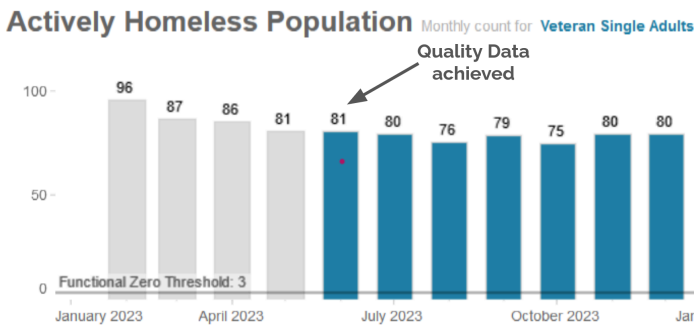
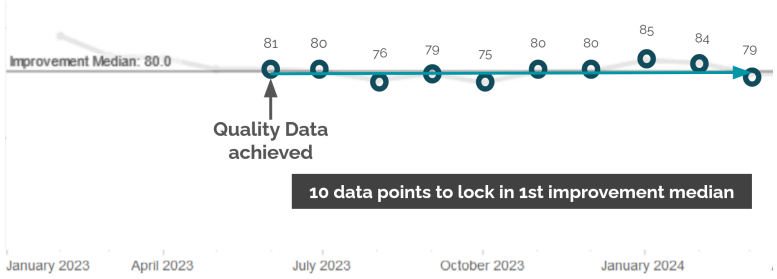
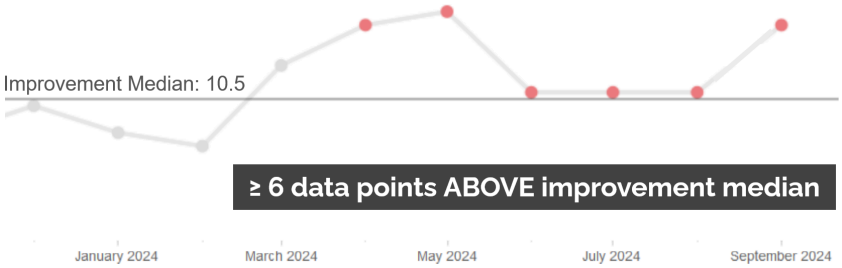
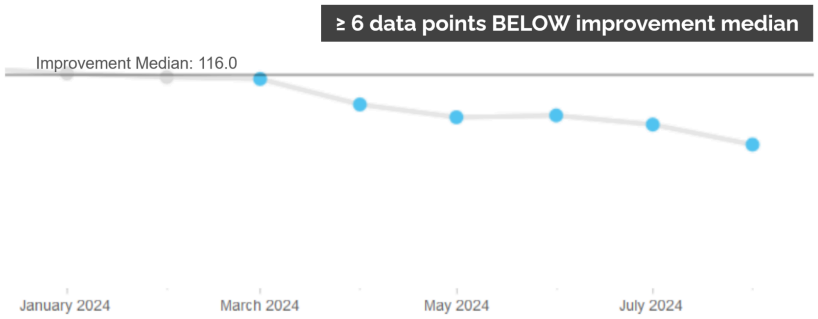
BFZ Data for Improvement Tips

Signal	What it looks like	Description + What it indicates
Quality Data	**Where to find:** Performance Management Tracker (PMT) Dashboard: Progress to zero tab 	**Dependencies:** Requires confirmation process with BFZ data team. **What it indicates:** Communities are able to account for at least 90% of people experiencing homelessness within a given population (Veteran, Chronic, Single Adults, Youth, Families). The population data are comprehensive of the entire system, person-centric, accurate, and reliable.
ACTIVELY HOMELESS **Improvement baseline or improvement median****	**Where to find:** Performance Management Tracker (PMT): Progress to zero tab 	**Dependencies:** Requires achievement of quality data **What it indicates:** Improvement medians provide a sense of what a system's norms are over time. Used as a baseline to measure progress (e.g. shifts and reductions over time). **Notes:** **On the Actively Homeless run chart, the improvement median starts to calculate when quality data has been achieved, continues to "float", and locks in after 10 months of quality data have been reported..

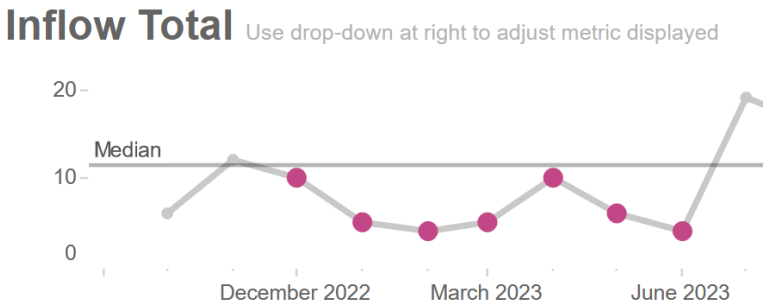
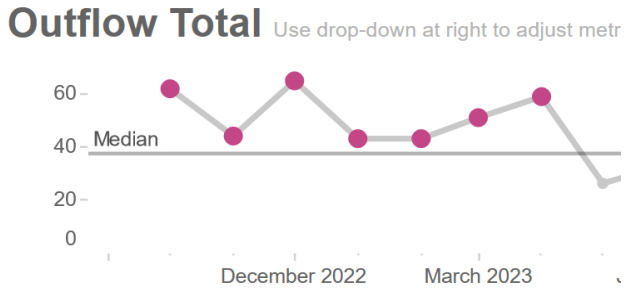
Built For Zero. COMMUNITY SOLUTIONS

BFZ Data for Improvement Tips

Signal	What it looks like	Description + What it indicates
ACTIVELY HOMELESS **Upward shift**	**Where to find:** Performance Management Tracker (PMT): Progress to zero tab 	**Dependencies:** Requires improvement median **What it indicates:** Something significant (beyond the normal amount of variation expected) is happening in your system to ***increase*** your actively homeless number. **Notes:** 6 or more data points ABOVE the median for the actively homeless data point indicates a system change which is not considered a system improvement since the actively homeless number is increasing.
ACTIVELY HOMELESS **Downward shift**	**Where to find:** Performance Management Tracker (PMT): Progress to zero tab 	**Dependencies:** Requires improvement median **What it indicates:** Something significant (beyond the normal amount of variation expected) is happening in your system to ***decrease*** your actively homeless number. **Notes:** 6 or more data points BELOW the median for the actively homeless data point indicates a system change that may be a system improvement since the actively homeless number is decreasing.

Built For Zero. COMMUNITY SOLUTIONS

BFZ Data for Improvement Tips

Signal	What it looks like	Description + What it indicates
INFLOW **Median & Shift**	**Where to find:** Performance Management Tracker (PMT): Inflow & Outflow Tab  *Median calculates on the run chart when you select metric to display for Inflow Total, New Inflow, Returned from Housed or Returned from Inactive.*	**What it indicates:** Something significant (beyond the normal amount of variation expected) is happening in your system inflow. **Notes:** 6 or more data points BELOW the median for inflow metrics indicate a system change that may be a system improvement since the inflow numbers are decreasing.
OUTFLOW **Median & Shift**	**Where to find:** Performance Management Tracker (PMT): Inflow & Outflow Tab  *Median calculates on the run chart when you select metric to display Outflow Total, Housing Placements, Moved to Inactive, No Longer Meets Population Criteria*	**What it indicates:** Something significant (beyond the normal amount of variation expected) is happening in your system outflow. **Notes:** 6 or more data points ABOVE the median for housing placements indicate a system change that may be a system improvement since the housing placements are increasing. Shifts for other outflow metrics may be useful to understand norms, but do not generally indicate system improvements and may be related to data quality.

Built For Zero. COMMUNITY SOLUTIONS

BFZ Data for Improvement Tips

Seven Key Data Points

INFLOW

- NEWLY IDENTIFIED
- RETURNED FROM HOUSING
- RETURNED FROM INACTIVE

OUTFLOW

- HOUSING PLACEMENTS
- MOVED TO INACTIVE
- NO LONGER MEETS POP CRITERIA

Built For Zero. COMMUNITY SOLUTIONS