

Systems Office Hours

Shared Aim & Strategy

July 25, 2023



Welcome!



REMINDER: THIS CALL IS BEING RECORDED

Mute your
audio

Turn on your video



Say hi in the chat box! Tell us:

- Your Name, Pronouns, Role, Community and...
- What does “shared aim & strategy” mean to you?

Open & Welcome

Aims & Goals

Review Your Aims!

Discussion

Closing and Next Steps



Aim & Goal Setting

Path to Zero: Core Elements

1 Leadership Engagement

System-level leaders understand the current state and sponsor meaningful changes to local systems

2 Shared Aim and Strategy

Clear northstar aims and milestones around ending homelessness aligning resources and action around an evolving strategic framework

3 Quality Data

Developing and sustaining systems that produce actionable data to guide effort to improve and change systems

4 Improvement Science Dosing

Developing improvement science capability at all levels of the system appropriate to each stakeholder group

5 Driving Change & Improvement

Putting the strategy into action with an operational structure that activates testing cycles and implements change

6 Clearing the Path & Problem-Solving

Dynamic collaborative problem-solving across stakeholder groups, including results-focused case conferencing.

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Shared Aim & Strategy: Key Activities

Explicit population-level aim to reach Functional Zero

With core team, establish the end state aim

Develop 6 month strategic milestones

Develop 6 month checkpoints to chart a pathway toward the aim and monitor progress

Develop high-level strategy, highlighting prioritized system improvements

Continuously understand challenges and emerging problems

Establish process measures with data collection processes in place

Regularly review data connected to progress toward aim and understand progress and barriers in implementing system changes

Shared Aim & Strategy: Key Activities

Explicit population-level aim to reach Functional Zero

With core team, establish the end state aim

6 month strategy

Develop 6 month milestones to chart a pathway toward the aim

High-level strategy and prioritized strategy

Continuously understand challenges and emerging problems

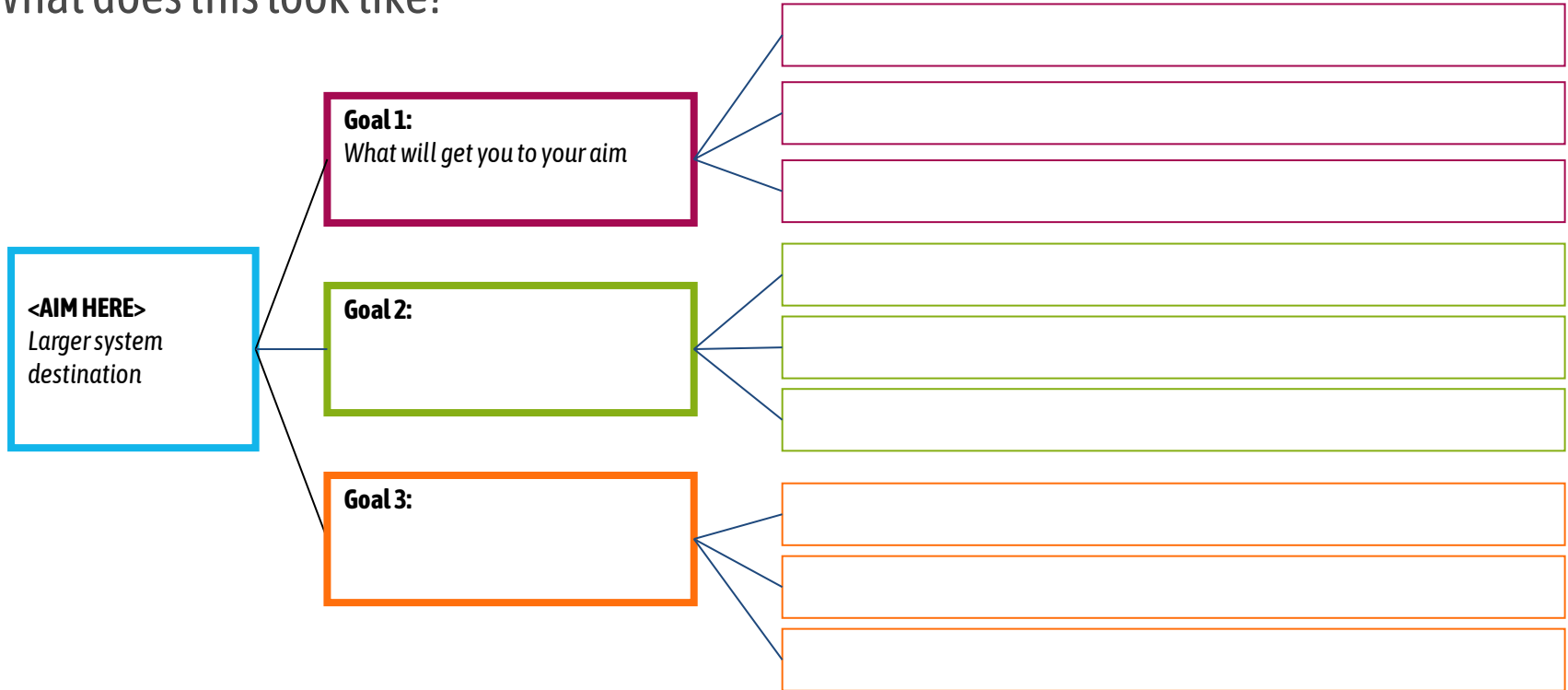
Process measures established with data collection processes in place

Regularly review data connected to progress toward aim and understand progress and barriers in implementing system changes

None of this is possible without the right people at the table!

Mapping Aims & Goals

What does this look like?



Aims vs. Goals

Population-Level Aims	
<i>Measures</i>	<i>Standard Language</i>
Functional Zero	Reach functional zero for (population) by <date>
Shift	Achieve a downward shift for (population) by <date>
Reduction	Achieve a reduction of XX% for (population) by <date>

Goals	
<i>Measures</i>	<i>Standard Language</i>
Housing Placements	Permanently house XX (population) by <date>
Housing Placement Rate	Increase the monthly rate of permanent housing placement from (baseline) to XX for (population) by <date>
Inflow Rate	Decrease the rate of monthly inflow for (inflow type) from (baseline) to XX for (population) by <date>
Length of Time	Decrease the length of time from (beginning point i.e. identification) to (end point i.e. housing placement)) for (population) by <date>



Breakout Rooms

Aim Review

With your team...

- **Review** aims previously set by your community
- **Identify** progress made toward the aims (were they achieved?)
- **Consider** who was part of creating the aims
- **Reflect** on what you learned when you set aims in the past that will influence what you might do differently in setting and tracking progress toward your current aim:
 - Did you have the right people in place to help set the aim?
 - Did you set goals and milestones on the pathway to reach your aim?
 - Did you have systems to monitor progress in place?

Aim Review

With your team...

- **Review** the previous aims set by your community

- **Identify**

- **Consider** 20 minute breakout rooms

- **Reflect**

what you

current

- Did

- Did

- Did you have progress monitoring systems in place?

Document responses on the spreadsheet!

Designate someone to share out in the large group.

will influence
ward your

your aim?



Welcome Back!

Share Out

- What did you notice about your previous aims? Were you successful in reaching them?
- What might you do differently as you set your current aim as well as goals and milestones toward reaching your aim?
- What next steps do you need to take to set an aim, goals, or milestones?
- Are you making progress on reaching them?
 - Why or why not?

Reflections and Celebrations

Take one minute to type one thing in the chat that you would like us all to celebrate together or reflect on from today:

Type it into the chat box but
DON'T HIT ENTER UNTIL WE SAY.



Reminders

- Case Conferencing Peer Sharing Call
 - August 2, 2023 2:00-3:30 ET
 - Come prepared to share ideas on how you are applying new strategies to improve case conferencing processes
- Data Office Hours: Using Data for Improvement
 - August 17, 2023 3:00-4:00 ET
 - <DATE CHANGE> please change your calendar!

We Want Your Feedback!





Thank You