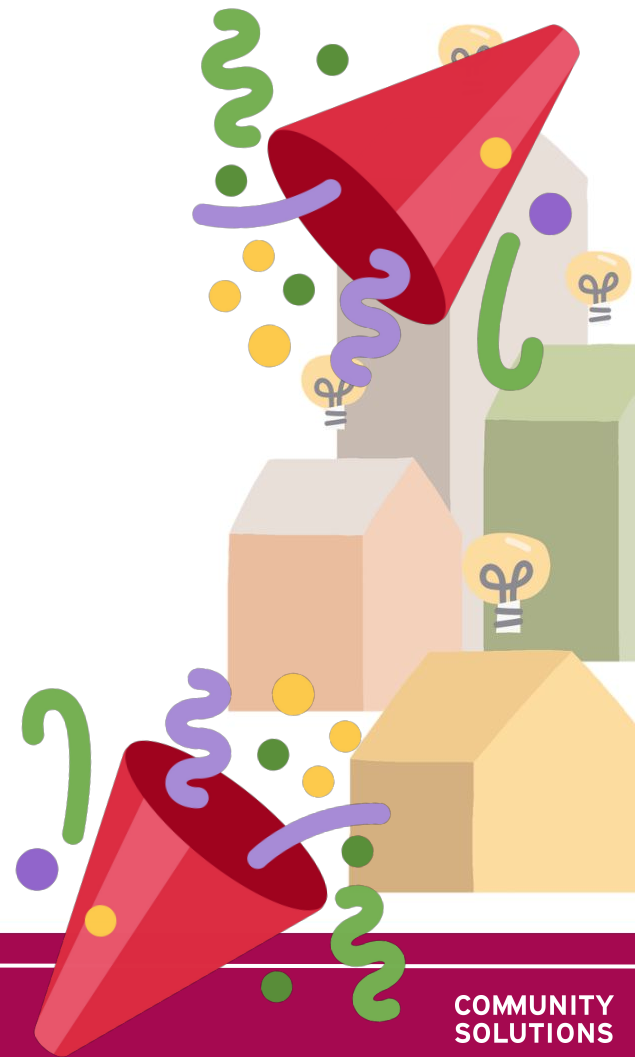
The “Can’t Stop Won’t Stop” Spirit Award:

celebrating a tireless individual who is
relentless, enthusiastic and always finds a
way!



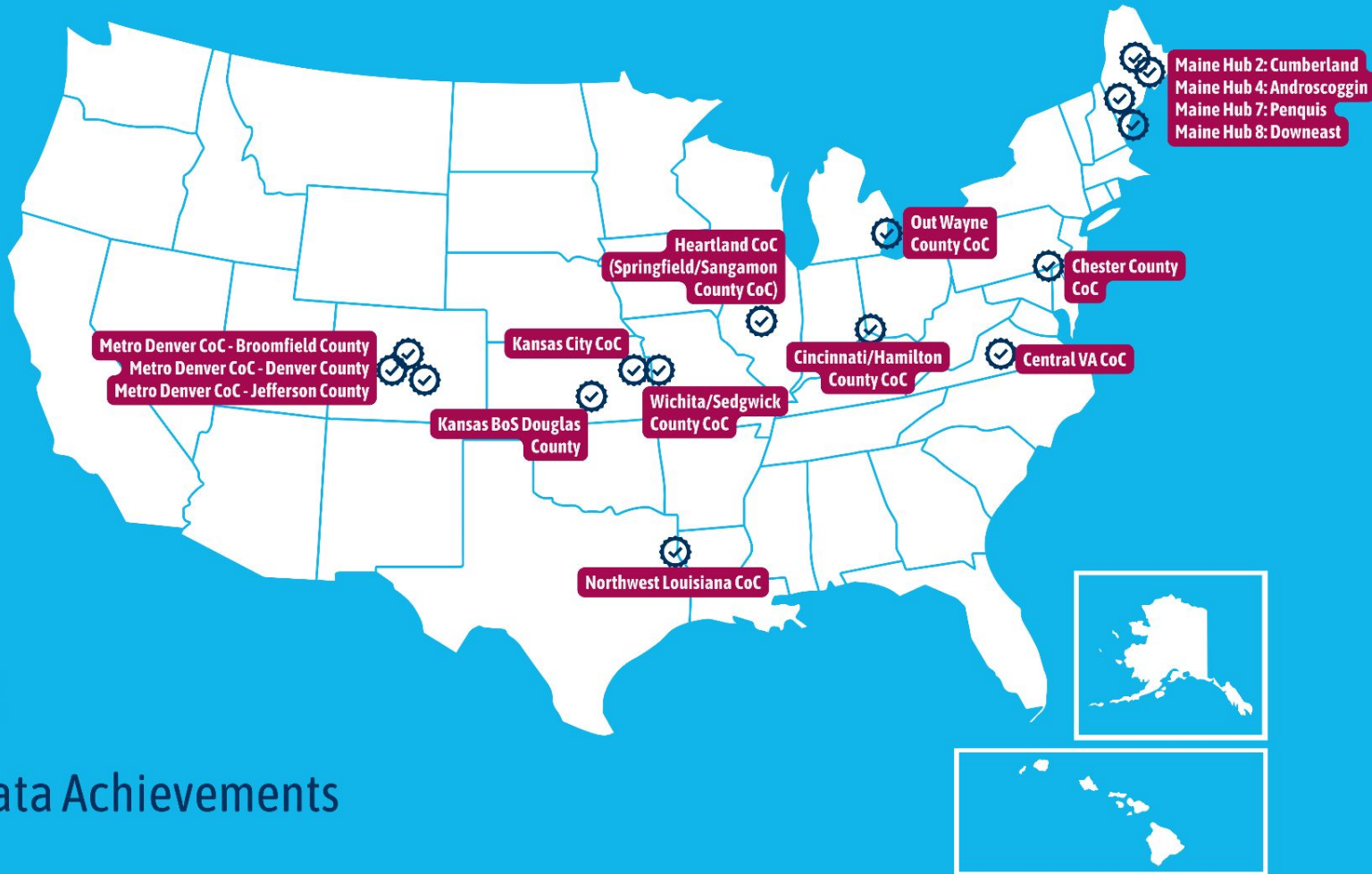


Our Movement in Action



16

Quality Data Achievements

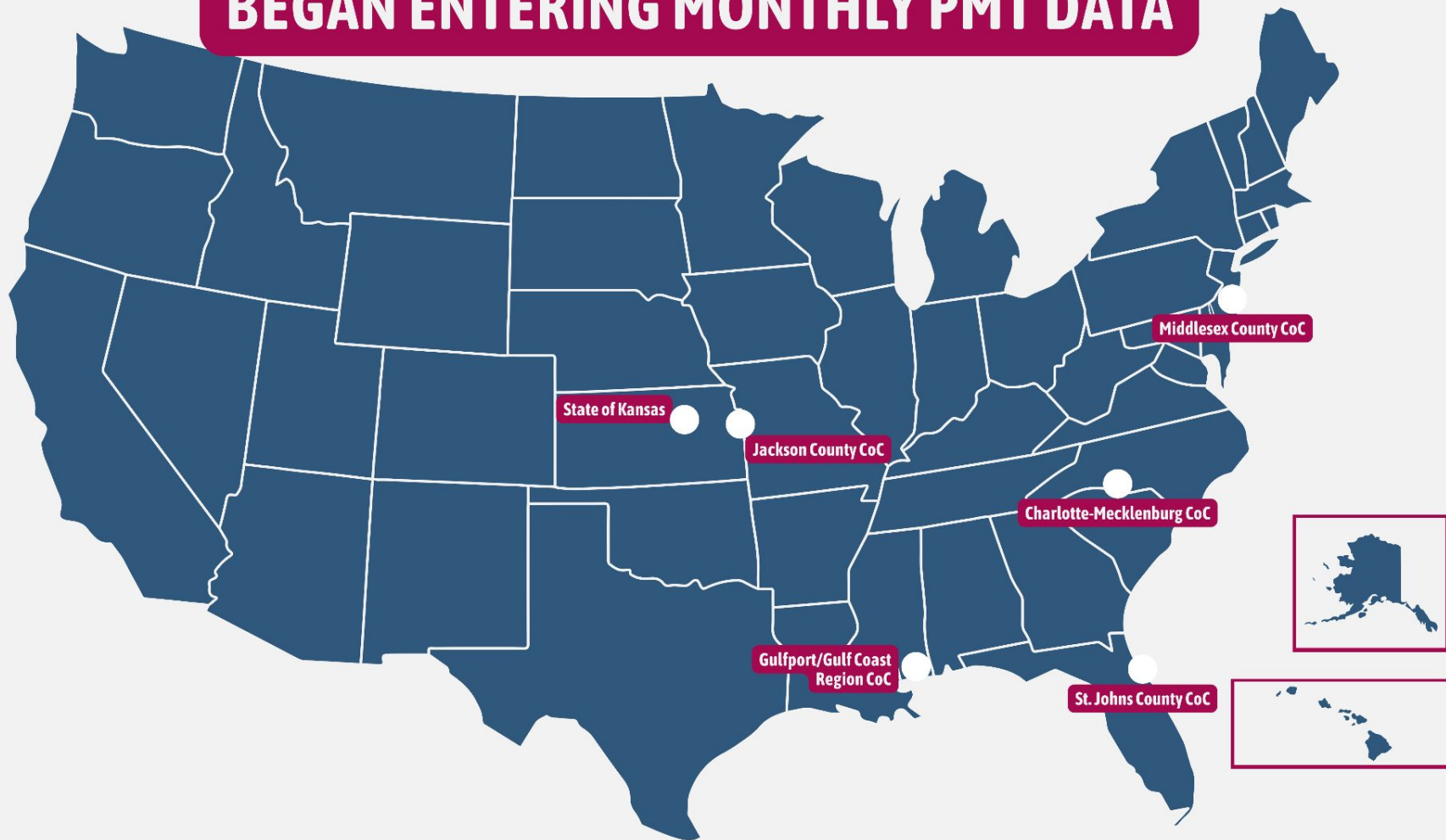


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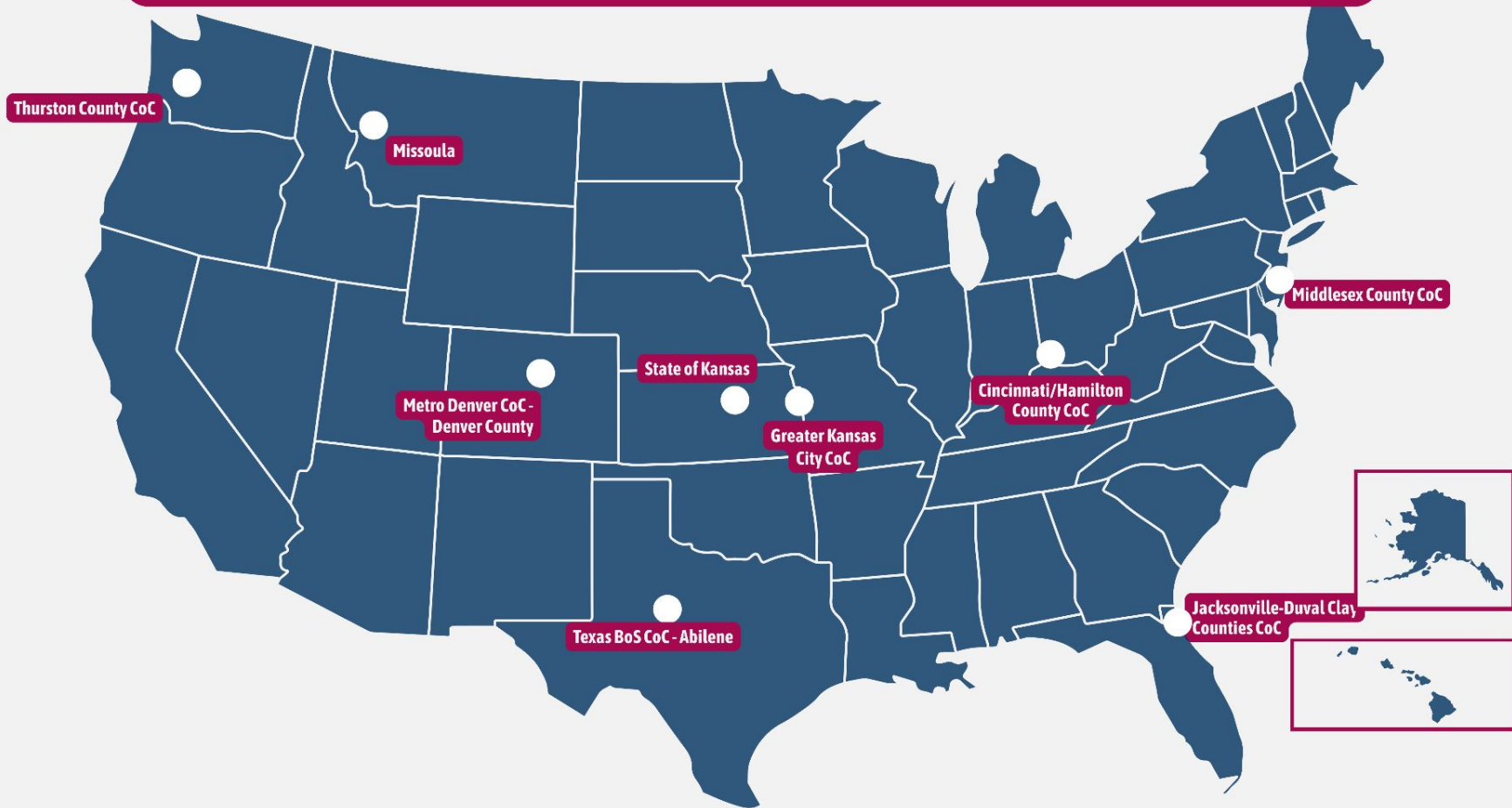
Downward Shifts in Actively Homeless Numbers



BEGAN ENTERING MONTHLY PMT DATA



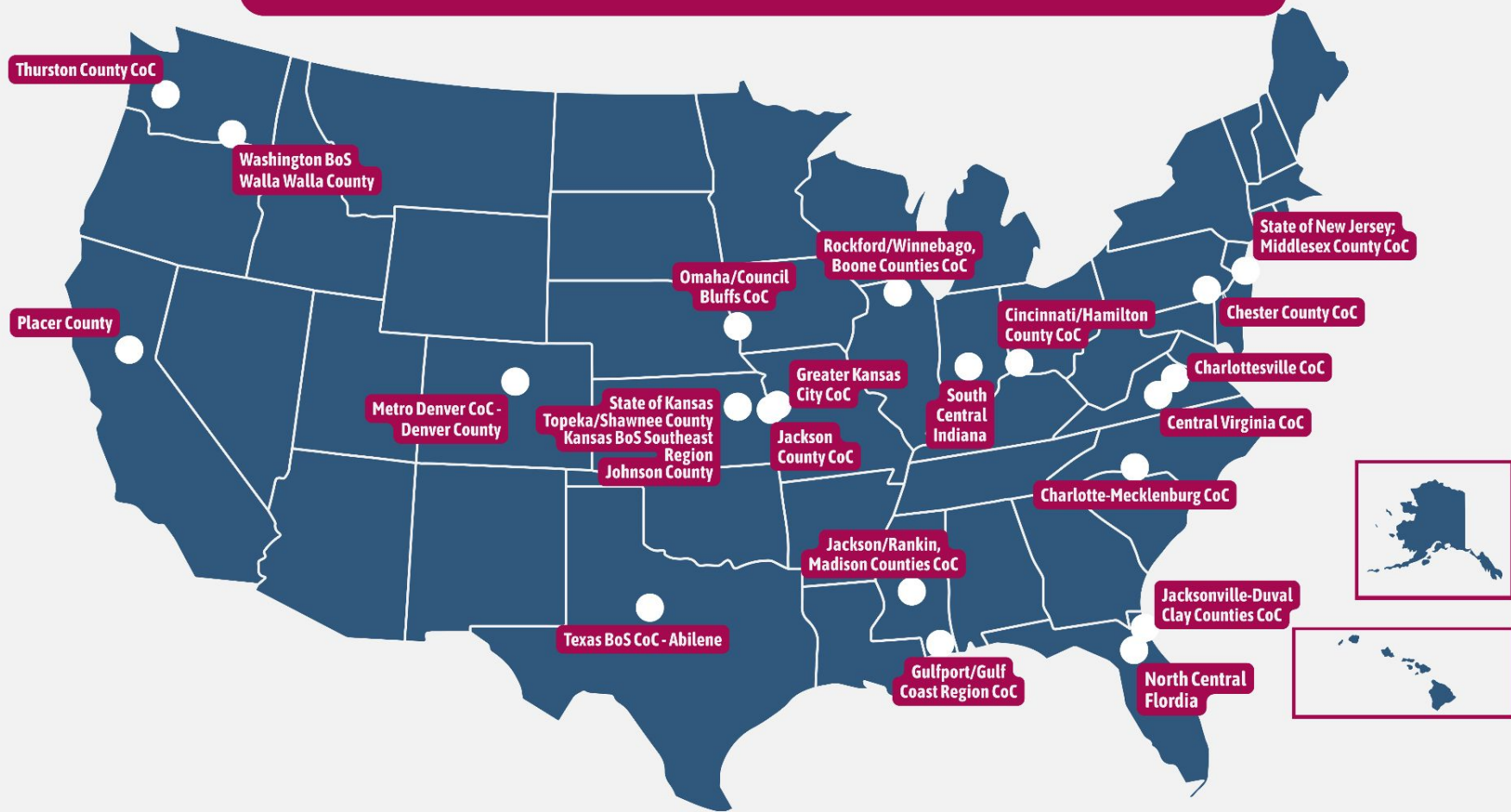
COMPLETED A PDSA OR IMPROVEMENT PROJECT



DOCUMENTED & ADOPTED POLICIES & PROCEDURES ACROSS ENTIRE COC



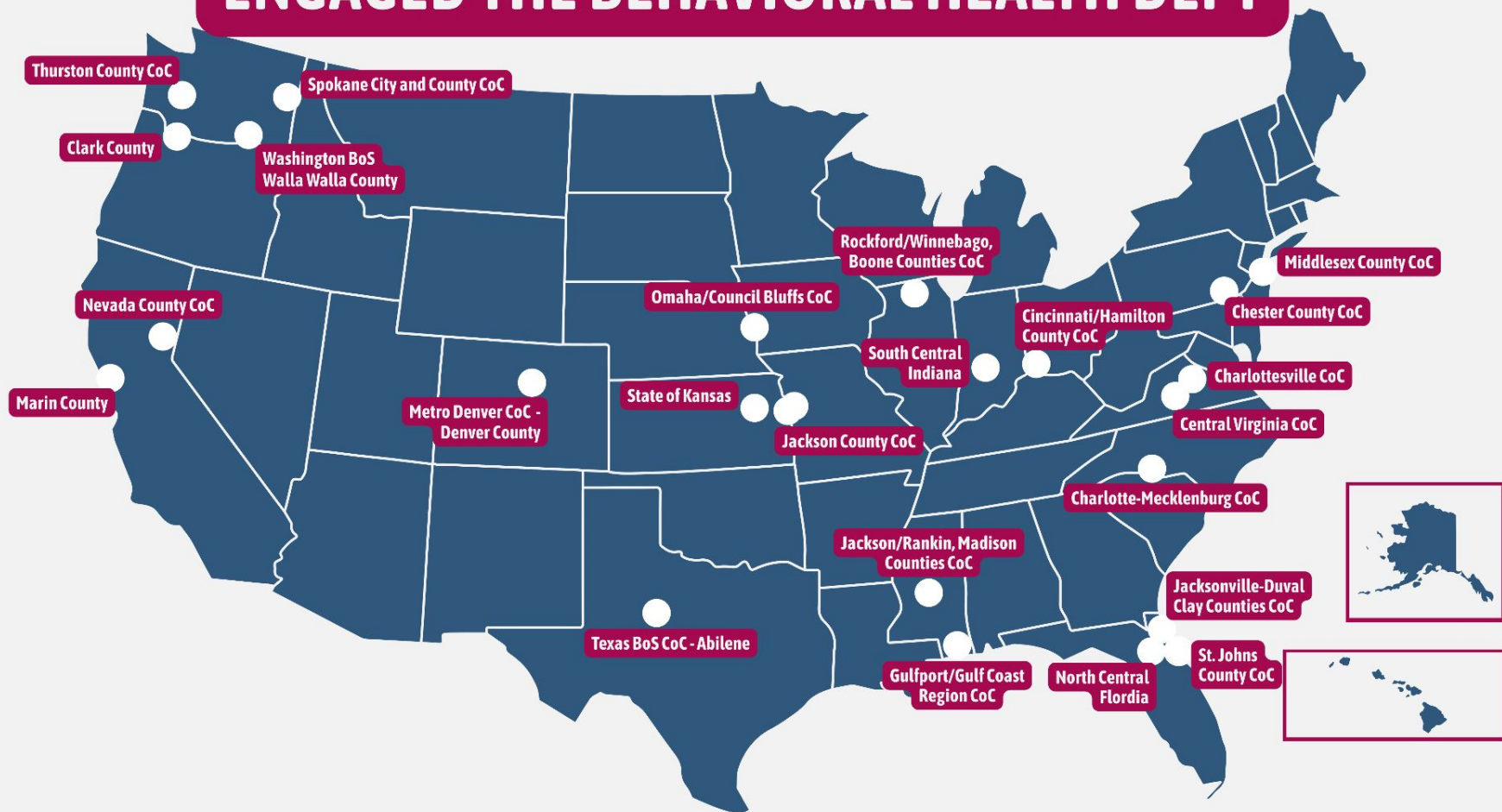
ENGAGED AT LEAST ONE NEW PROVIDER



ENGAGED PLEH IN DECISIONMAKING



ENGAGED THE BEHAVIORAL HEALTH DEPT



COLLABORATED WITH ANOTHER CoC



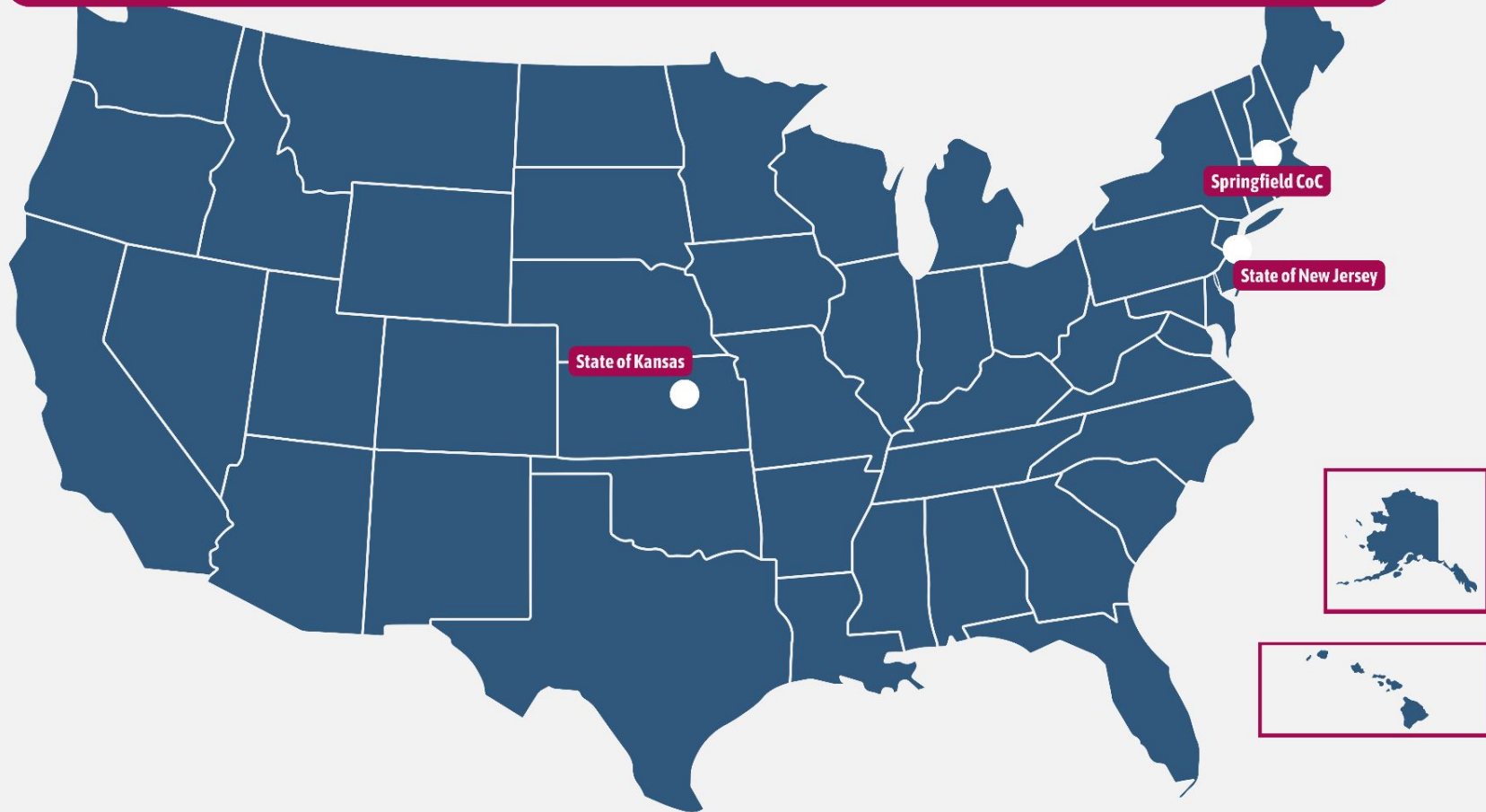
INCREASED PARTNERSHIP WITH OTHER SYSTEMS



INCREASED PARTNERSHIP WITH VA



LAUNCHED A COORDINATED STATEWIDE INITIATIVE



PRESENTED ON BFZ WORK & PROGRESS AT A CONFERENCE



RESET AIMS & HAVE BUY-IN TOWARD SHARED GOAL



SET UP PROCESS TO ADD “AT RISK” CLIENTS TO CASE CONF. TO ADDRESS INFLOW



SET UP A POPULATION WORKGROUP OR STATE STRATEGY TEAM



SHARED WORK AS A SIGNIFICANT IMPACT OR BRIGHT SPOT





164

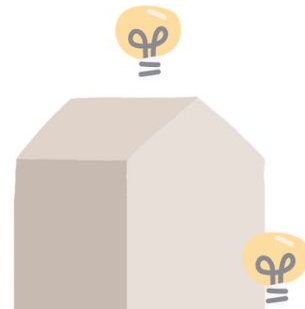
Communities participating in Built for Zero

LUNCH



Topical Breakout Sessions

3:30-4:30



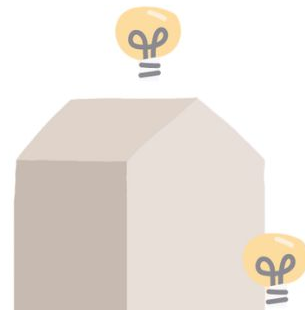
- Narrative Change in Action
- The Leadership Lab
- Exploring the Use of AI in our Work

- Creating Visible Wins: Reducing Encampments & Unsheltered Homelessness
- Scaling Your System for Youth
- Building a Strong Backbone

DAY 2

November 6, 2025

Day 2 Agenda



Morning

- 8:15-9:00am Breakfast
- 9:00-10:15 **Team Planning Time**
- 10:15-10:30am Break
- 10:30-11:30am **Topical Breakout Sessions**
- 11:30-12:30pm Lunch

Afternoon

- 12:30-1:30 **Topical Breakout Sessions**
- 1:45-3:00pm **Plenary**
- 3:00-3:15 Break
- 3:15-5:00pm **Team Planning Time**
- 5:00-6:00pm **Hors d'oeuvres & Networking**

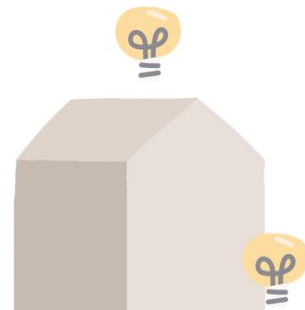
Cohort Breakouts: Team Planning Time #2

Location	Session Name
Red Rock 8	wTeam Planning Time - Group 1
Red Rock 9	Team Planning Time - Group 2
Red Rock 6	Team Planning Time - Group 3
Red Rock 7	Team Planning Time - Group 4
Red Rock 2-3	Team Planning Time - Group 5
Red Rock 4-5	Team Planning Time - Group 6



Topical Breakout Sessions

10:30-11:30am



- Designing Systems for All
- Lessons from the field: Healthcare & Homelessness Integration
- All In Mile High: Denver's Housing Central Command

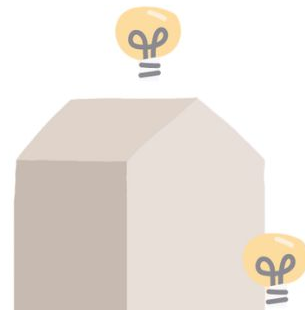
- No One Left Behind: System-Wide Data
- Building Strong Governance & Implementation Structures
- CoC Financial & Scenario Planning in Uncertain Times
- Practical Solutions: Housing Supply

LUNCH



Topical Breakout Sessions

12:30-1:30pm



- Engaging New Allies for Large-Scale Change
- Shifting to a Crisis Response System: Detroit Case Study on Ending Veteran Homelessness
- The Power of Prevention: Learnings for Building Resilient Systems

- Building Resilient Leadership Structures
- System-Level Resourcing: How to Mobilize, Align, Diversify, and Sustain Resources at a System Level
- Organizing for the Policies We Need

Plenary



PANELISTS



Naomi Amaha
Director of Policy and
Government Affairs
The Denver Foundation



Dr. Jamie Rife
Chief Housing Officer
and Executive Director
**Denver's Department of
Housing Stability**



Missy Mish
Section Chief
**VA Homeless
Programs**



Lisa Dugaard
Co-Executive
Director
**Purpose Dignity
Action**

Cohort Breakouts: Team Planning Time #3

Location	Session Name
Red Rock 8	Team Planning Time - Group 1
Red Rock 9	Team Planning Time - Group 2
Red Rock 6	Team Planning Time - Group 3
Red Rock 7	Team Planning Time - Group 4
Red Rock 2-3	Team Planning Time - Group 5
Red Rock 4-5	Team Planning Time - Group 6



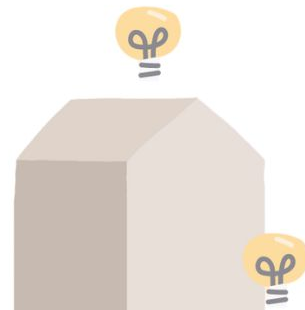
Group Photo!



DAY 3

November 7, 2025

Day 3 Agenda



Morning

- 7:30-8:45am Breakfast
- 9:00-10:30am **Plenary**
- 10:30-10:45am Break
- 10:45-12:15pm **Team Planning Time**
- 12:15pm Box Lunch

Afternoon - Invite Only

- 12:15-2:15pm Large City Leader Meeting

SPEAKER



DAN HEATH
AUTHOR

Built for Zero Learning Session 2025

RESET

HOW TO CHANGE
WHAT'S NOT WORKING

NEW YORK
TIMES
BESTSELLER



DAN HEATH

New York Times bestselling coauthor of Made to Stick and Switch



**Built
For
Zero.**
COMMUNITY
SOLUTIONS

SAVE THE DATE!

October
19-22, 2026

Seattle, WA

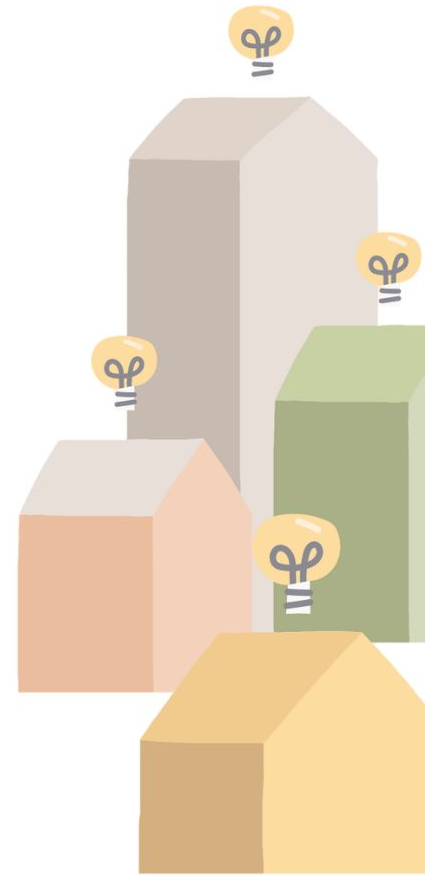


Cohort Breakouts: Team Planning Time #4

Location	Session Name
Red Rock 8	Team Planning Time - Group 1
Red Rock 9	Team Planning Time - Group 2
Red Rock 6	Team Planning Time - Group 3
Red Rock 7	Team Planning Time - Group 4
Red Rock 2-3	Team Planning Time - Group 5
Red Rock 4-5	Team Planning Time - Group 6



Learning Session Feedback



LUNCH



Thank You!

