

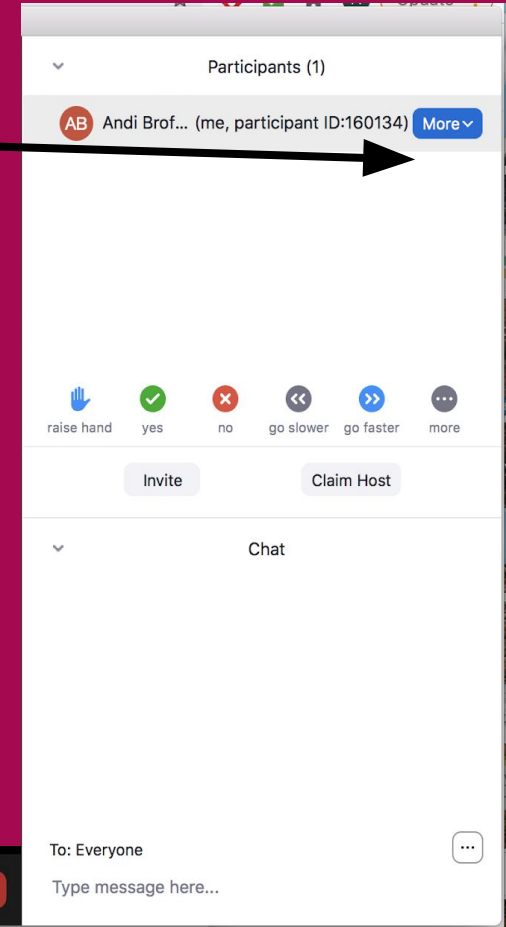
Healthcare and Homelessness

All Pilot Sites - Call #8

Welcome

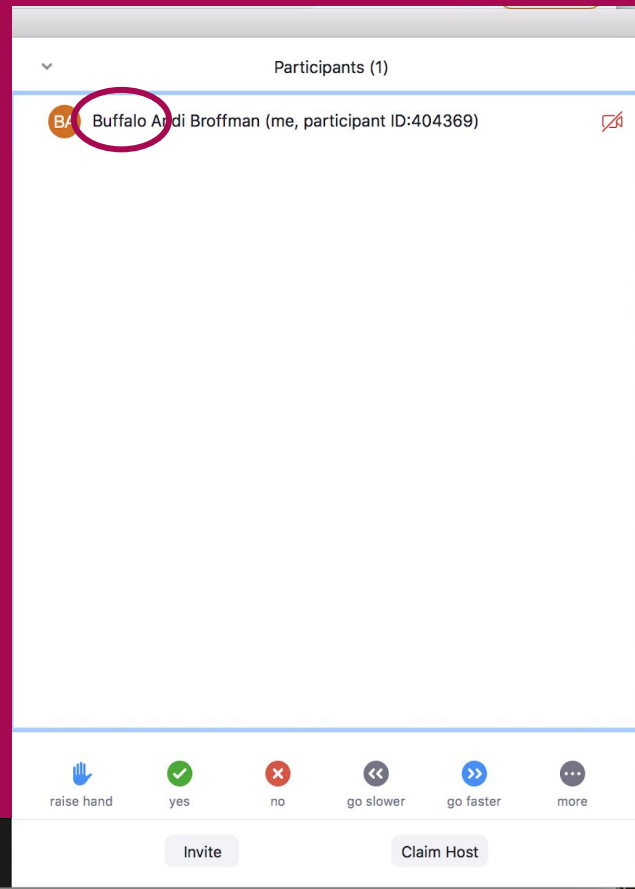
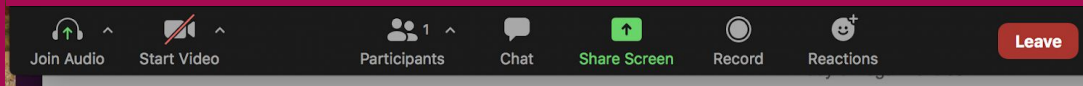
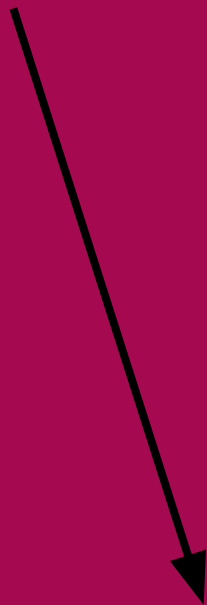
Zoom: How to Change Your Name`

1. Click on 'Participants'
2. Hover over your name and click 'More'
3. Select 'Rename'
4. Add your Community's Name ***before*** your own name
 - a. Chattanooga
 - b. Bakersfield/Kern County
 - c. Anchorage
 - d. Sacramento
 - e. Washington County
 - f. **National**



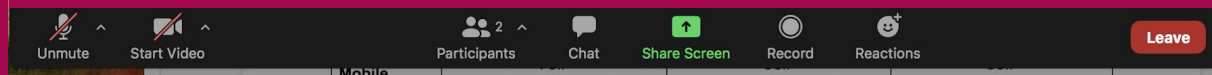
Zoom: How to Change Your Name

Please chat into the Chat Box if you're having trouble renaming yourself!



Zoom: Connect Your Name to Your Phone Number

Move your mouse over your screen to see the Mute/Unmute button and click on the small upward arrow ^



Zoom: Connect Your Name to Your Phone Number

The screenshot shows a Zoom meeting window. At the top, the name 'Andi Broffman' is displayed. A large green circle with a white telephone handset icon is centered on the screen. Overlaid on the left side of this circle is a dark gray menu titled 'Select a Microphone'. A white arrow points from the text 'Select Switch to Phone Audio' to the 'Switch to Phone Audio...' option in the menu. The menu also includes options for 'Select a Speaker', 'Test Speaker & Microphone', and 'Audio Settings...'. On the right side of the window, the 'Participants (2)' list shows 'Andi Broffman (me)' and a phone number '17168687191'. At the bottom, the Zoom toolbar contains buttons for 'Unmute', 'Start Video', 'Participants', 'Chat', 'Share Screen', 'Record', 'Reactions', and a red 'Leave' button. A secondary toolbar on the far right includes icons for 'raise hand', 'yes', 'no', 'go slower', 'go faster', and 'more', along with buttons for 'Invite', 'Unmute Me', and 'Claim Host'.

Select Switch to Phone Audio

Select a Microphone

- ✓ Same as System
- Built-in Microphone (Internal Microphone)

Select a Speaker

- Same as System
- ✓ Built-in Output (Internal Speakers)

Test Speaker & Microphone

Switch to Phone Audio...

Leave Computer Audio

Audio Settings...

Participants (2)

- AB Andi Broffman (me)
- 17168687191

raise hand yes no go slower go faster more

Invite Unmute Me Claim Host

Unmute Start Video Participants Chat Share Screen Record Reactions Leave

Zoom: Connect Your Name to Your Phone Number


Andi Broffman

Follow the
Instructions at the top
of the dialogue box
and enter #
Participant ID #

Choose ONE of the audio conference options

Phone Call Computer Audio - Connected

Already joined by phone? Enter #413382# on your phone.

 Dial +1 669 900 6833
+1 346 248 7799
+1 253 215 8782
+1 312 626 6799
+1 301 715 8592
+1 646 876 9923

Meeting ID 308 825 2338
Participant ID 413382

Participants (2)



Andi Broffman (me)



17168687191



raise hand



yes



no



go slower



go faster



more

Invite

Unmute Me

Claim Host

Our Agenda

1. Welcome and Intro [10 minutes]
2. Enterprise Level Path Clearing Updates [10 minutes]
3. Breakout Groups - Discussion Questions [25 minutes]
4. Next Steps and Closing [5 minutes]

Introductions



Catherine Mather
Project Director



Aleya Martin
Sr. Project Manager



Lauran Hardin
Faculty Coach



Catherine Craig
Faculty Coach



Anna Bialik
Improvement Advisor

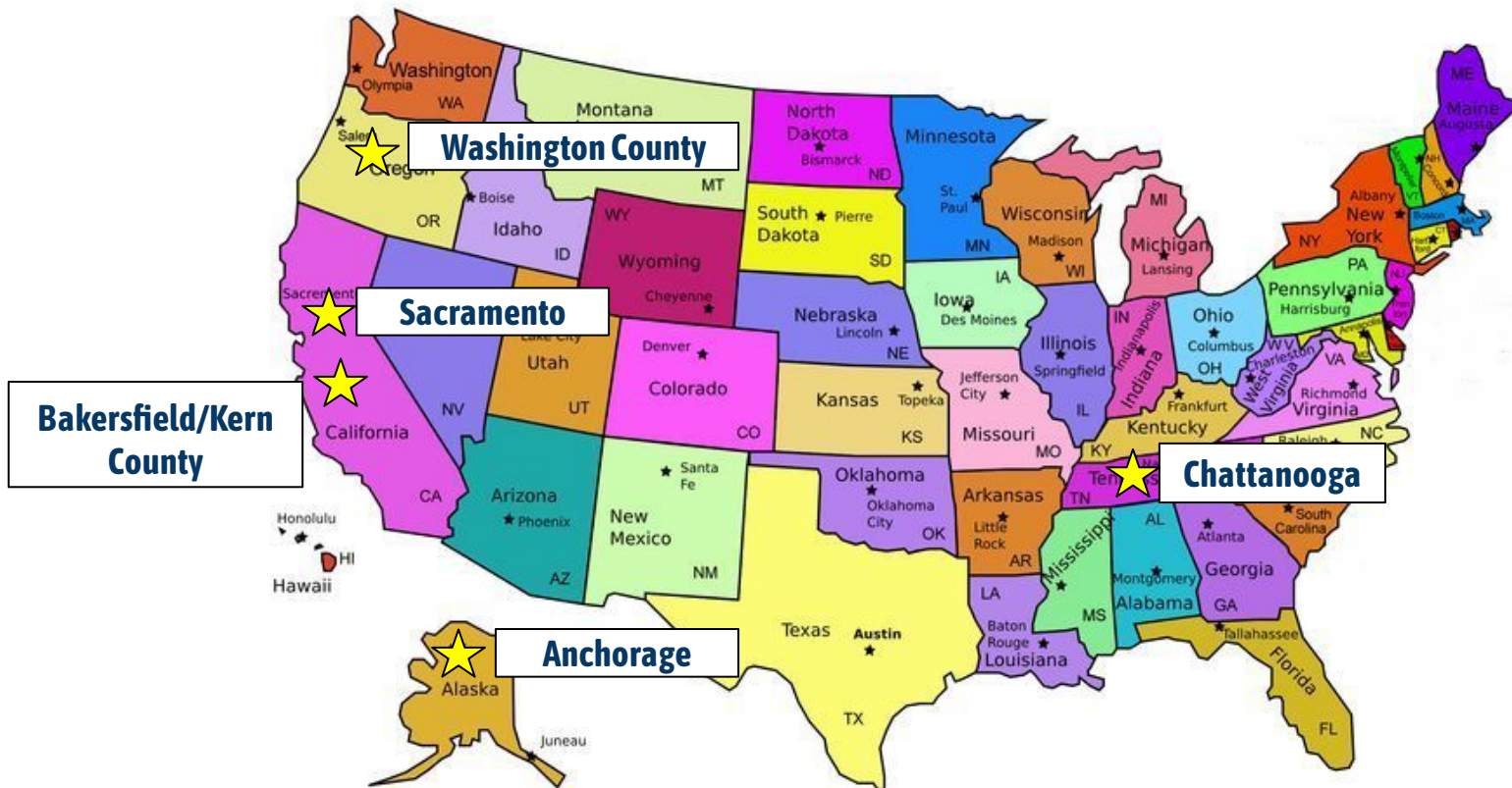


Meg Arsenault
Senior Manager



Andi Broffman
Project Advisor

Participating Pilot Teams



Introductions: Chat Waterfall

Please chat in:

- Name
- Community
- Organization
- Best content to consume when you're stuck in the house (book, podcast, movie, show)

Our Aim

Over the course of this 2 year Pilot initiative, pilot teams will have made measurable progress toward ending chronic homelessness, with a focus on building racially equitable systems.

Important Dates

- Workshop #3
 - Tues March 1st and Wed 2nd 2022
 - 2-4pm ET / 11am-1pm PT / 10am-12pm AKST
- Note: February All Pilot Site Call cancelled
- **Sacramento** February Coaching Call
 - Wed 2/16 - 12-1:30pm ET / 9-10:30 am PT
- **Washington County** February Coaching Call
 - Mon 2/21 - 2-3:30pm ET / 11am-12:30pm PT
- **Anchorage** January call - will be rescheduled for next week
- **Anchorage** February Coaching Coaching Call
 - Thurs 2/24 - 2-3:30pm ET / 10-11:30am AKST
- **Chattanooga** February Coaching Call
 - Mon 2/28 - 12-1:30pm ET
- **Bakersfield** February Coaching Call
 - Mon 2/28 - 1:30-3pm ET / 10:30am-12pm PT



Enterprise Level Path Clearing Update

January 26, 2022

The Opportunity

We collectively believe there is an opportunity for the enterprise level health system partners to play a powerful role in aligning efforts to achieve the aim of the healthcare and homelessness pilot project.

January 14, 2022

Enterprise Level Leaders met to...

- Align Path Clearing work with their institutional priorities while also supporting needs of Pilot Sites
- Select time bound projects in areas for collective action
- Draft a plan for implementing these projects

And now, Enterprise Level Leaders want your feedback and input

By July 15, 2022, we will:

**CLEAR THE PATH
FOR PILOT SITES
&
SCALE LEARNING**

**DATA
Lead:**

Create a standard process/data fields across all Pilot Sites for data collection within departments in hospitals.

**STRATEGIC
IMPORTANCE**

Develop and disseminate the value/business case for this collective effort

January 18, 2022 - February 18, 2022

DATA Lead: Create a standard process/data fields across all Pilot Sites for data collection within departments in the hospital.

Task	Lead(s)	Due Date
Identify Project Management Lead Proposal and share with group	Andi, Beth, Ninon	1/21/2022
Identify point of contact in Pilot Sites for these conversations	Andi	1/21/2022
Share 6 month plan with Pilot Sites for Feedback	Lauran, Andi	1/26/2022
Connect with Washington County to see if there are ideas to borrow from their asset mapping exercise	Interim Lead	1/31/2022
Connect with Meg and Catherine on initial thinking for drafting questions and share with this group to refine/sign off	Interim Lead	2/9/2022
Questions finalized and sent to Pilot Site Points of Contact with Call Invitation	Interim Lead	2/11/2022
Schedule intake meetings with each Pilot Site	Interim Lead	2/11/2022

**STRATEGIC
IMPORTANCE
Lead:**

Develop and disseminate the value / business case for this collective effort through outside consultant

Task	Lead(s)	Due Date
Propose a Scope for Value Case	Lauran, Andi	1/28/2022
Share Plan with Pilot Sites for Feedback	Lauran, Andi	1/26/2022
Confirm Pilot Sites definition of “value case” expanding, not contracting, scope developed by this group	Lauran, Andi, CS/IHI Coaches	2/5/2022
Compile and share extant resources on building Value Case in	Lauran	2/5/2022
Confirm consultant is possible from Health System standpoint	Ashley, Vanessa, Megan, Jaime	2/10/2022
Draft RFP and Scoring Rubric	Lauran	2/18/2022
Feedback on Scoring Rubric and Draft RFP	All	2/27/2022

Breakout Rooms

- Discussion Questions:
 - Please share your thoughts about the relevance and/or feasibility of these projects? Do you have any concerns and/or hesitations? Is there anything critical you want the Enterprise Level leaders to know?
 - Please review the emerging 'Value Case' definition (next slide). Considering that value case could mean both financial case and moral case, what resonates about what is here? What is missing? What other considerations should be added?
 - If we were going to interview person(s) from each Pilot Site about SDOH/housing insecurity and homelessness screening in hospital departments, who would that person(s) be? Interviews will likely touch on current policies and procedures as well as pain points and opportunities?
 - Anything else you would like to share?

Emerging Value Case Draft Definition

- a. Articulate how investing resources/staffing/programs towards pop and system level aims is good for business bottom line (save money, ROI for health outcomes and utilization)
- b. Understanding how money is currently being spent and redirecting funds if appropriate because they aren't achieving the system level outcomes
- c. For people experiencing chronic homelessness specifically and looking at immediate, mid and long term approaches/outcomes and value of those
 - i. Basic costs of housing vs. utilizing health services and interacting with other systems
- d. Increase in revenue through appropriate primary care visits, appropriate testing bc ppl are finally accessing care they need
- e. Value case for other community partners coming to the table in this work [service providers, city and municipal governments]

A stylized illustration of a sunset or sunrise. A bright orange sun is partially obscured by a small white cloud in the center. Large, soft, pinkish-white clouds fill the sky. In the bottom right corner, the silhouettes of buildings are visible against a light blue background.

Close Out

Next Steps

- a. Share this feedback with Enterprise Level team and make adjustments as needed
- b. Move forward with initial steps
 - i. ID'ing point of contact
 - ii. Scheduling calls

The background is a stylized illustration. It features a light blue sky with several large, soft, white and pinkish clouds. In the upper center, a bright orange sun is partially obscured by a cloud, with thin yellow rays emanating from it. In the bottom right corner, there are stylized, geometric shapes representing buildings in shades of grey and blue. The overall style is clean and modern.

Thank You