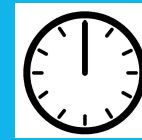


# Welcome!



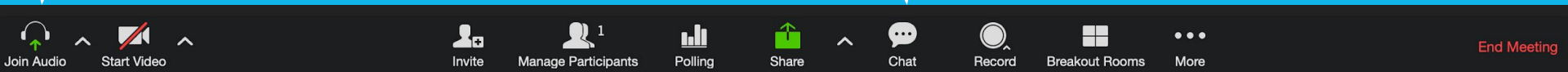
We will start at 5 after!

Mute your audio!

Turn on your video!

**Chat it in:** your name, organization, role, and what is something new you have learned this week (could be anything!)?

Change your zoom name to include your community name and your pronouns.



End Meeting

A stylized illustration of a town at night. The scene is viewed from an elevated perspective. In the foreground, there are light blue and white geometric shapes representing hills or a road. The middle ground features several houses with blue roofs and orange windows, some of which are illuminated from within. Dark green, rounded trees are scattered throughout the town. A street lamp with a glowing white light is visible on the right side. The background is a solid bright blue sky. The overall style is flat and modern.

**Built for Zero Reporting Orientation**

# Learning Objectives



## We want you to leave today:

- Able to describe to your stakeholders what a by-name dataset is.
- With a solid understanding of the eight BFZ reporting metrics.
- Able to interpret and improve your data reliability.
- Lastly, and very importantly!
  - A vision for how you can use by-name datasets and the BFZ reporting metrics to help you reach your goals.

# Let's get started.

List reasons why reporting monthly metrics can be helpful for your community?

+

See and celebrate small improvements



See monthly trends instead of relying on PIT count once a year



True picture of what is happening in our system



Track inflow and outflow instead of just a number



Identify where we need to focus more and impacts of our policy changes and interventions.



List reasons why having a centralized by-name data set can be helpful for your community?

+

All agencies are on the same page

**This is a card!**



Ensures no duplication



To ensure shared responsibility and accountability between providers



Helps to tell the story of our unhoused neighbors to the public and encourage community engagement and support



Helps enforce standards across the system



We are going to use a software called **EasyRetro** to answer two questions:

1. Why you think reporting monthly metrics to BFZ can help your community?
2. Why you think have a comprehensive by-name dataset can be helpful for your community?

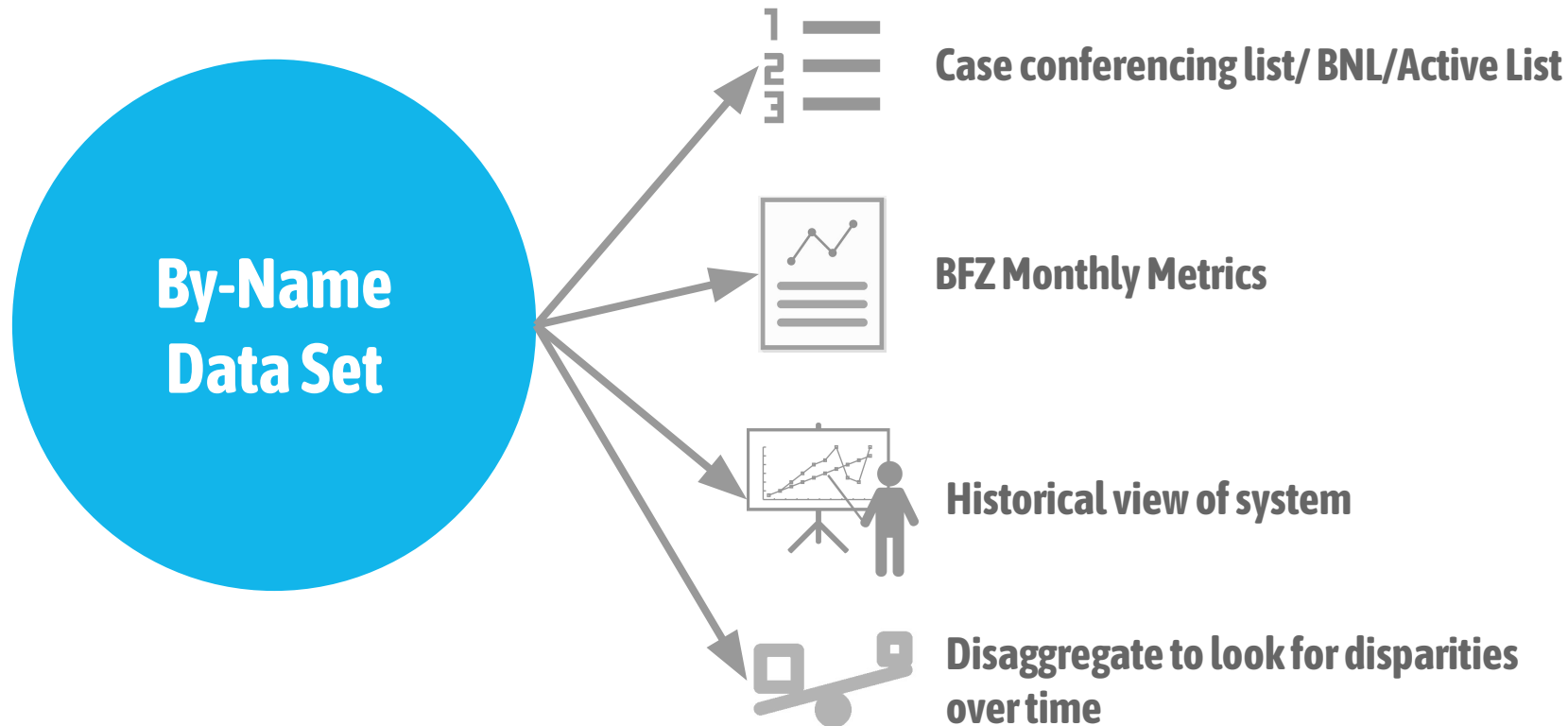
Add a new card by selecting the plus (+) button.

Hit the thumbs up (👍) button to up-vote a card.

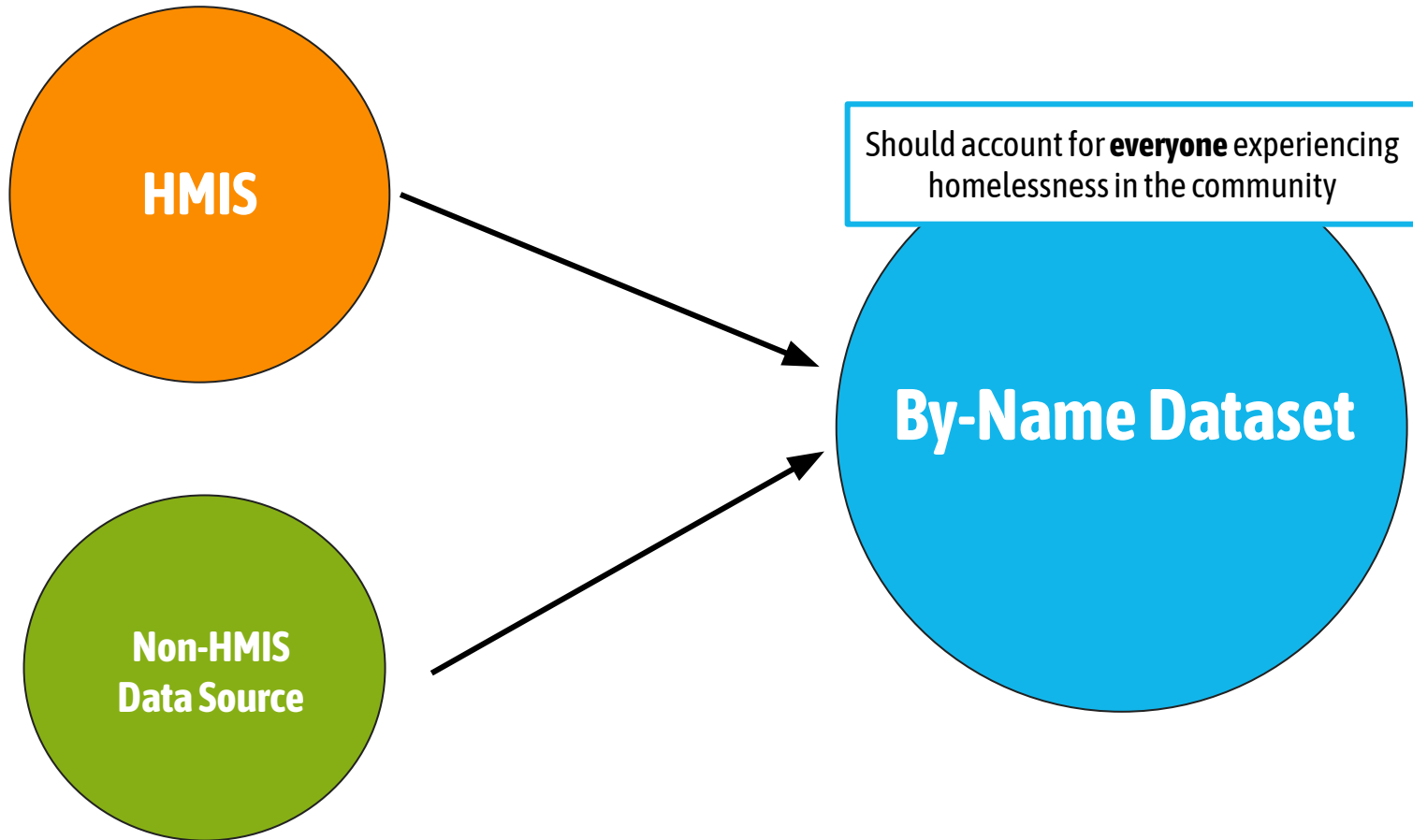
# **“By-Name Data” vs By-Name List (BNL)**

**What’s the difference?**

# The Power of Your “By Name Data” Set



# Building the By-Name Data Set Universe

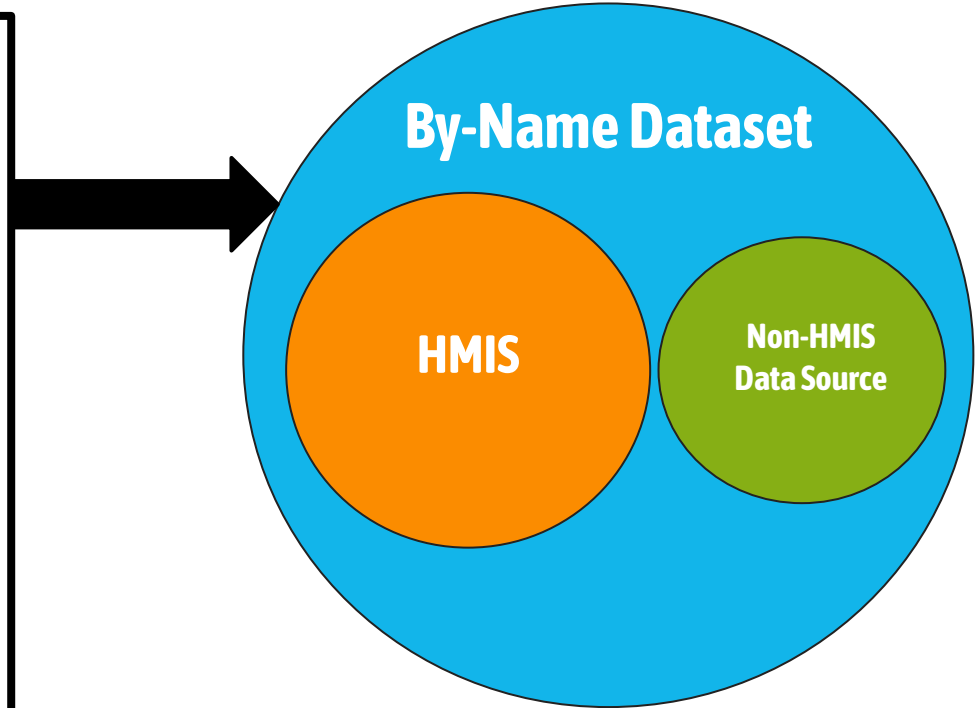


# Getting to a Quality By-Name Dataset

The work will be expanding our universe of data to **blue**:

- Increasing provider participation
- Updating the BND in real-time
- Integrating data from multiple sources.\*\*

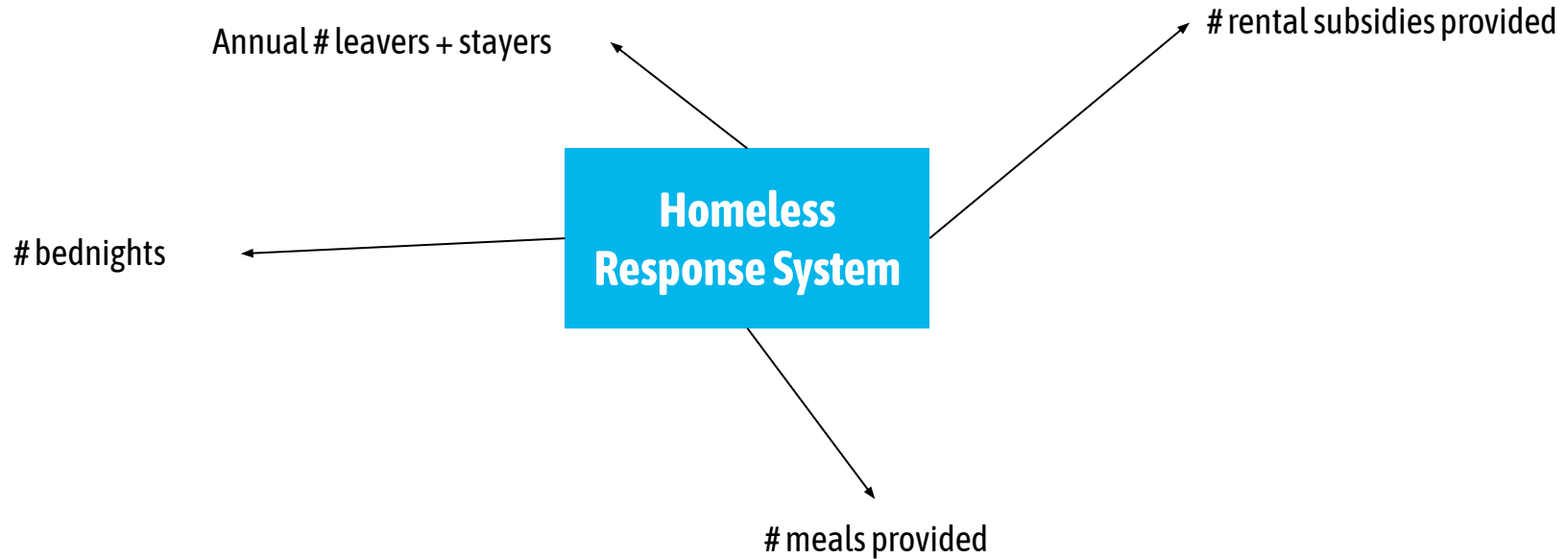
**\*\*The goal is not necessarily to have everyone in HMIS!**





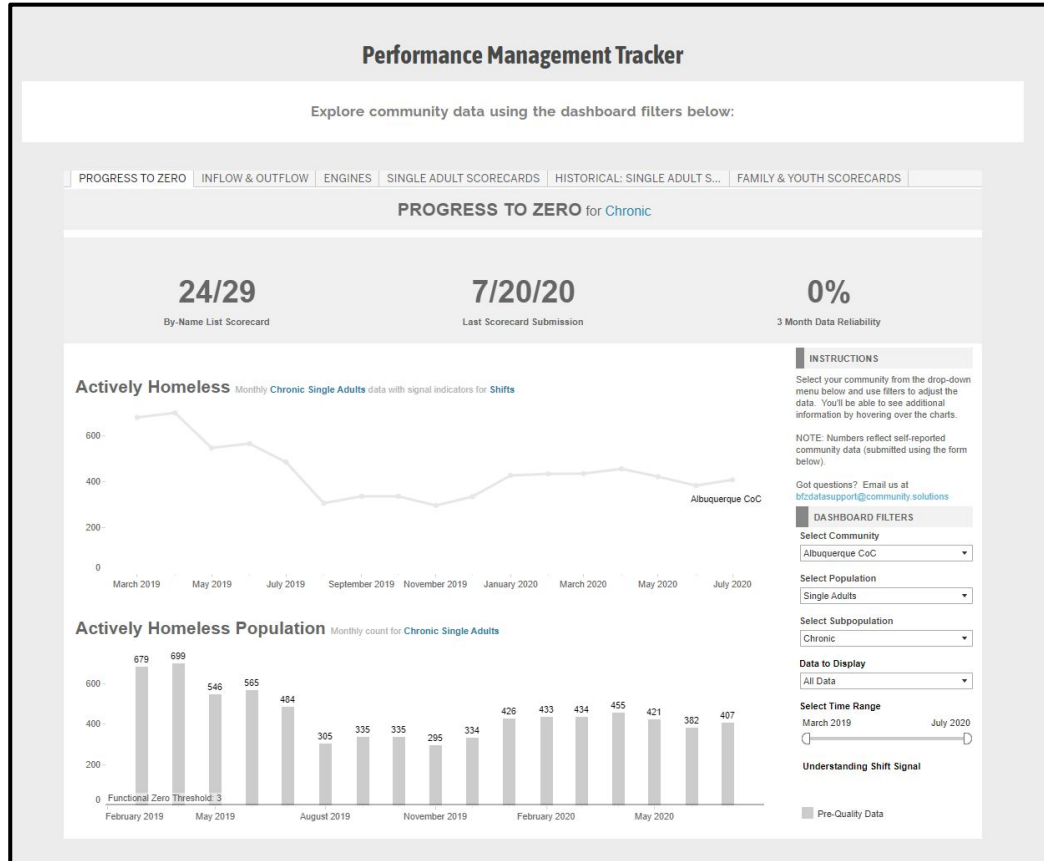
# Overview of BFZ Reporting

# Reporting to build your BFZ Dashboards



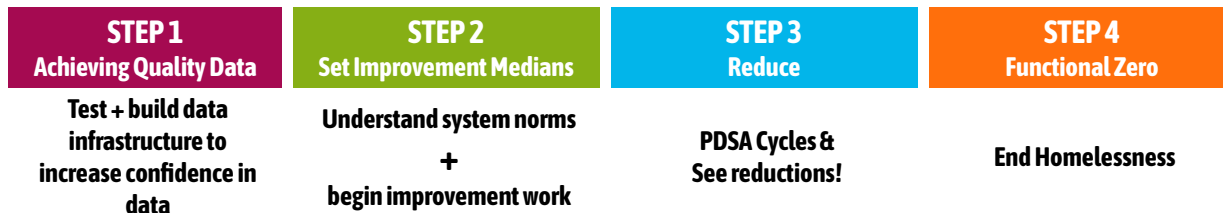
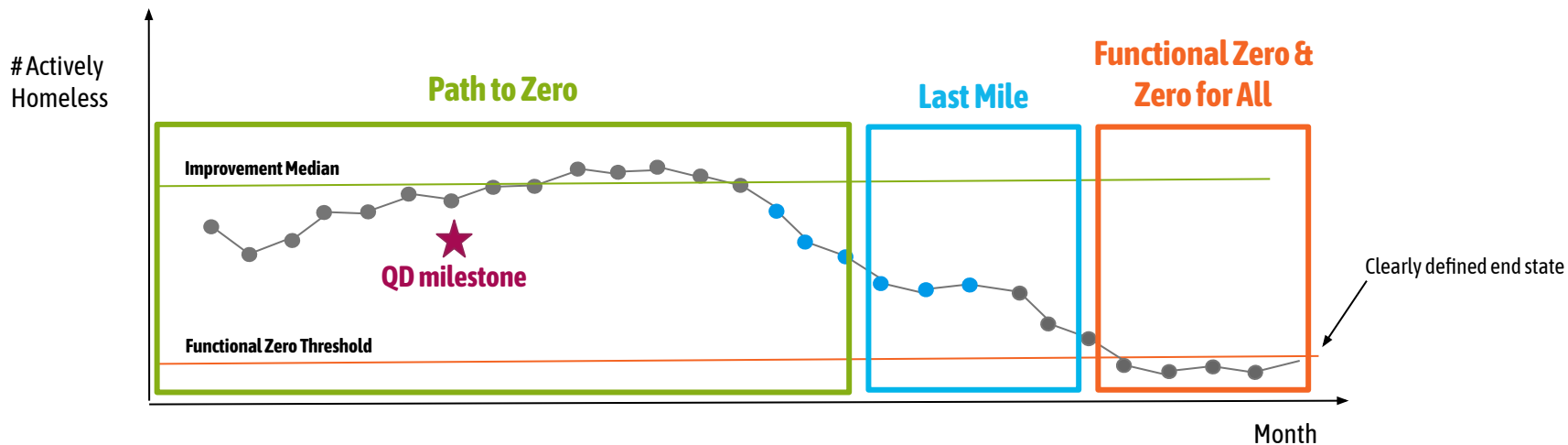
**Moving from Outputs...**

# Vantage point from your BFZ Dashboards

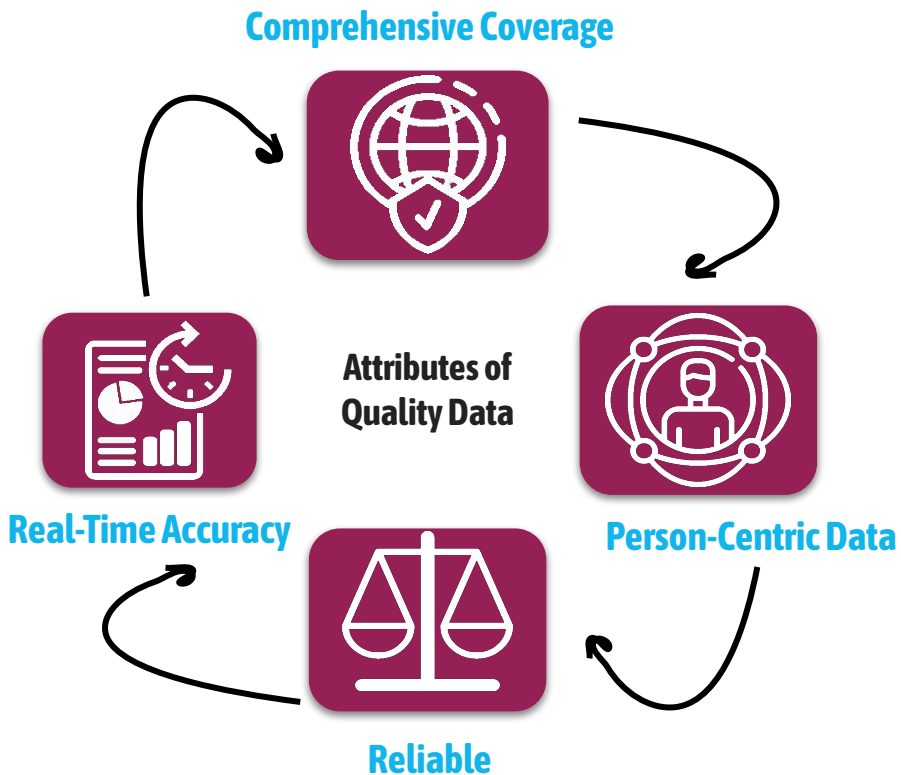


To Outcomes.

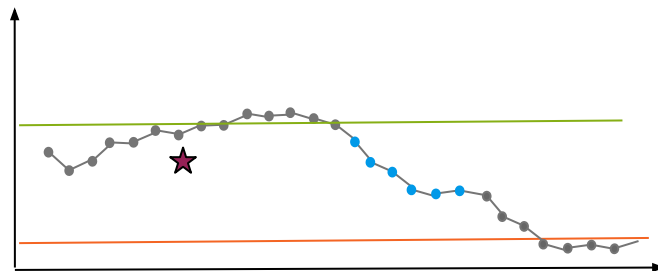
# Tracking your BFZ Journey



# Achieving and Sustaining Quality Data



Once QD is achieved (★) the goal is to create systems and practices that continue to make your by-name dataset comprehensive, real-time, person-centric, and reliable.



# How do we assess if communities have Quality Data?

## Two components:



**Qualitative Measure**  
(Perfect Score on BNL Scorecard)

All items on the scorecard have a “Yes”  
response



**Quantitative Measure**  
(Reliable BFZ Reporting Metrics)

This requires a minimum of 4 months of  
reported data to calculate

\*3-month\* data reliability within  
+/- 15% margin

**Our focus for today!**

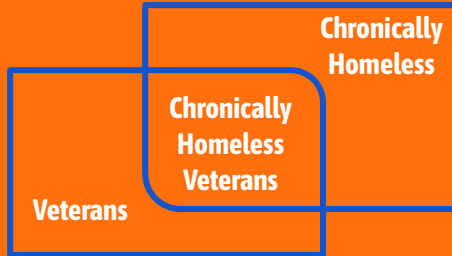
# **BFZ Monthly Reporting Metrics:**

**The Data Points to Track**

# BFZ Reporting Populations

## All Single Adults

All single adults age 25 & older experiencing homelessness



## Families

All families with minor youth under 18 experiencing homelessness (includes unsafe/unstable)

Includes:

- **Veteran** family households
- Family households experiencing **chronic homelessness**

## Youth

All unaccompanied youth under the age of 25 experiencing homelessness (includes unsafe/unstable)

## All People Experiencing Homelessness in Your System

The unduplicated count of individuals actively experiencing homelessness, regardless of population.



# Monthly Reporting: 8 Data Points to Track

FOR EACH POPULATION:



-  **INFLOW:** NEWLY IDENTIFIED
-  **INFLOW:** RETURNED FROM HOUSING
-  **INFLOW:** RETURNED FROM INACTIVE
-  **OUTFLOW:** HOUSING PLACEMENTS
-  **OUTFLOW:** MOVED TO INACTIVE
-  **OUTFLOW:** NO LONGER MEETS CRITERIA

 LENGTH OF TIME FROM IDENTIFICATION TO HOUSING

# Poll: When is the last time that your community reported monthly metrics to BFZ?

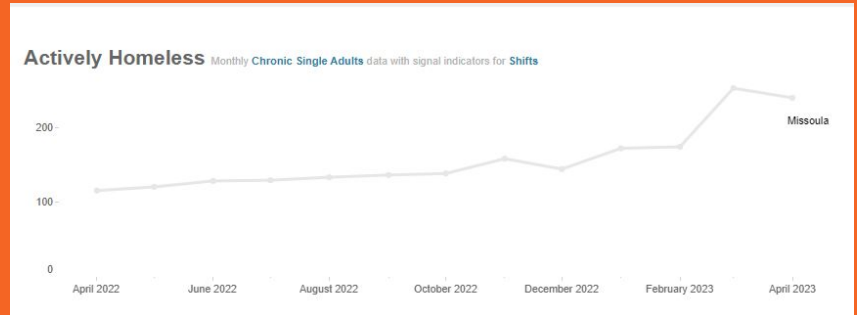
- A. We are up-to-date! (Apr 2023)
- B. 2-4 months ago (Mar-Jan 2023)
- C. 5-8 months ago (Dec-Sep 2022)
- D. More than 8 months ago (August 2022 and before)

If you aren't sure, check your PMT!

You can log-in at this website:

<https://login.builtforzero.org/login/>

- Select your community name from the drop-down.
- Then enter the password: **shiftshappen2019**
- Look at your run chart and look at the last data point reported for your (sub)population of focus



# Metric Knowledge Check

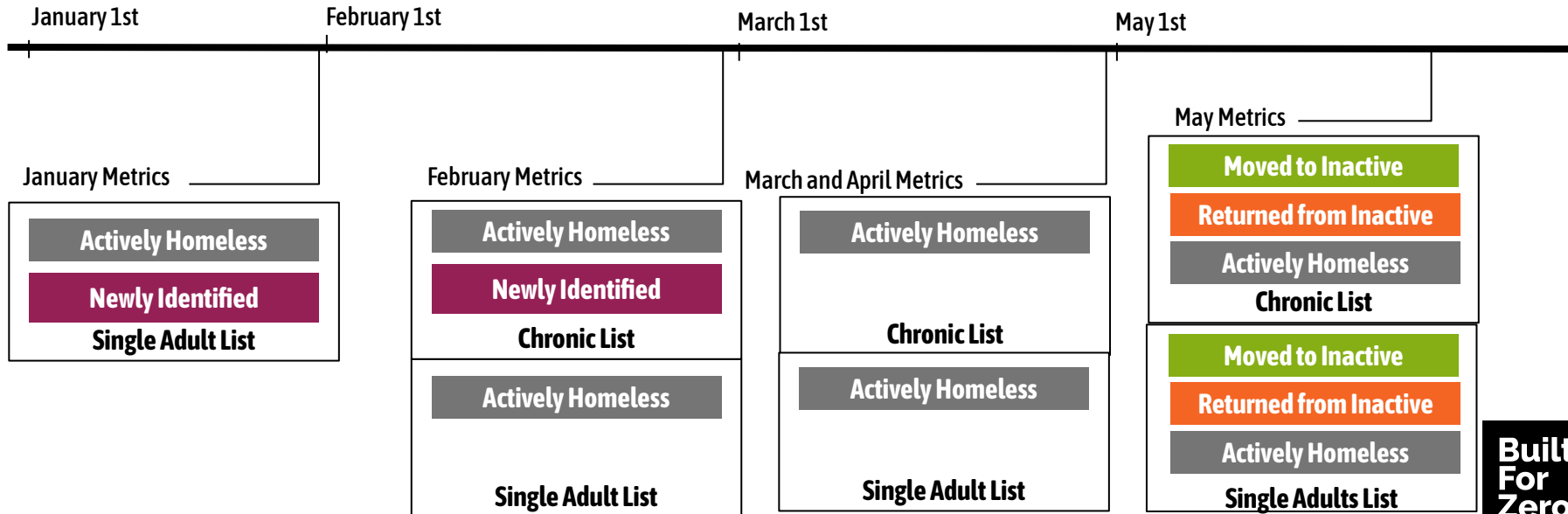
- Actively Homeless
- Newly Identified
- Returned from Housed
- Returned from Inactive
- Housing Placements
- Moved to Inactive
- No Longer Meets Population Criteria

Sam is identified as homeless and is living in their car. Street Outreach first talks with Sam on **January 3rd**, but doesn't complete an assessment.

Sam was entered into the community's CES program and screened on **February 2nd**. They were determined to be **CH** at program entry.

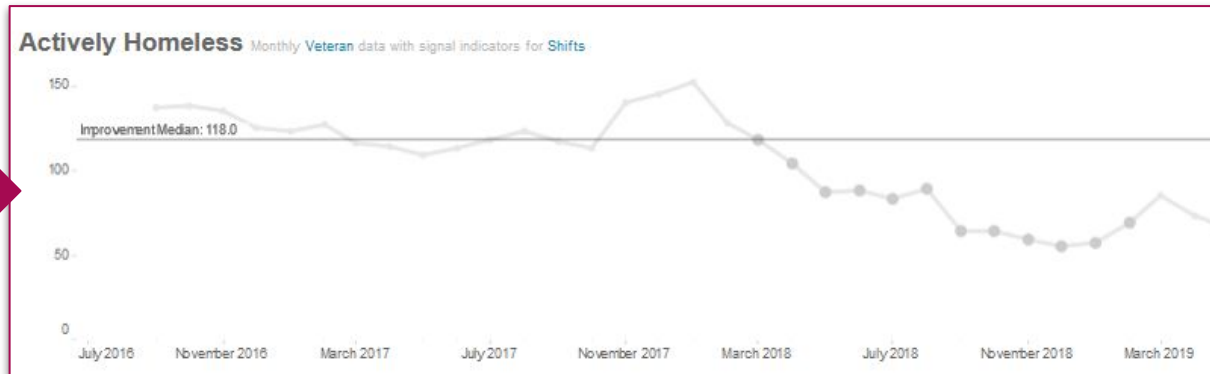
Sam had no active program enrollments or contact with the homeless response system since **February 3rd**. The community has a 90 day inactive policy.

On **May 15**, Sam reengages with the system and is referred to a housing program. Sam is accepted into a housing program on **May 31st**.



# Monthly Reporting: Actively Homeless

## ACTIVELY HOMELESS



**DEFINITION:** As of the **last day** of the reporting month, the number of actively homeless households on your By-Name List

### NOTES:

- Actively homeless households may reside in shelter, transitional housing, or in a location not meant for human habitation (on street, beach/riverbed, in car, etc.).
- Actively homeless households may have received a voucher or subsidy. However, if they have not yet moved into a permanent housing unit, they should still be counted as actively homeless.

# Monthly Reporting: Inflow

## INFLOW



### NEWLY IDENTIFIED

**DEFINITION:** The total number of households experiencing homelessness who have newly entered your coordinated entry system / BNL / homeless response system over the course of the reporting month.

9&12D



### RETURNED FROM HOUSING

**DEFINITION:** The total number of households experiencing homelessness who were previously housed and have become unhoused or have otherwise returned to homelessness over the course of the reporting month.

7,10,12C



### RETURNED FROM INACTIVE

**DEFINITION:** The total number of households experiencing homelessness who were previously designated as inactive but have since reappeared or otherwise returned to homelessness over the course of the reporting month.

7,10,12C

# Monthly Reporting: Outflow



## HOUSING PLACEMENTS

**DEFINITION:** The total number of households experiencing homelessness who moved into permanent housing over the course of the reporting month.

11A&12C



## MOVED TO INACTIVE

**DEFINITION:** The total number of households experiencing homelessness who have been designated as “inactive” on your community’s By-Name List over the course of the reporting month.

11B&12C



## NO LONGER MEETS CRITERIA

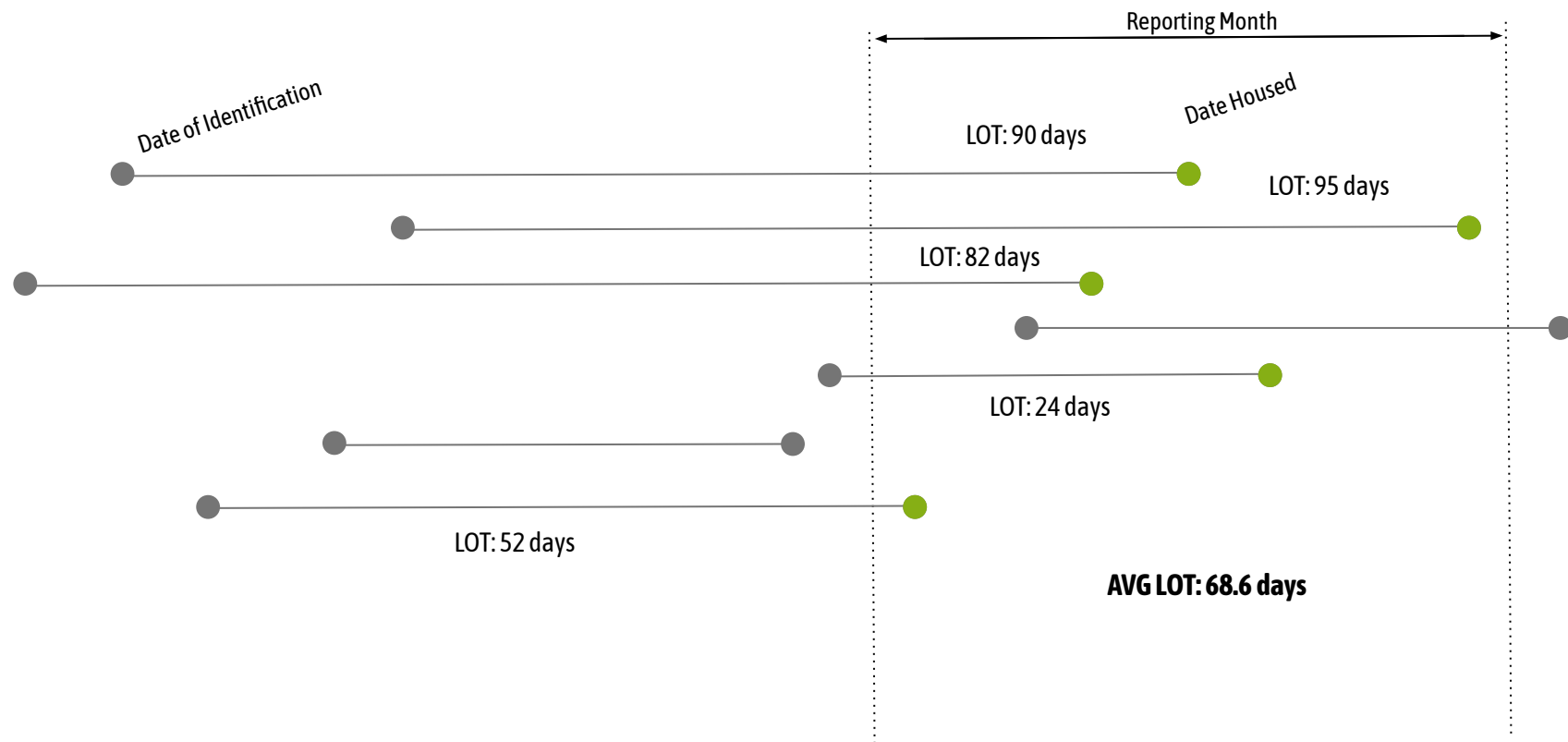
**DEFINITION:** The total number of households experiencing homelessness who have lost their “population” status over the course of the month.

11C, 12C,  
12E

## OUTFLOW




# Monthly Reporting: Avg LOT to Housing



 **INFLOW:**  
NEWLY  
IDENTIFIED

 **INFLOW:**  
RETURNED  
FROM HOUSING

 **INFLOW:**  
RETURNED  
FROM INACTIVE

 **OUTFLOW:**  
HOUSING  
PLACEMENTS

 **OUTFLOW:**  
MOVED TO  
INACTIVE

 **OUTFLOW:**  
NO LONGER MEETS  
CRITERIA

**Data reliability (DR)** is a quantitative measure that BFZ uses to assess if you can reliably account for people coming into and out of your system consistently month over month.

### Achieving Quality Data:



**Quantitative Measure**  
(Reliable BFZ Reporting Metrics)

**3-month data reliability within  
less than 15% margin**



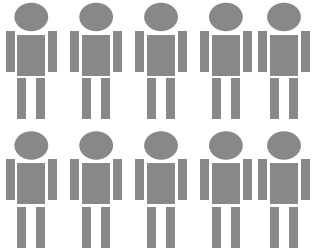
# Data Reliability



# Data Reliability

## Expected AH

10 AH Veterans  
on June 30th



VS

## Actual AH

The number your  
community reports.

Data Reliability Percentages  
determines how far off the *actual*  
number of people on our Active List is  
from the *expected* number of people  
on our Active List and **looks at the  
difference as a percentage of the  
number of people on our Active List.**



**For data reliability, the closer to zero the better!**

# Review

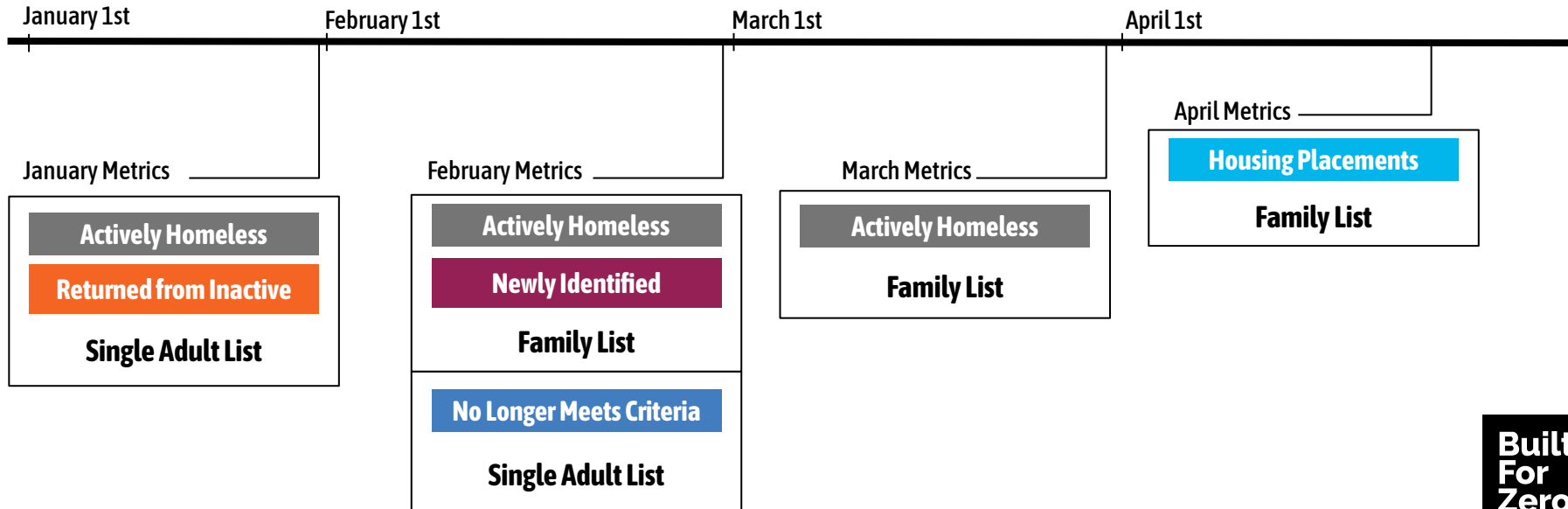


Erin, who is 31 years old, presents at a shelter on **January 15th**. During the intake, the intake worker looks them up in the system and finds that they entered another shelter across town as a single adult and exited to an unknown destination a year ago.

Erin is still in shelter and is reunited with their daughter on **February 10th**. They move to a family shelter and a case manager refers them to a RRH program on **February 20th**.

Erin and their daughter are matched to an RRH unit and accepted into the program on **March 21st**.

On **April 2nd**, Erin and their daughter move into the unit.



# Revisiting EasyRetro.

List reasons why reporting monthly metrics can be helpful for your community?

+

See and celebrate small improvements



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Identify where we need to focus more and impacts of our policy changes and interventions.



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Helps to tell the story of our unhoused neighbors to the public and encourage community engagement and support



Helps enforce standards across the system



Take a few minutes to take another look at EasyRetro, add more cards and continue to change/add votes to cards.

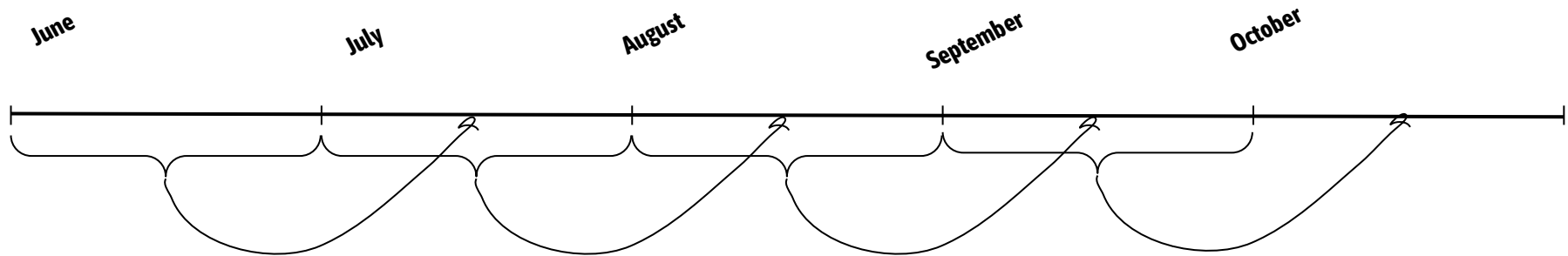
Discussion:

- Did you change or add anything?
- How are the top 3 reasons resonating with you?

**Lastly, a reminder on reporting data.**

# When to Report Data

**By 15th of each month**



# Where Can I See the Submitted Data?

## Performance Management Tracker (PMT)

(<https://www.joinbuiltforzero.org/login/>)

User Name = Your community name

Password = **shiftshappen2019**

# We want your feedback!



<https://survey.alchemer.com/s3/7375879/AC1-2023-Rapid-Feedback-for-Path-to-Zero-Cohort>



A stylized illustration of a park scene. A large tree with orange and brown foliage dominates the upper half. Below it, a person in a yellow shirt and dark pants sits on a pink blanket on a path, accompanied by a white dog. The background features rolling green hills and a city skyline in shades of blue and white. Two blue street lamps with white globes are positioned on either side of the path. A dark grey banner with the text 'THANK YOU!' is centered over the tree.

**THANK YOU!**