



Quality Data **System Review** (Youth + Families)

Objective

An annual system check up is what the doctor ordered! Homeless response systems are complex and change or evolve over time. Use this opportunity to take stock of your community's quality data system, and pull out areas to weave into your community's existing priorities/work plans.

Why Quality Data?

Quality by-name data enables teams to account for every person experiencing homelessness in real time. Achieving it is a necessary step toward solving homelessness.

By maintaining a by-name list, communities have current and detailed information on every unhoused person in a population. With this detailed information, they are able to better match housing solutions with the needs of the individuals. By-name lists often form the basis for case conferencing meetings, where all the providers within a community meet to coordinate and drive forward with housing solutions for people.

At the population level, communities are able to track the changing size, composition, and dynamics of their homeless population. This information enables them to prioritize resources, test changes to their system, and understand whether their efforts are helping to drive those numbers down toward zero.

Directions:

Review the scorecard sections your team chooses to reflect, discuss, and determine next steps for. After reviewing the 3 scorecard sections, take time to synthesize, determine next steps and begin thinking about how this will support and connect to current work plans and priorities.

1. **Assign roles:** identify a **timer** and a **notetaker** in your group.
 2. **Narrow:** Select 3 of the 5 scorecard sections to focus on.
 3. **Reflect + Discuss:**
 - a. Review each scorecard section on your own and note any glows or grows
 - b. Share your reflections with community team and discuss.
 4. **Synthesize:** As a team,
 - a. Determine **next steps** for any areas for strengthening, Identify the **big red ball holder** for each.
 - b. Note ideas for glows to test in other areas of your system.
- Recorder** – note the above using the poster board.



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What are glows and grows?



Glow

These are areas that are already strong in your community. These could be opportunities to replicate or scale in other areas of your system.

Ex. The coordination that occurs between all the outreach teams is very tight. Between all of them, no one is missed.



Grow

These are areas to continue to improve in your system or could be a part of the system you are less familiar with in your role and want to know more about.

Ex. Inviting our PWLE Advisory board in would give us more confidence our outreach coverage is comprehensive

Scorecard Topic: **Outreach Coverage**



Glow



Grow

Scorecard Topic: **Provider Participation**



Glow



Grow

Scorecard Topic: **Upstream Linkages**



Glow



Grow

Scorecard Topic: **Policies & Procedures**



Glow



Grow

Scorecard Topic: **Data Infrastructure**



Glow



Grow

Scorecard Topic: **Race Equity**



Glow



Grow