



Welcome! Find Your Table

Table 1
Missoula

Table 4
Texas BoS - Abilene
Rockford / Winnebago

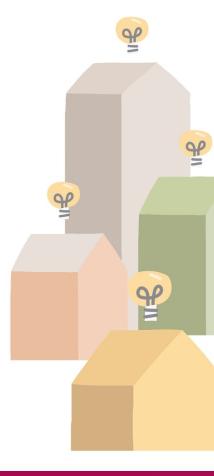
*Table 2*NW Louisiana

Table 5 Washtenaw

Table 3
Montgomery County
Out Wayne

Table 6
South Central Indiana

Table 8
Gulf Coast / Gulfport



PRESENTERS





Rachel Waltz
Systems Improvement Advisor,
Housing Systems

Built for Zero Learning Session 2025



Rachel Cook
Data Coach and
Performance Advisor



Lakecia Owens

Systems Improvement Advisor,

Housing Systems

Built

Deep Breath!

GIVE YOURSELF THE GIFT OF AN AUDIBLE EXHALE!



Agenda

Build on work from Team Planning 2

Turn Strategies into SMART Goals

Develop 6-Month Action Plans

Determine Feasibility with the Four Foundational Capabilities (4FC)



Team Planning 3



Goals, Action Plans, and Feasibility

You'll Need:

- Your workbook
- Writing utensils
- A shared commitment to inclusive problem-solving



Flow of Activity



4 Parts - 65 minutes in total

Work at your own pace, but do the activities in order

Document work on pg. 12-14

(Be sure to write your community's name at the top of each page)

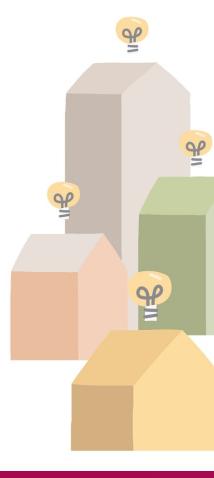
It is OK if you don't get through everything today



Review

~ 5 Minutes

- Take a few minutes to review the work from Team Planning 2 (TP2)
 - What were the 2-3 updated strategies determined in TP2?
 - Where did you rate your community on the Four Foundational Capabilities (4FC) Rubric Self Assessment completed in TP2?
- We'll build on these worksheets, so it's helpful to have these agreements at front of mind.
 - These reflections were documented on the Strategy Review Form (p. 8-9)





Goals Setting

~ 20 Minutes

- Develop 6-month SMART Goals for each of the updated strategies you identified in TP2
 - o SMART = Specific, Measurable, Achievable, Relevant, and Time-Bound
- Ask yourself:
 - Where do we want to be in six months for each strategy?
 - Is this goal directly tied to our strategy?

Example:

- Strategy: Increase outflow
- SMART Goal: We will increase housing placements by 30% over the next 6 months

Record each SMART Goal on the Goals & Action Plan worksheet (p. 12-14)





Action Planning

- ~ 20 Minutes
- Create **6-month Action Plans** for each of the SMART Goals
 - Consider breaking the work into phases
 - What immediate steps need to be taken?
 - What key milestones will indicate you're on track?
- Be specific about
 - o The tasks to be completed
 - The person responsible for each task

Example:

- SMART Goal: increase housing placement by 30% over the next 6 months.
- Action Plan:
 - o Phase 1:
 - Data team to review data infrastructure & ensure it allows for accurate picture of housing placements by Dec 1.
 - CE lead to catalog all housing resources in the community by Dec 1.

Record Action Plans on the corresponding Goals & Action Plan worksheets (p. 12-14)



Feasibility through 4FC

~ 20 Minutes

- Given your Four Foundational Capabilities (4FC) self-assessment, are capabilities aligned to support the work?
 - Think of the 4FC as a lens
 - Review the Concrete Example on p. 10-11 to help apply this framework
- Ask yourself:
 - Is there a capacity you've traditionally struggled with that will affect this plan?
 - Where are you strongest? How can you use that to address gaps?

Example:

- Action Plan: Catalog all housing resources
- 4FC Lens: CE lead realizes the system has limited insight into Housing Authority resources. They begin thinking about how they might increase collaboration with strategic partners in order to successfully increase housing placements over the next 6 months

Record 4FC Reflections for the corresponding Action on the Goals & Action Plan worksheets (p. 12-14)



Activity Overview

1. Review (~5 min)

Review 4FC self reflection and updated strategies from TP2

3. Planning (~ 20 min)

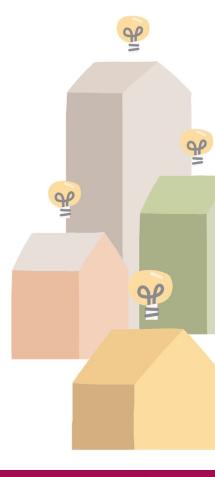
Create 6-month action plans for each of the SMART goals.

2. SMART Goals (~20 min)

Develop SMART goals for each of the updated strategies.

4. Feasibility (~20 min)

Determine whether the 4FC are aligned to support the work.





Team Planning 3



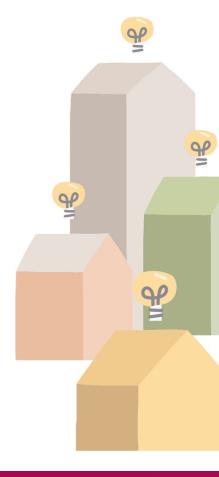
Goals, Action Plans, and Feasibility

Wrapping Up



Wrapping Up

- Share out major takeaways
 - Remember: These plans are *living documents*. It is ok if you didn't get through everything today
- What's next?
 - Team Planning 4 Taking it home
- Before you leave, coaches will take pictures of your Goals & Action
 Planning worksheets





Thank You!

