

# Anchoring Framework: Collaboration

1

The Who and How  
of Collaboration

LEVEL

1

Direct  
Engagement  
COORDINATION

**Defined by a focus on coordination of service delivery or engagement of people experiencing homelessness.**

Cross communication, data sharing, program and practice improvement, reducing duplication, improving service delivery efficiency, etc.

LEVEL

2

Systems  
Change Work  
ALIGNMENT &  
INTEGRATION

**Defined by a focus on changing systems to work better and better together.**

Improving alignment around goals, strategies, and policies, establishing shared ways of working, creating a system of governance and decision-making, and engaging in process improvement.

LEVEL

3

Changing  
Conditions  
INFLUENCE

**Defined by a focus on creating enabling conditions.**

Establishing new funding sources, providing advocacy and political pressure for policy changes, helping to increase political will and change public perceptions about homelessness or solutions, etc.