

Fall 2023 Learning Session

Zero for All Planning

September 20-22, 2023





Objectives

Plan Building

By September 22, we hope that:

- ZfA teams will leave with a revised work plan draft for the next 6-12 months
- ZfA teams will participate in peer-to-peer problem solving
- ZfA teams leave with stronger understanding of how BFZ will support them post-session
- ZfA teams will deepen connections with other communities in the cohort

Flow Day 1

Open & Welcome (10:45)

Agenda Overview and Objectives (10:50)

Team Building (10:50-11:00)

Work Plan Strengthening (11:00-11:50)

Reflection (11:50-12:00)

Lunch/Plenary/Topical Breakouts (12:00-2:30)

Peer-to-Peer Problem Solving (2:40-3:25)

Setting Milestones (3:25-3:50)



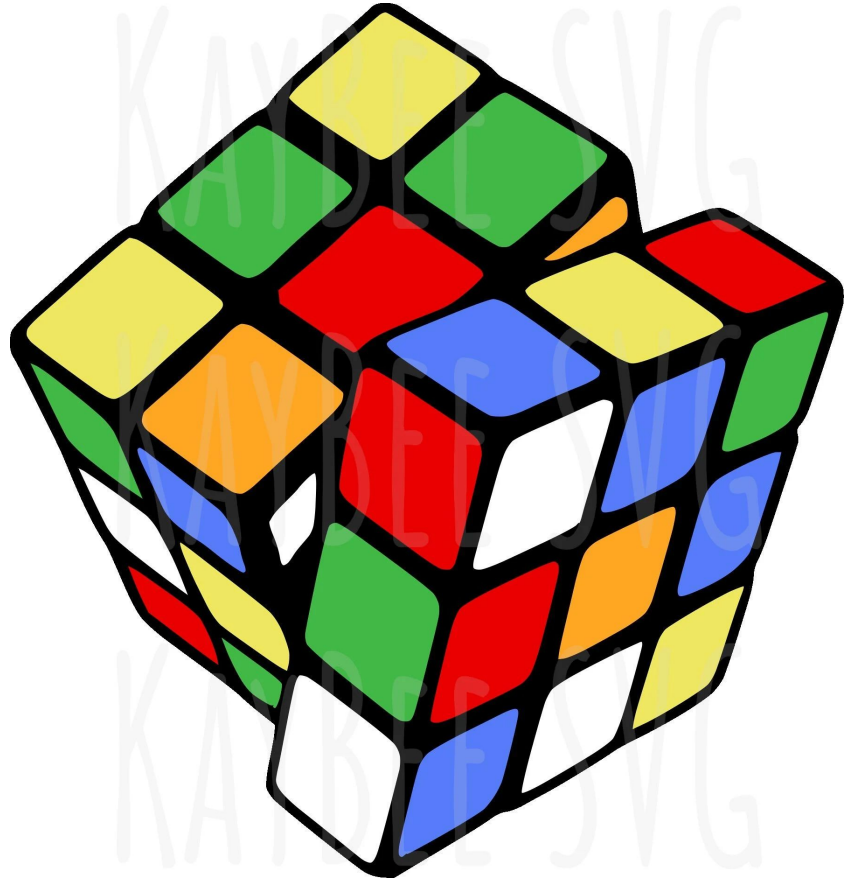
Day 1

Team Building

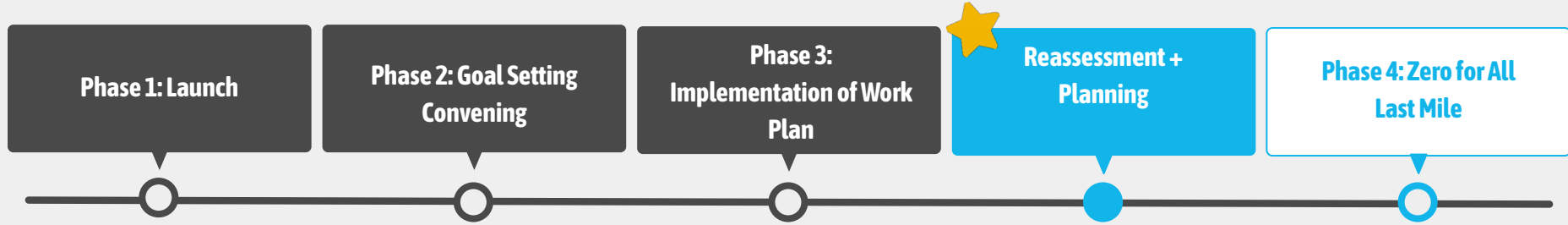
- Tape word to your neighbor's back
- Walk around the room, asking colleagues closed-ended questions to find out what their phrase is until you find your matched pair
- Stay with your partner and continue asking questions until you find out three new things about your partner



Thinking Facilitation



Zero for All Roadmap



Winds/Beacons/Barriers/Anchors Activity

Pick 1-2 populations to focus on. (If your community brought many people, you can decide to split into 2 groups - 1 per population)

- With sticky notes, *individually* brainstorm **Winds + Beacons** and place on the appropriate poster (8 mins)
- Group sticky notes by themes (2 mins)
- Repeat above for **Barriers + Anchors**



Winds/Beacons/Barriers/Anchors Discussion

- Discussion questions to answer:
 - **Wind in our sails:** What is helping us succeed? What areas to keep or lean into in our work plans?
 - **Beacons:** What milestones can we work towards? Where might we strengthen our current plans?
 - **Barriers:** What will we need to navigate around to achieve our aims? Where might we get stuck? What problems might get worse?
 - **Anchors:** What in our planning hasn't worked so far? What if anything is missing from our work plan? What might block us or hold us back?
- **We'll gather for discussion in 50 minutes**

Sharks and Octopuses

Directions: Reflect what came out of the conversation with your community.

Sharks + Octopus:

-  Add shark stickers to areas that you'd like support from other communities on.
-  Add a life-saver sticker to areas that your community excels at.

Sharks and Octopuses Gallery Walk

Directions:

Walk around the room and see what other communities wrote down.

Questions to ponder:

- What communities share similar challenges?
- What communities have solved challenges your community is facing?

Break for Lunch! 12-12:45

- **For folks invited to the Federal Partner Roundtable**, please go upstairs to Georgetown. There is a lunch buffet upstairs so that you don't have to carry your food upstairs!
- **For everyone else**, lunch is in Salon 5/6, and the next plenary begins at 12:45 p.m. in the main plenary room.

Fishbowl - Peer to Peer Problem Solving

Directions:

- Since this morning, we reviewed the areas communities wanted to solve around and put them in buckets/themes.
 - Housing Retention(Group 1)
 - Complex Care Needs (SA and BH) (Group 2)
 - Diversion and Prevention (Group 3)
- Each community send at least 1 person to each group.
- Each table will hold a focused conversation to discuss further. If your community is seeking support in this area, lean on your peers for problem-solving. If your community excels in this area or found a way through, share out how your community solved for this.

Milestone Setting Part 1

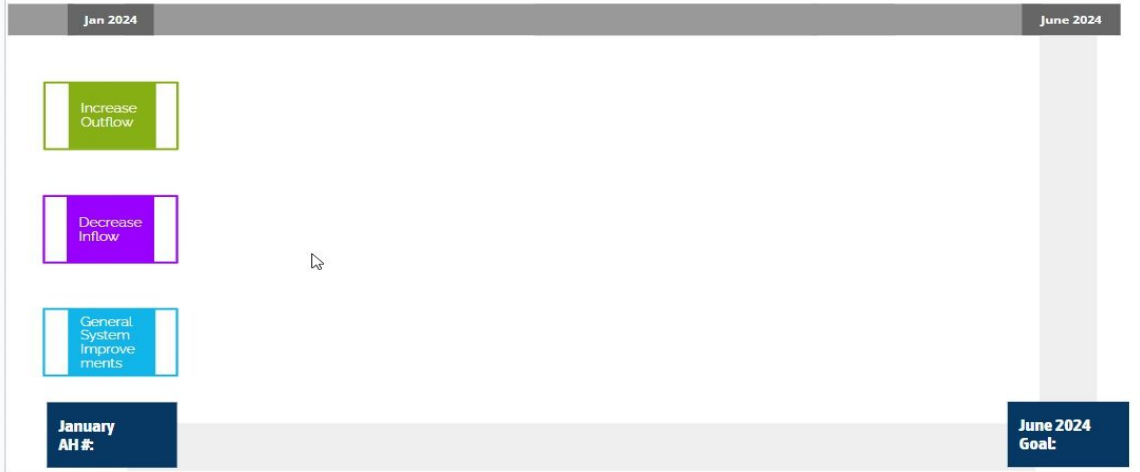
Directions:

- In the remaining time together this afternoon, we want to give you time to *begin* setting some milestones for the next two periods:
 - Short term goals are September - December 2023
 - Longer term goals are January - June 2024
- We suggest that you focus on one population in the limited time remaining, and know that teams will have additional work time tomorrow.
- These plans will form the basis of coaching through June 2024.

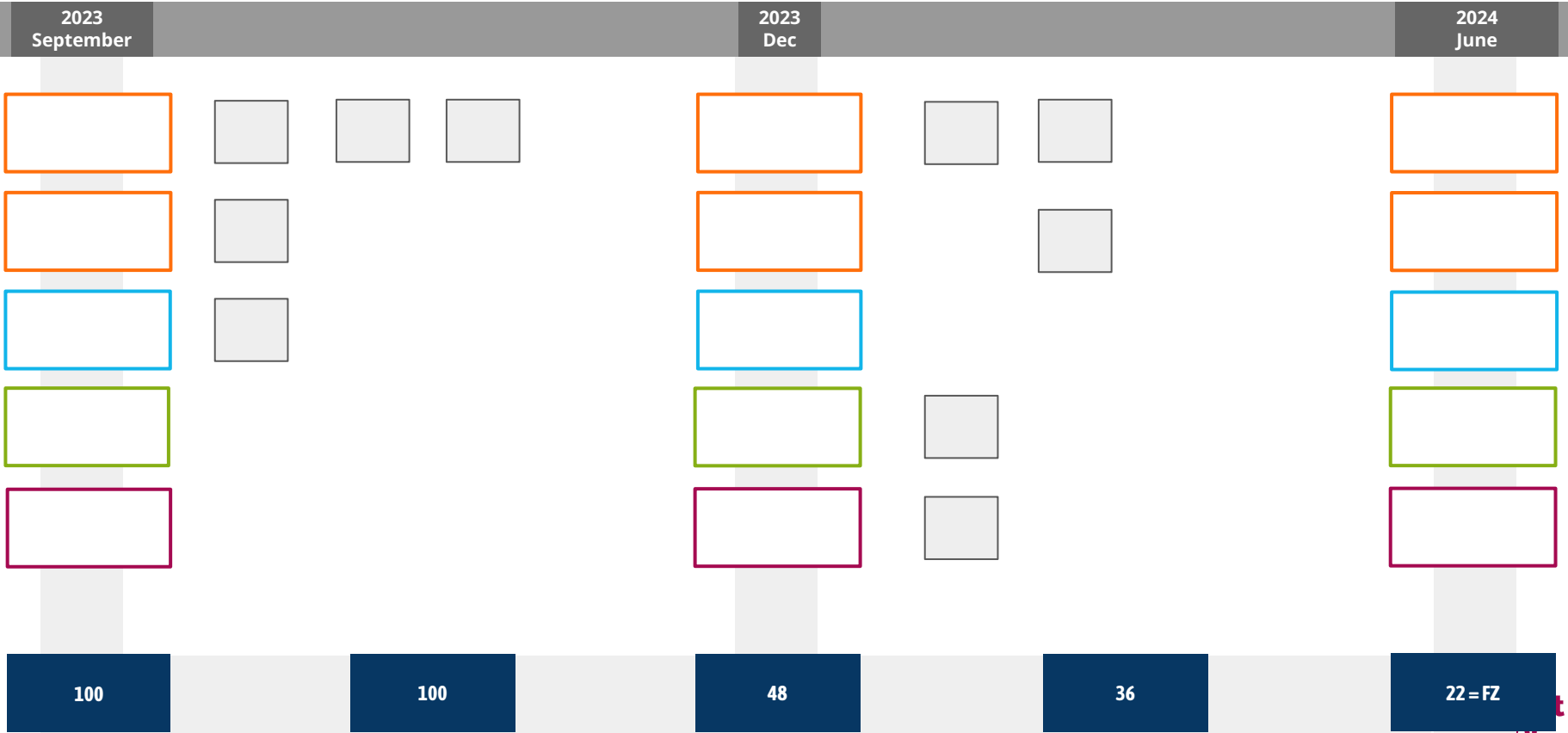
Materials



All Singles January - June 2024



Zero for All Work Plan: Sample Community



Zero for All Work Plan: Sample Community

Sept
2023

Dec 2023

June
2024

Increase
Outflow

Current state: 30
Housing
Placements a
month

Sugar
Hill: 14
place

211:20
place

211:40
place

Goal

Decrease
Inflow

Current Inflow: 20
Newly Identified, 5
Returns

Goal: 20

Goal:

General
System
Improve
ments

Goal

Goal:

Others

Current state: 25
TH beds

Goal: 25 beds;
Agreed upon plan
for shift to 15 beds

Goal: 15 beds

Now = 100

80

75

45

FZ: 20

Sept 2023

Dec 2023

Increase
Outflow

Decrease
Inflow

General
System
Improvements

**Current
AH #:**

**December 2023
AH Goal:**

Family *January - June 2024*

Jan 2024

Jun 2024

Increase
Outflow

Decrease
Inflow

General
System
Improvements

January
AH #:

June 2024
AH Goal:

Youth *September - December 2023*

Sept 2023

Dec 2023

Increase
Outflow

Decrease
Inflow

General
System
Improvements

**Current
AH #:**

**December 2023
Goal:**

Youth *January - June 2024*

Jan 2024

Jun 2024

Increase
Outflow

Decrease
Inflow

General
System
Improvements

January
AH #:

June 2024
Goal:

Sept 2023

Dec 2023

Increase
Outflow

Decrease
Inflow

General
System
Improvements

**Current
AH #:**

**December 2023
Goal:**

Veterans *January - June 2024*

Jan 2024

June 2024

Increase
Outflow

Decrease
Inflow

General
System
Improvements

**January
AH #:**

**June 2024
Goal:**

Sept 2023

Dec 2023

Increase
Outflow

Decrease
Inflow

General
System
Improvements

AH #:

Dec 30, 2023
Goal:

Jan 2024

June 2024

Increase
Outflow

Decrease
Inflow

General
System
Improvements

January
AH #:

June 2024
Goal:

All Singles *September - December 2023*

Sept 2023

Dec 2023

Increase
Outflow

Decrease
Inflow

General
System
Improvements

AH #:

December 2023
Goal:

All Singles *January - June 2024*

Jan 2024

June 2024

Increase
Outflow

Decrease
Inflow

General
System
Improvements

January
AH #:

June 2024
Goal:



Day 2

Flow Day 2

Open & Welcome (9:45)

Continue Milestone Setting (9:50-10:40)

Gallery Walk, Feedback/Reflection (10:40-11:00)

Collaborative Discussion (11:00-11:45)

Close Out (11:45)

Rock, Paper, Scissors

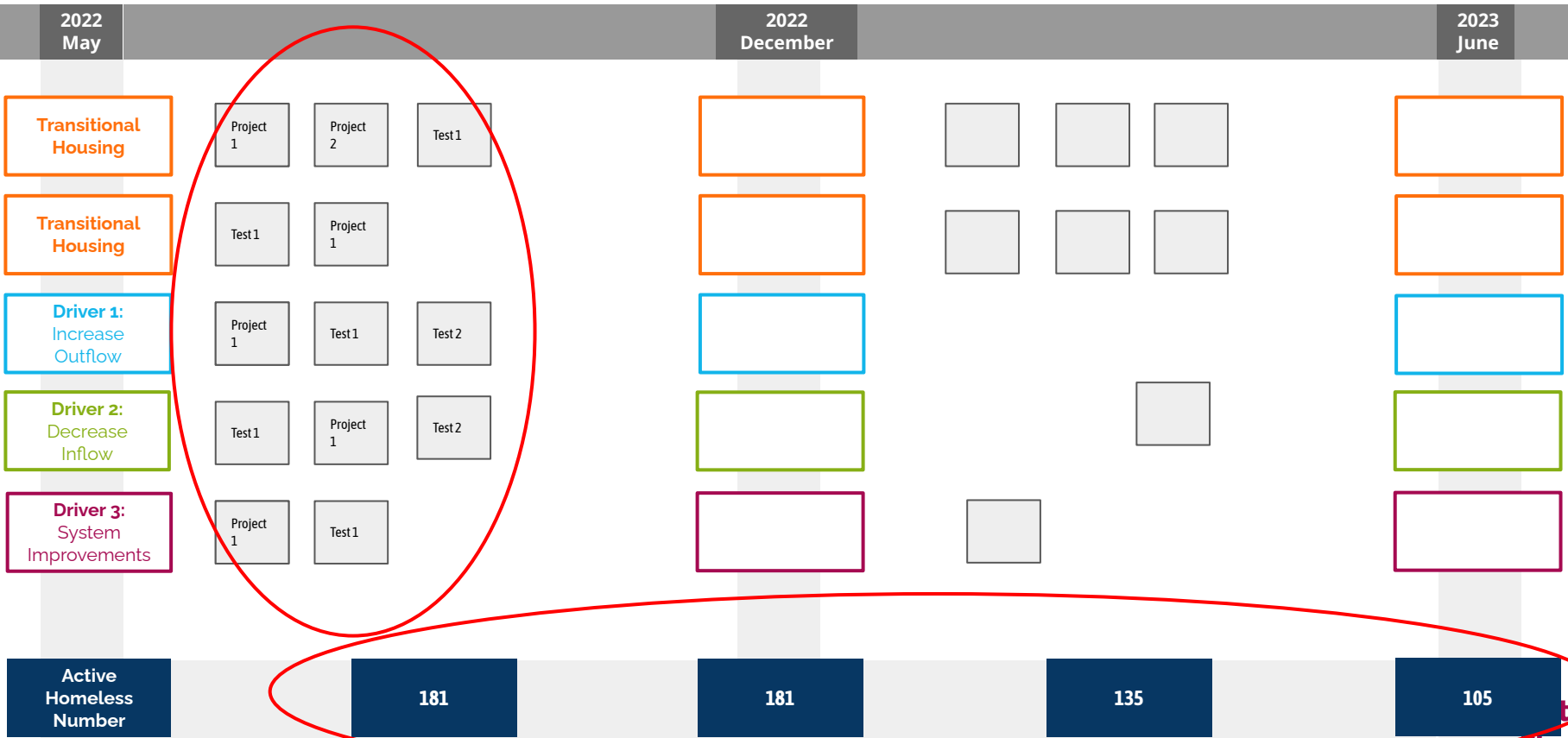


Milestone Setting Part 2

Directions:

- Continue setting some milestones of the next two six-month periods:
 - Short term goals are September - December 2023
 - Long term goals are January - June 2024
- We suggest that you focus on one population in the limited time remaining, and know that teams will have additional work time tomorrow.
- These plans will form the basis of coaching through June 2024.

Zero for All Work Plan: Sample Community





Zero for All: Discussion

Fishbowl

Topics:

1. Sustaining the work
2. Building helpful political will with elected officials

Count off in twos:

- **Ones** will discuss sustaining the work
- **Twos** will discuss building helpful political will with elected officials

50 mins for discussion

Post Learning Session

1. Teams take drafts back to larger community group for input, edits, and confirmation
2. This material will be the focus of the coaching calls moving forward

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