

Housing Stabilization Learning Cohort (HSLC) Learning Circles: **PILOT IMPLEMENTATION**

May 22, 2024



What is the HSLC and the HSLC Learning Circle?

What is the Housing Stabilization Learning Cohort (HSLC)?

- An innovation cohort of Built for Zero (BFZ) and other communities focused on co-creating local approaches to coordinating and targeting prevention resources to reduce homelessness and housing insecurity.

Our HSLC Learning Circles

- Our HSLC Learning Circles are regular Peer Learning opportunities for both BFZ and non-BFZ communities that occur through regular (bi-monthly) virtual sessions organized by the HSLC team. Sessions provide an opportunity for learning about new/innovative or best practices nationally, including emerging tools and learnings from the HSLC Learning Lab communities. Communities participating in the Learning Circles have access to the HSLC Toolbank, a growing bank of guidance, tools, templates, and community examples designed to support communities with completing the **HSLC Foundational Priorities** for developing and launching a **Coordinated Homelessness Prevention** system

Today's Learning Objectives

Participants Will:

- Understanding Core Elements of a Coordinated Prevention System
- Applying Pilot Implementation Strategies

Session Topic:

**Built
For
Zero.**

**PILOT
IMPLEMENTATION**



HSLC Toolbank Documents That Will be Used

Built for Zero Housing Stabilization Learning Cohort (HSLC) Coordinated Homelessness Prevention: PILOT IMPLEMENTATION PLAN TEMPLATE

March 2024

The purpose of this template is to assist communities with developing an actionable plan to pilot one or more **Core Elements of a Coordinated Prevention System**. This could include key elements such as developing partnerships in neighborhoods with higher housing insecurity, testing housing-focused screening and partner referral approaches, offering training to select partners on Housing Problem-Solving, incorporating flexible financial assistance into targeted prevention/diversion programs, and testing processes for prioritizing timely access to other existing community resources when needed for households with the highest imminent risk for literal homelessness.

This pilot implementation considers that the team and other key stakeholders agreed to by your local community may be modified to suit.

Audience:

- Community Core

Built for Zero Housing Stabilization Learning Cohort (HSLC) Coordinated Prevention Roadmap

March 2024

Housing Stabilization Learning Cohort Foundational Priorities

The **Housing Stabilization Learning Cohort (HSLC) Foundational Priorities** provide a phased approach to rapidly creating a coordinated, community-wide approach to homelessness prevention that reduces inflow into literal homelessness, advances equity, and promotes broader housing stability and well-being across the community. The Foundational Priorities below outline the steps communities should be taking, starting with a *Development & Piloting Phase* before shifting to a *Scaling & Implementation Phase*. The timeframes for completing each priority step are recommended and can be adjusted to meet local needs and capacity.

Development & Piloting Phase (months 1-8)	
<p>1. Establish Core Team, Identify Staff Roles & Develop Local Roadmap (months 1-2)</p> <p>A. Dedicated lead organization and staff to support: 1) prevention system development and management, 2) data analysis and reporting, and 3) meaningful involvement of people with lived experience and expertise, including written roles, responsibilities, and basic organizational chart. (month 1).</p> <p>B. Diverse, representative Core Prevention Team with PLEH Leaders with a written group charter and plan for PLEH support. (by month 2).</p> <p>C. Shared understanding of Coordinated Prevention, including Core Components and related housing insecurity risk levels and definitions adopted by Core Prevention Team. (by month 2).</p> <p>D. Coordinated Prevention Roadmap developed by Core Team, including key milestones, roles, timelines, etc. for initial 8-month planning and piloting phase (initial by month 2; reviewed/adjusted monthly).</p>	<p>2. Examine Current Housing Insecurity & Emergency Needs (months 2-4):</p> <p>A. Initial inflow investigation using HMIS data (by month 3), including: <ul style="list-style-type: none"> o HMIS data usability review (accuracy, completeness for key data) o Annual Literal homelessness inflow analysis of cohorts (new, return from housing, return from other) and disaggregated by subpopulations (race, household type, etc.) </p> <p>B. Community interviews documenting common user experiences with accessing emergency homeless assistance resources, along with experiences and insights from coordinated entry/diversion assistance providers and frontline staff (initial by month 3; repeated at regular intervals per Roadmap).</p> <p>C. Housing Insecurity heat mapping using HMIS inflow data, eviction data, and other readily available data to identify areas and groups experiencing higher (severe) housing insecurity.</p>

Questions to Ask Before You Start

- Why are we doing this?
- Are we committed to developing a shared definition of prevention?
- Do we have a goal to measurably reduce inflow to homelessness?
- Are we committed to utilizing PLEH in building our new system and addressing racial equity?

The Roadmap to a Coordinated Prevention System

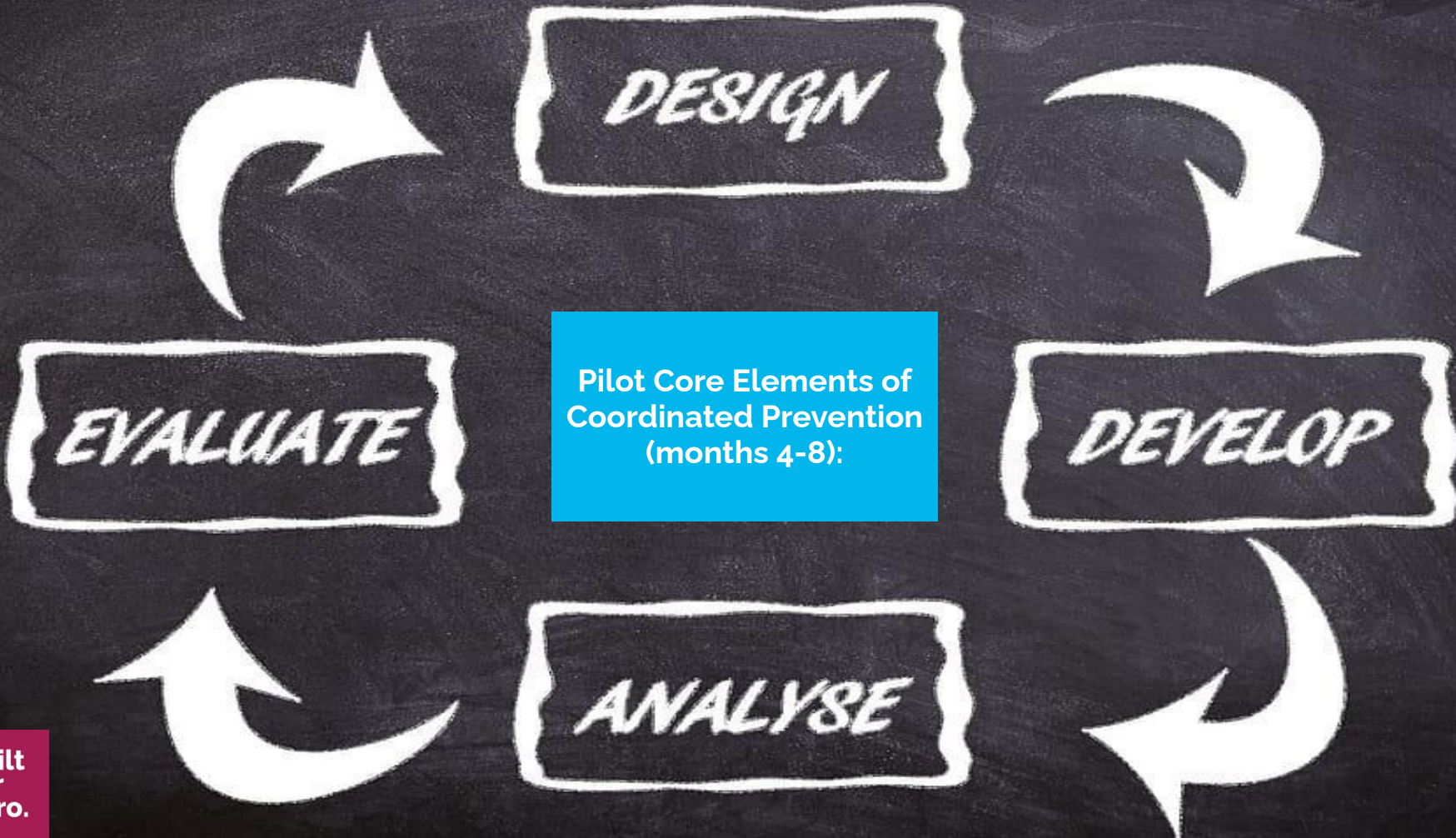
- **Establishing Your Core Team (months 1-2)**
 - **Dedicated lead organization and staff**
 - Diverse, representative Core Prevention Team with PLEH leaders with
 - A written group charter and plan for PLEH support
 - **Shared understanding of Coordinated Prevention**
 - **Developed Your Plan!**
 - key milestones
 - roles, timelines

The Roadmap to a Coordinated Prevention System

- **Examine Current Housing Insecurity & Emergency Needs (moths 2-4):**
 - **Initial inflow investigation**
 - using HMIS data
 - **HMIS data usability review** (accuracy, completeness for key data)
 - **Annual literal homelessness inflow analysis** of cohorts (new, return from housing, return from other) and disaggregated by subpopulations (race, household type, etc.)
 - **Community interviews**
 - Documenting common user experiences with accessing emergency homeless assistance resources.
 - **Housing insecurity heat mapping**
 - Use HMIS inflow data, eviction data, and other readily available data to identify areas and groups experiencing higher (severe) housing insecurity.

The Roadmap to a Coordinated Prevention System

- **Examine Current Housing Insecurity & Emergency Responses (months 2-4):**
 - **Conduct an Environmental scan**
 - Current prevention resources
 - Potential partners
 - **Community interviews**
 - **Identification of new or current resources**



Pilot Core Elements of
Coordinated Prevention
(months 4-8):

DESIGN

DEVELOP

ANALYSE

EVALUATE

Hartford's Plan

- **Initial inflow investigation led to a focus on the re-entry population. Specifically, individual Black men**
- **Resource mapping led to engagement with re-entry providers**
- **Qualitative analysis from focus groups and stakeholder interviews had a theme of halfway houses and needed services/connections to care**

Hartford's Plan

HARTFORD PDSA IMPLEMENTATION PLAN

Date(s) Completed:

5/21/2024

Completed by:

Sarah Pavone

What is your theory of change (i.e., "by doing X, we expect Y result")?

By having HPS training and support for halfway house case managers, we will see a decrease in discharges to homelessness from halfway houses.

What Core Elements of Coordinated Prevention are we testing specifically?

Coordinated Prevention Training

What are your learning objectives with this pilot?

What are the training needs for case managers in halfway houses? What are the services available and what are the gaps for services in halfway houses? What resources are currently utilized by halfway house case managers?

What key assumptions are we making about current prevention needs, resources, partners, etc.?

Assume increased training and support is needed to support staff and residents of halfway houses in Hartford

What resources, funding, and partners are available to support or participate in the pilot?

CS funding to support the Coordinated Homeless Prevention Manager. ARPA funding for 1 FTE that JH is subcontracting to CRT for direct service. Partnership with JH, CSSD, DOH, CPIA and CRT.

Hartford's Plan

What measurable outcomes do we expect?

Decrease % of discharges to homelessness. Increased % of housing stabilization plans.

How are we measuring the outcomes and tracking progress of the PDSA?

COMMUNITY
SOLUTIONS

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HARTFORD PDSA IMPLEMENTATION PLAN

- What quantitative data and qualitative data points are we collecting and how are we using them to measure outcomes?

Discharge destinations, # of housing plans in place for active residents pre and post discharge.

- How are we incorporating feedback loops from those receiving services and those providing the services?

Debrief with partners on impact and effectiveness of HPS training and collaboration. Survey to residents post discharge to assess state of housing stability.

Are there any expected challenges? If so, what is our plan to work through them?

Level setting expectations, building trust and workflows with new partnerships.

Who is/are the "audience(s)" for the pilot? Who needs to see the results and why might they care?

CSSD, DOH, Partner agencies- Care about impact on reductions to inflow and literal homelessness

Hartford's Plan

Roles and Responsibilities

- Who is leading the pilot?

Journey Home

- Who is gathering data for the pilot?

Journey Home, CPA, CRT

- Who is reviewing the data and what is the frequency of review?

Journey Home, monthly

Timeline:

- PDSA Go Live Date: [07/01/2024]
- Progress Review Date: [08/01/2024]
- Progress Review Date: [09/01/2024]
- PDSA End Date: [10/01/2024]

COMMUNITY
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HARTFORD

PDSA IMPLEMENTATION PLAN

Anything or anyone missing? Who else should be engaged with this or be aware of this PDSA?

We will make prevention partners aware of the pilot once confirmed.

An illustration of a park scene. A large tree with orange and brown foliage dominates the upper half. In the foreground, a person with dark hair, wearing a yellow shirt and dark pants, sits on a pink blanket on a green lawn. A white dog with brown spots sits next to them. A picnic basket is on the blanket. In the background, a stylized city skyline with blue and white buildings is visible. Two blue street lamps with white globes are positioned on either side of the tree. The overall style is flat and modern.

Questions

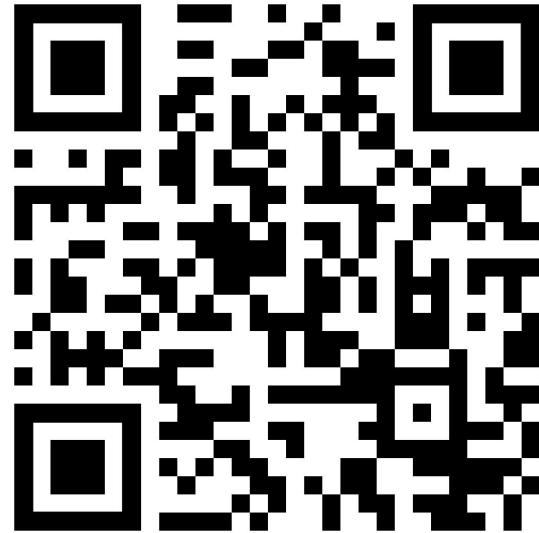
**Your Valuable
Feedback is
Appreciated!**

<https://forms.gle/U3hEt1nuawwP6z4Y8>



**Interested in
Joining Our
Learning Circles?**

<https://forms.gle/p9gqZFBbb4ZbxRVc6>



**More
information**

community.solutions

**Antonio Caffey
acaffey@community.solutions**

A stylized illustration of a park scene. A large tree with orange and brown foliage dominates the upper half. Below it, a person in a yellow shirt and dark pants sits on a pink blanket on a path, accompanied by a white dog. The background features rolling green hills and a city skyline in shades of blue and white. Two blue street lamps with white globes are positioned on either side of the path. A dark grey banner with the text 'THANK YOU!' is centered over the tree.

THANK YOU!

COORDINATED HOMELESSNESS PREVENTION SYSTEMS:

Core Elements (v.2)

- 1. Coordinated Prevention Partners:** *community partners formally engaged as Access Points & Service Providers across a wide variety of community-based and cross-sector settings.*
- 2. Coordinated Prevention Access & Services:** *Housing Problem-Solving, flexible financial assistance, and prioritized access to other existing community resources that reduce imminent risk homelessness and help to stabilize housing.*
- 3. Coordinated Prevention Manual, Tools, and Guidance:** *for Access Points and Service Providers to consistently and equitably identify and assist higher priority households.*
- 4. Coordinated Prevention Training:** *regular training for Access Point and Service Provider partner staff on key skills, community resources, and all things housing.*
- 5. Coordinated Prevention Management and Support:** *ongoing backbone entity to lead and support partner recruitment, training, coordination, reporting, analysis, and ongoing system improvement and development.*

Lived Experience of Prevention Slides & Conversation/Interview Guide(s)

(purpose)

Foundational Priority

- 2B
- 3B

Audience

- Core Prevention Teams

Type

- Template w/guidance

Community Toolbank: Sample System Handbooks, Provider Guidance, Training Materials

Coordinated Prevention System materials from various providers

Foundational Priority

- 4B

Audience

- Backbone entity(ies)

Type

- Templates and examples