Quality Data Health Check

BFZ Learning Session 2024

November 13, 2024

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Objectives

- **Quality Data Framework**
  - What does it mean?
  - Why does it matter?
- **New Scorecard Rubric**
  - Improved scoring framework
  - Initial v Sustaining
- **Quality Data Health Check**
  - Activities to assess Quality Data & Next Steps

Quality Data Framework

VALID

Ability to answer 'yes' to all scorecard questions

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RELIABLE

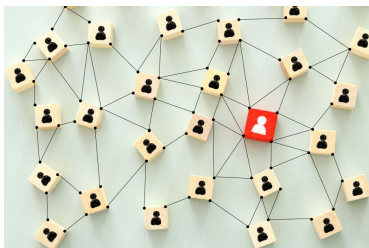Ability to produce balanced monthly metrics

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QUALITY

Data that can be used for effective system planning

Why does Quality Data matter?

Who's missing?

You can't help someone exit out of homelessness if you don't know who is experiencing it.

Quality Data ensures that a system is able to connect with everyone experiencing homelessness, regardless of their engagement status.

What do we need to solve homelessness?

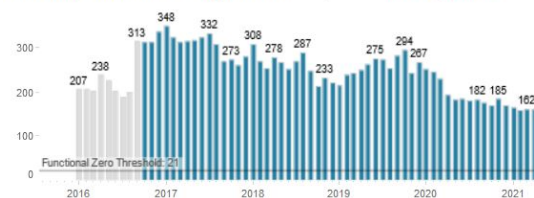A full accounting of people in need helps build a clearer picture of what resources your community needs.

Quality Data allows communities to have a better understanding of how the system is functioning to meet the needs of the people they serve.

How do we know we're making a difference?

Without a robust measurement framework, it's hard to know whether improvement projects are having a population level impact.

Actively Homeless Population Monthly count for **Veteran Single Adults**

207 238 313 348 332 308 273 278 287 233 275 294 267 182 185 162

Functional Zero Threshold: 21

2016 2017 2018 2019 2020 2021

Quality Data allows communities to implement small tests of change and measure progress.

New Scorecard Rubric

Quality Data work is an ongoing process, not an end point…

Continuous Improvement

Start

Keep Going!

Initial Quality Data

Represents a System State that is good enough to have confidence in reporting and begin using data for improvement.
*Required before an Improvement Median can be set.

Sustaining Quality Data

Represents a System State that is resilient to change and able to quickly move people out of homelessness.
*Required before Functional Zero can be reached.