

Case Conferencing Implementation

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Overview

In partnership with Homebase, participants will gain guidance on developing a coordinated entry system that uses case conferencing effectively to prioritize resources and house people more quickly, including how to implement the Built for Zero (BFZ) suite of Case Conferencing tools.

By embracing BFZ case conferencing tools, communities can move from reactive, fragmented services to a coordinated, strategic approach that aligns resources, expertise, and efforts toward ending homelessness.

Additional Details

By participating, attendees will explore the significant benefits of this method — which include:

1. **Enhancing Collaboration.** Case conferencing fosters stronger relationships between key service providers while creating opportunities to connect with new partners who are also involved in the homelessness system. In this collaborative space, it encourages cross-sector engagement, breaking down silos and ensuring all relevant partners work together more effectively.
2. **Adopting a Person-Centered Approach.** Participants will learn strategies for navigating complex cases and developing tailored, client-centered plans. This approach ensures that services address the specific housing and support needs of individuals and families, focusing on their unique circumstances rather than applying a one-size-fits-all solution.
3. **Coordinating Scarce Resources.** Case conferencing helps communities identify gaps in services or resources and avoid duplication to ensure efficient allocation of resources and allows teams to maximize impact when resources are limited.
4. **Leveraging Local Expertise.** Case conferencing allows for knowledge sharing among local service providers and community leaders. By tapping into the collective expertise, communities create innovative solutions to achieve the best possible outcomes for individuals on the By-Name List. This includes lived experience experts.
5. **Being Data-Driven.** Participants will learn how to effectively use data to track individual progress and overall aim to end homelessness in their community. Every action being taken in case conferencing is being informed with up-to-date, accurate information.

6. **Creating Accountability and Ownership.** Case conferencing creates clear lines of accountability by assigning roles, responsibilities, and actions to specific partners, while fostering ownership over the processes.

KEY TAKEAWAYS

We want participants to leave the session with a clear understanding of the purpose, value, and key components of Built for Zero case conferencing principles, as well as how to access and effectively use the tools provided.

With tools provided in the session, communities can take action immediately. Participants will be able to identify key next steps to create a sustainable and collaborative case conferencing model in their community.

Considerations for Equity

- **Use Inclusive Language.** Avoid jargon and acronyms to ensure everyone in the room can engage fully, regardless of their background or familiarity with the subject matter. When unavoidable, provide definitions and a safe space for people to ask for clarity.
- **Promote Culturally Safe Practice.** Emphasize the importance of integrating culturally safe practices within the case conferencing model and how it can support cultural diversity.
- **Leverage Lived Expertise.** Highlight the vital role of individuals with lived experience in shaping the model. Clearly define their roles and how this involvement promotes self-determination. Their participation should be acknowledged at the start as an integral part of building an effective, equitable system.
- **Address Bias Awareness and Mitigation.** In the presentation, we can acknowledge there are unconscious biases that occur during case conferencing, and share strategies and tools that can help reduce bias, ensuring it doesn't negatively impact decision-making or the outcomes for clients.

