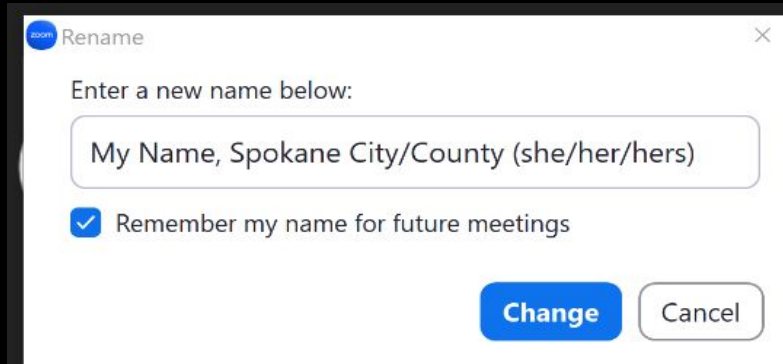
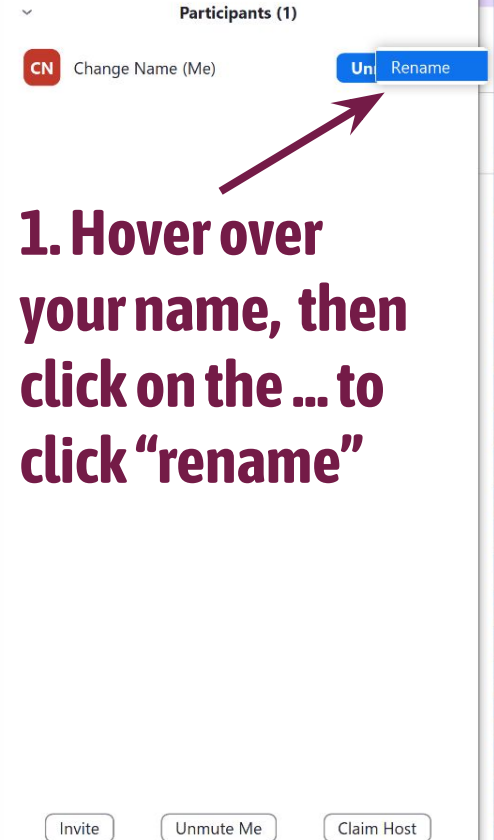


WELCOME! Housing Stabilization Learning Cohort

2. Enter your name, City/County CoC, pronouns, and indicate if you are PLE leader



A screenshot of the Zoom 'Rename' dialog box. The dialog has a title bar with the Zoom logo and the word 'Rename'. Below the title bar, it says 'Enter a new name below:'. There is a text input field containing the text 'My Name, Spokane City/County (she/her/hers)'. Below the input field, there is a checked checkbox with the label 'Remember my name for future meetings'. At the bottom of the dialog, there are two buttons: 'Change' (in blue) and 'Cancel' (in white with a grey border).



A screenshot of the Zoom 'Participants' list. The list shows one participant with the name 'Change Name (Me)'. A red arrow points to a blue menu that appears when hovering over the name. The menu contains two options: 'Unmute' and 'Rename'. Below the participants list, there are three buttons: 'Invite', 'Unmute Me', and 'Claim Host'.

1. Hover over your name, then click on the ... to click "rename"

Welcome!

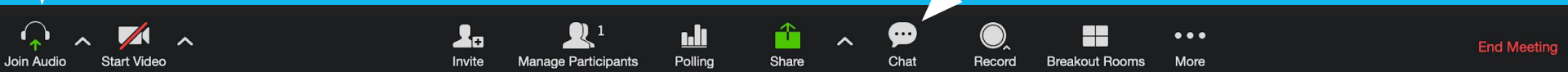
Mute your audio!

Turn on your video!

Intros/Ice Breaker:

Chat in your name,
City/County CoC and indicate if
you are PLE leader,

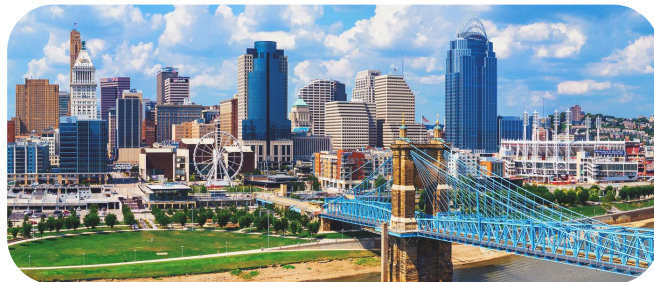
*What is your favorite or most
used emoji? Drop it in the
chat!*



Participating Communities



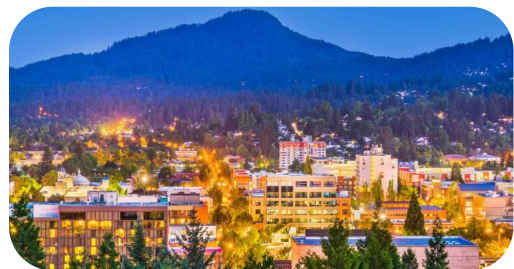
Spokane City and County, WA



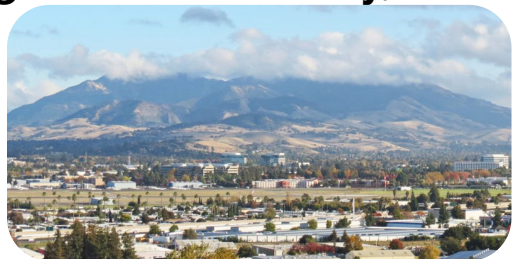
Cincinnati/Hamilton County, OH



Greater Hartford, CT



Eugene/Lane County, OR



Richmond/Contra Costa County, CA



**Charlotte/
Mecklenburg County, NC**



**Washington,
District of Columbia**

Your Housing Stabilization Learning Cohort (HSLC) BfZ Team



**Amber
Chandler**

Strategy Lead,
Upstream
Strategies
she/her/hers



Tyler Harmon

System
Improvement
Advisor,
HSLC
he/him/his



Nadia Lugo

System
Improvement
Manager,
Hartford/HSLC
she/her/hers



Taj Brown

Director,
Upstream
Strategies,
he/him/his



**Danielle
Augustine**

Supervising
Project Manager,
Strategic
Partnerships,
she/her/hers

Your HSLC Consulting Subject Matter Experts



**Tom
Albanese**

Consultant,
Tom Albanese
Consulting
He/Him/His



**Michelle
Valdez**

Consultant, Michelle
Valdez Consulting
She/Her/Hers

BFZ PLEH Consulting Subject Matter Experts



James Lee

Consultant
James Lee &
Associates

Tyra Thomas

Consultant
Street Voices of Change

John Brady

Consultant
Lived Experience
Advisors

Special Guest Speakers



Jonathan Russell

(he/him/his)

Chief Strategy & Impact Officer
Bay Area Community Services



Tanesha Travis

(she/her/hers)

Sacramento Steps Forward
PLE Coordinator/ HPS Trainer

Housing Stabilization Learning Cohort (HSLC)

An innovation cohort of BFZ communities - designed with BFZ communities and coordinated by our Upstream Strategies team -

to co-create local models that coordinate and target prevention to reduce inflow into literal homelessness and advance racial equity over 2 years

Purpose for Today:

- Continue to build relationships and share knowledge across HSLC communities
- Obtain a better understanding of what some communities are doing to work toward a Shared Definition of Coordinated Prevention, housing-focused problem solving, and an introduction on how to include PLEH Advisors in the work toward building a Homeless Stabilization System

Experiential/Relational Objectives:

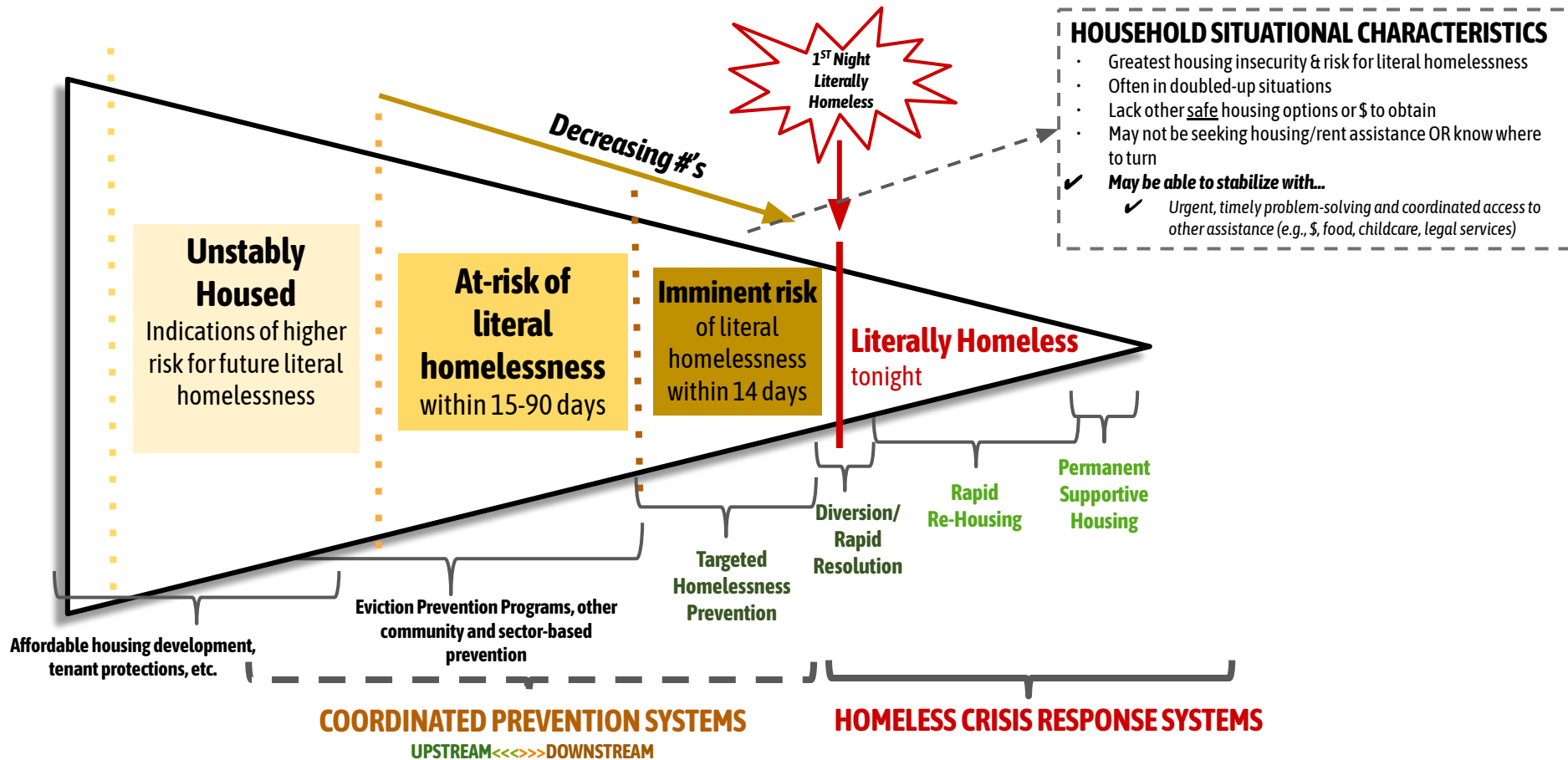
- Get to know one another better
- Create a positive and energizing learning environment
- Generate excitement and momentum toward our shared goals to reduce inflow into literal homelessness and advance racial equity!

COMMITMENT TO EMOTIONAL WELL BEING

- ✓ **Conversation may touch on hard issues and personal experiences** which can be triggering and not our intention
- ✓ **Should you feel uncomfortable or unsafe in our conversation or any subsequent conversation** please feel free to exit the conversation with no explanation or no consequence
- ✓ **Working to build trust and foundation with each other** so if in these conversations you are triggered or made to feel uncomfortable because of a question posed please recognize that we are human and do not want to cause harm or leave you in any worse emotional state from our conversations
- ✓ **Support is key** so please inform us if there is anything we should know to ensure that you feel safe in this conversation
- ✓ **Honored to that you are here**, thank you for taking the time to speak and share your time and experience with us. We will honor the stories you share and will not share anything outside of this conversation, especially those things that are personal or confidential.

**Working toward a Shared Definition &
Adopting Shared Screening Tools:
Spotlight on Contra Costa County**

Community-Wide Housing Stabilization Approach



COORDINATED HOMELESSNESS PREVENTION SYSTEMS: Core Elements

- ✓ **Shared Vision, Understanding & Commitment to Prevention** related to literal homelessness
- ✓ **Coordinated, Housing-Focused Access Points & Service Providers** across a wide variety of “upstream” community-based and cross-sector settings
- ✓ **Standardized Housing Insecurity Screening, Response, and Referral Tools and Protocols** including broad use of housing problem-solving and coordinated access prioritization approaches
- ✓ **Shared Data Culture & Platform** supporting data collection, service referral and coordination, and reporting
- ✓ **Ongoing Backbone Entity Support** for partner recruitment, training, reporting, analysis, and ongoing system management & development

HSLC Housing Insecurity Typology: Definitions & Indicators

Risk Level		Living Situation	Housing Options & Resources
0	Stably Housed	<ul style="list-style-type: none"> Current housing is safe; AND Current housing is stable for the foreseeable future (e.g., sufficient income to pay rent and utilities, able to stay with host family/friend indefinitely) 	<u>Has</u> housing options, financial resources, and/or support networks to maintain or obtain a safe place to stay for <i>foreseeable</i> future.
1	Unstably Housed	<ul style="list-style-type: none"> Current housing is safe; AND No material risk of imminent risk of literal homelessness (i.e., not Risk Level 2-4); AND Is currently experiencing general housing insecurity due to housing cost burden, housing conditions, frequent unplanned moves, and/or other characteristics and barriers indicative of higher risk for future literal homelessness. May be at-risk of housing loss in 3-6 months. 	<u>Has</u> housing options, financial resources, and/or support networks to maintain or obtain a safe place to stay for <i>foreseeable</i> future.
2	At-Risk of Literal Homelessness (within 15-90 Days)	<ul style="list-style-type: none"> Current housing is safe; AND Must leave current housing within <u>15-90 days</u> (e.g., due to court-ordered eviction, landlord-issued eviction, foreclosure, safety or health risk, host family/friend limitation, etc.); OR Must leave an institution (e.g., hospital, jail, treatment facility) within <u>15-90 days</u>; 	<u>Does not have other</u> housing options, financial resources, and/or support networks to maintain or obtain a safe place to stay <i>after the next 15-90 days</i> .
3	Imminent Risk of Literal Homelessness (within 1-14 Days)	<ul style="list-style-type: none"> Current housing is safe; AND Must leave current housing within <u>14 days</u> (e.g., due to court-ordered eviction, foreclosure, imminent safety or health risk, host family/friend request to leave, family conflict, etc.); OR Must leave an institution (e.g., hospital, jail, treatment facility) within <u>14 days</u>; 	<u>Does not have</u> other housing options, financial resources, and/or support networks to maintain or obtain a safe place to stay <i>after the next 14 days</i> .
4	Literally Homeless Tonight	<ul style="list-style-type: none"> Is currently literally homeless and continues to have no other safe housing option tonight outside of available emergency shelter, Safe Haven, or transitional housing options; OR Must leave current housing <u>today</u> (e.g., due to court-ordered eviction, foreclosure, immediate safety or health risk, host family/friend request to leave, etc.); OR Must leave an institution (e.g., hospital, jail, treatment facility) <u>today</u>. 	<u>Does not have</u> other housing options, financial resources, and/or support networks to maintain or obtain a safe place to stay <i>tonight</i>

Spotlight on

Contra Costa County

Meaningful Engagement of People with Lived Experience of Homelessness

What does it mean to meaningfully engage people with lived experience of homelessness?

Communities that have meaningfully engaged people with lived experience of homelessness create an environment where people with lived experience of homelessness are able to share their truth about what is working and what is not working in the system, without fear of retaliation.

In these communities the homeless response system leaders and governing bodies have included those disproportionately represented within the system and historically underserved and excluded, particularly Black, Brown, and Indigenous people and those who have lived experience of homelessness.

People with lived experience are paid for their time and expertise and lead on decisions affecting the community. Through this meaningful engagement of people with lived experience of homelessness a community develops and sustains interventions to end homelessness.

**Meaningful
Engagement of
People with
Lived
Experience of
Homelessness
Core Elements:**

- ✓ **Authenticity**
- ✓ **Consistency**
- ✓ **Value the Contribution**
- ✓ **Belonging & Dignity**
- ✓ **Partnership and Power Sharing**
- ✓ **Address Barriers**
- ✓ **Be Vulnerable**
- ✓ **Meet People Where They Are**
- ✓ **Implement Trauma Informed Practices**

Purpose for Breakouts:

- To build relationships amongst each other and to build relationships with BFZ PLEAdvisors
- Discuss and discover what leaders are doing and what work they are leading in their respective communities
- To gain understanding of housing focused problem solving

Experiential/Relational Objectives:

- Get to know one another better
- Develop foundation in order to build trust amongst each other
- Generate excitement and momentum toward our shared goals to reduce inflow into literal homelessness and advance racial equity

Spotlight on

Sacramento

Housing Problem Solving

Early onset diversion and prevention strategy utilized to stop or reduce the influx of people experiencing literal homelessness.



**SACRAMENTO
STEPS FORWARD**

Ending Homelessness. Starting Fresh.

SAC STEPS Housing Problem Solving Strategy Evolution

Sacramento CoC, via Sacramento Steps Forward, has fully incorporated Partners with Lived Expertise (PLE) in its Housing Problem Solving (HPS) work, from training and program design to implementation. Through this effort we discovered that the involvement, training, and leadership of our **PLE HPS Trainers** has empowered our community to look at HPS from a human centered lens which has made the training more rich, effective, and become the foundation on which all practical steps of HPS are built.



SACRAMENTO
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Ending Homelessness. Starting Fresh.

SAC STEPS **Housing Problem** **Solving** **Conversation** **Framework:**

- ✓ **Active & Empathic Listening**
- ✓ **Client-centering & Empowering**
- ✓ **Trauma-Informed Care**
- ✓ **Equity**

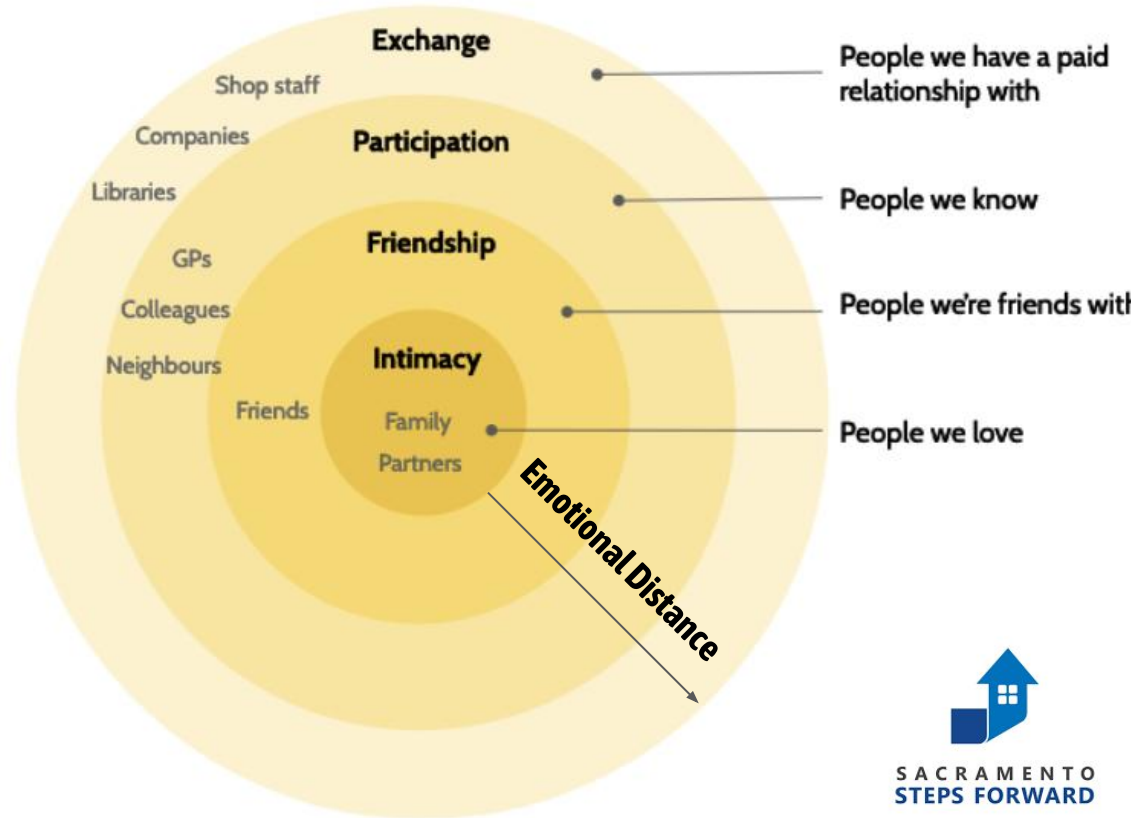


SACRAMENTO
STEPS FORWARD

Ending Homelessness. Starting Fresh.

SAC STEPS Housing Problem Solving Circle of Support Model

Different types of relationships



SAC STEPS Housing Problem Solving Train the Trainer Model:

- ✓ **Consultants and SSF staff developed fluid training plan**
 - ✓ Buy in & support
 - ✓ 42 hours of training
 - ✓ Observation - 16 hours
 - ✓ Education - 26 hours
 - ✓ Ongoing mentoring and support
- ✓ **PLE HPS Trainer Facilitation**
 - ✓ Started with conversational supports
 - ✓ Moved to small group facilitation
 - ✓ Now leading all human centered elements of HPS



Problem Solving Access Points (PSAPs)

Where do HPS conversations happen?

They happen at a Problem Solving Access Point (PSAP)

What is a PSAP?

A PSAP are agencies trained in housing problem-solving to support households in avoiding and rapidly exiting homelessness.

Supports provided:

- ✓ In- depth housing exploration conversations
- ✓ Landlord and family mediation
- ✓ Conflict resolution
- ✓ Limited financial assistance



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Ending Homelessness. Starting Fresh.

How has PLE lead HPS Training improved our community:

- ✓ **Created a human centered equitable work approach that now will become the foundation for all trainings around coordinated access and entry**
- ✓ **Increased the number of agencies and locations that administer HPS funds from 4 sites to 10 sites**
- ✓ **Demonstrated that adding the voices and expertise of persons with lived experience of homelessness:**
 - ✓ Bridges the gap between system improvements and frontline community work
 - ✓ Shifts and enhances our perspective, approach, and delivery of services and support to better meet the needs of those experiencing homelessness



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SAC Steps HPS Outcomes

Outcomes	March 2022	March 2023
Total Amt Spent	\$13,078.53	\$271,262.82
# of Providers	3	12
# of Households Served	7	82



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STEPS FORWARD**

Ending Homelessness. Starting Fresh.



BREAKOUT SESSIONs

Q & A with Tanesha Travis on Housing-Focused Problem Solving

Rapid Feedback Survey

What was your experience of this session like?

<http://s.alchemer.com/s3/HSLC-Rapid-Feedback>



Resources

- Coordinated Prevention Core Element
- Homelessness Prevention: Definitions & Key Concepts
- Conditional Definition of Meaningful Engagement of People with PLEH

A stylized illustration of a park scene. A large tree with orange and brown foliage dominates the upper half. Below it, a person in a yellow shirt and dark pants sits on a pink blanket on a path, accompanied by a white dog. The background features rolling green hills and a city skyline in shades of blue and white. Two blue street lamps with white globes are positioned on either side of the path. A dark grey banner with the text 'THANK YOU!' is centered over the middle of the image.

THANK YOU!