

A stylized illustration of a city street scene. In the foreground, there is a light blue building with a red roof and a white archway. To the right, a large green tree stands next to a street lamp. In the background, a person in a white shirt and blue pants is walking on a sidewalk, pointing towards the right. The sky is a light blue color with a white sun or moon. The overall style is modern and clean.

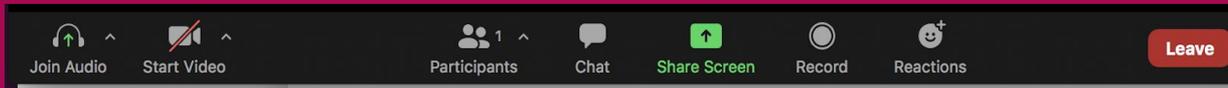
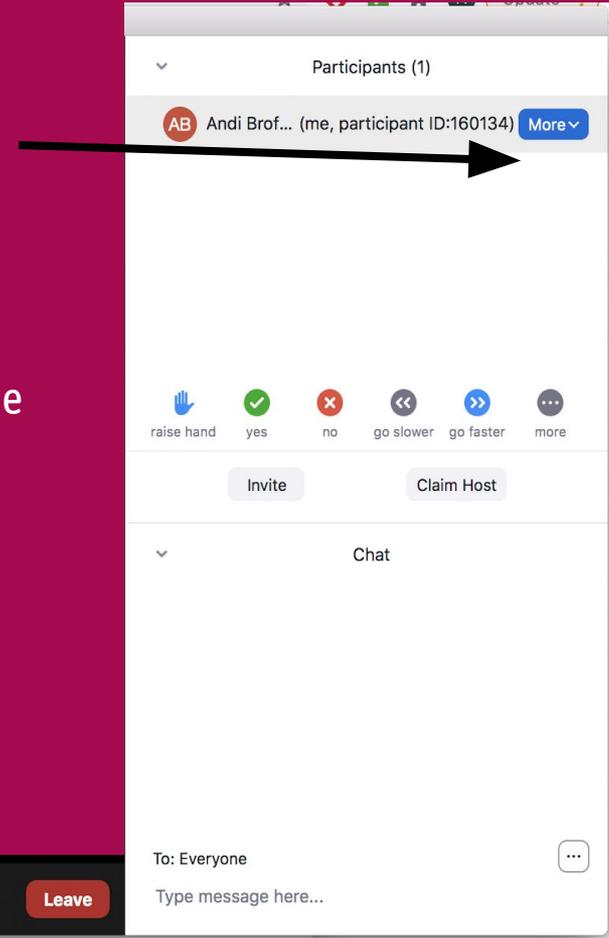
Healthcare and Homelessness

All Pilot Sites - Call #8

Welcome

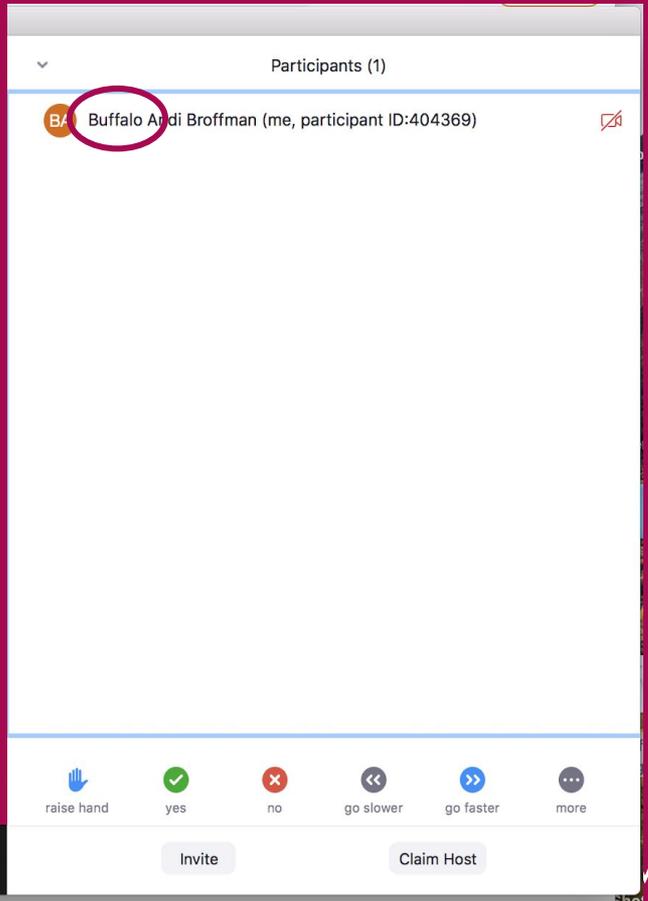
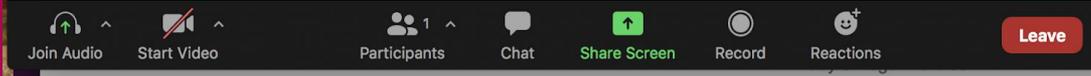
Zoom: How to Change Your Name`

1. Click on 'Participants'
2. Hover over your name and click 'More'
3. Select 'Rename'
4. Add your Community's Name *before* your own name
 - a. Chattanooga
 - b. Bakersfield/Kern County
 - c. Anchorage
 - d. Sacramento
 - e. Washington County
 - f. **National**



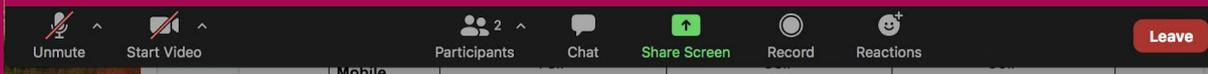
Zoom: How to Change Your Name

Please chat into the Chat Box if you're having trouble renaming yourself!



Zoom: Connect Your Name to Your Phone Number

Move your mouse over your screen to see the Mute/Unmute button and click on the small upward arrow ^



Zoom: Connect Your Name to Your Phone Number

The screenshot shows a Zoom meeting window with the name 'Andi Broffman' at the top. A large green circle with a white phone handset icon is centered on the screen. A white arrow points from the text 'Select Switch to Phone Audio' down to the 'Switch to Phone Audio...' option in the audio settings menu. The menu also includes options for selecting a microphone and speaker, testing the audio, and leaving computer audio. On the right, a participants list shows 'Andi Broffman (me)' and a phone number '17168687191'. The bottom toolbar contains controls for unmute, video, participants, chat, share screen, record, reactions, and a red 'Leave' button. A secondary toolbar at the bottom right includes 'Invite', 'Unmute Me', and 'Claim Host' buttons.

Select Switch to
Phone Audio

Select a Microphone

- ✓ Same as System
- Built-in Microphone (Internal Microphone)

Select a Speaker

- Same as System
- ✓ Built-in Output (Internal Speakers)
- Test Speaker & Microphone
- Switch to Phone Audio...
- Leave Computer Audio
- Audio Settings...

Participants (2)

- AB Andi Broffman (me)
- 17168687191

raise hand yes no go slower go faster more

Unmute Start Video Participants Chat Share Screen Record Reactions Leave Invite Unmute Me Claim Host

Zoom: Connect Your Name to Your Phone Number

Andi Broffman

Follow the
Instructions at the top
of the dialogue box
and enter #
Participant ID #

Choose ONE of the audio conference options

Phone Call Computer Audio - Connected

Already joined by phone? Enter #413382# on your phone.

 Dial +1 669 900 6833
+1 346 248 7799
+1 253 215 8782
+1 312 626 6799
+1 301 715 8592
+1 646 876 9923

Meeting ID 308 825 2338
Participant ID 413382

Participants (2)

-  Andi Broffman (me)  
-  17168687191 

-  raise hand
-  yes
-  no
-  go slower
-  go faster
-  more

- Invite
- Unmute Me
- Claim Host

Our Agenda

1. Welcome and Intro [10 minutes]
2. Enterprise Level Path Clearing Updates [10 minutes]
3. Breakout Groups - Discussion Questions [25 minutes]
4. Next Steps and Closing [5 minutes]

Introductions



Catherine Mather
Project Director



Aleya Martin
Sr. Project Manager



Lauran Hardin
Faculty Coach



Catherine Craig
Faculty Coach



Anna Bialik
Improvement Advisor

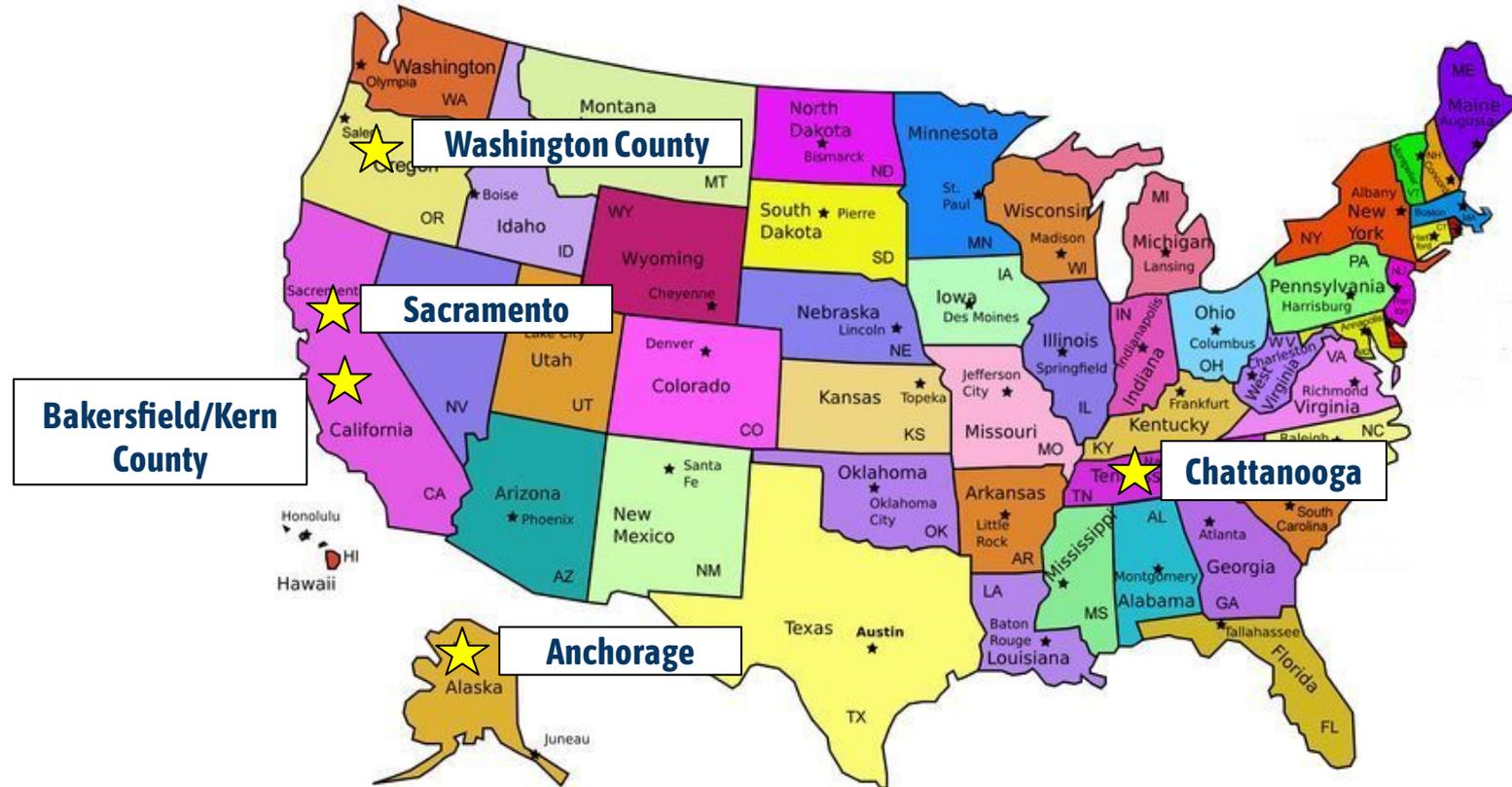


Meg Arsenault
Senior Manager



Andi Broffman
Project Advisor

Participating Pilot Teams



Introductions: Chat Waterfall

Please chat in:

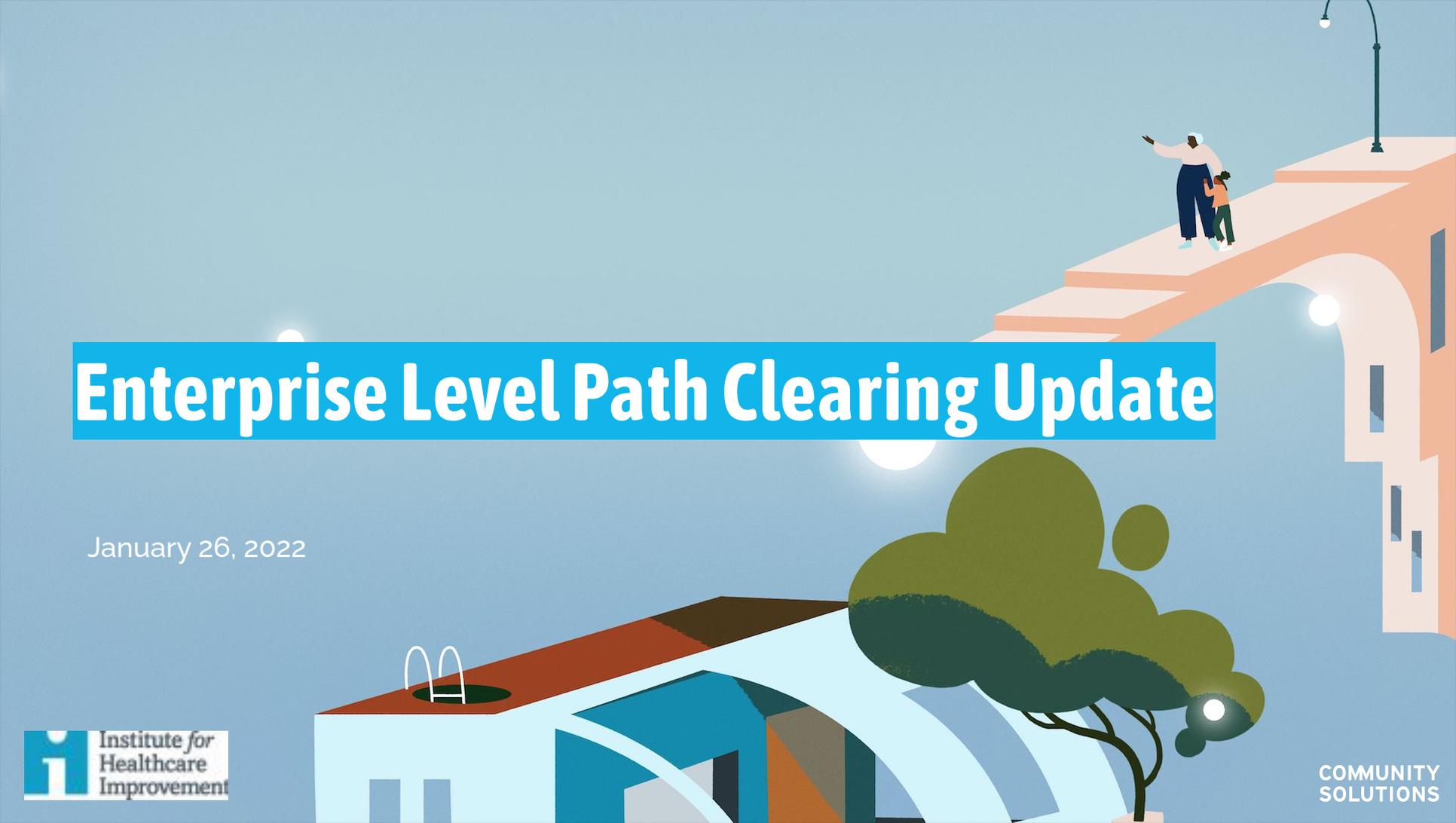
- Name
- Community
- Organization
- Best content to consume when you're stuck in the house
(book, podcast, movie, show)

Our Aim

Over the course of this 2 year Pilot initiative, pilot teams will have made measurable progress toward ending chronic homelessness, with a focus on building racially equitable systems.

Important Dates

- Workshop #3
 - Tues March 1st and Wed 2nd 2022
 - 2-4pm ET / 11am-1pm PT / 10am-12pm AKST
- Note: February All Pilot Site Call cancelled
- **Sacramento** February Coaching Call
 - Wed 2/16 - 12-1:30pm ET / 9-10:30 am PT
- **Washington County** February Coaching Call
 - Mon 2/21 - 2-3:30pm ET / 11am-12:30pm PT
- **Anchorage** January call - will be rescheduled for next week
- **Anchorage** February Coaching Call
 - Thurs 2/24 - 2-3:30pm ET / 10-11:30am AKST
- **Chattanooga** February Coaching Call
 - Mon 2/28 - 12-1:30pm ET
- **Bakersfield** February Coaching Call
 - Mon 2/28 - 1:30-3pm ET / 10:30am-12pm PT

An illustration of a person in a white shirt and blue pants walking with a small child on a wide, light-colored path that leads towards a building. The path is flanked by a large green tree on the left and a building with a large archway on the right. The background is a light blue sky with a few white clouds and a street lamp. The overall style is clean and modern.

Enterprise Level Path Clearing Update

January 26, 2022

The Opportunity

We collectively believe there is an opportunity for the enterprise level health system partners to play a powerful role in aligning efforts to achieve the aim of the healthcare and homelessness pilot project.

January 14, 2022

Enterprise Level Leaders met to...

- Align Path Clearing work with their institutional priorities while also supporting needs of Pilot Sites
- Select time bound projects in areas for collective action
- Draft a plan for implementing these projects

And now, Enterprise Level Leaders want your feedback and input

By July 15, 2022, we will:

**CLEAR THE PATH
FOR PILOT SITES
&
SCALE LEARNING**

**DATA
Lead:**

Create a standard process/data fields across all Pilot Sites for data collection within departments in hospitals .

**STRATEGIC
IMPORTANCE**

Develop and disseminate the value/business case for this collective effort

January 18, 2022 - February 18, 2022

DATA Lead:

Create a standard process/data fields across all Pilot Sites for data collection within departments in the hospital.

Task	Lead(s)	Due Date
Identify Project Management Lead Proposal and share with group	Andi, Beth, Ninon	1/21/2022
Identify point of contact in Pilot Sites for these conversations	Andi	1/21/2022
Share 6 month plan with Pilot Sites for Feedback	Lauran, Andi	1/26/2022
Connect with Washington County to see if there are ideas to borrow from their asset mapping exercise	Interim Lead	1/31/2022
Connect with Meg and Catherine on initial thinking for drafting questions and share with this group to refine/sign off	Interim Lead	2/9/2022
Questions finalized and sent to Pilot Site Points of Contact with Call Invitation	Interim Lead	2/11/2022
Schedule intake meetings with each Pilot Site	Interim Lead	2/11/2022

January 18, 2022 - February 18, 2022

STRATEGIC IMPORTANCE Lead: Develop and disseminate the value / business case for this collective effort through outside consultant

Task	Lead(s)	Due Date
Propose a Scope for Value Case	Lauran, Andi	1/28/2022
Share Plan with Pilot Sites for Feedback	Lauran, Andi	1/26/2022
Confirm Pilot Sites definition of "value case" expanding, not contracting, scope developed by this group	Lauran, Andi, CS/IHI Coaches	2/5/2022
Compile and share extant resources on building Value Case in	Lauran	2/5/2022
Confirm consultant is possible from Health System standpoint	Ashley, Vanessa, Megan, Jaime	2/10/2022
Draft RFP and Scoring Rubric	Lauran	2/18/2022
Feedback on Scoring Rubric and Draft RFP	All	2/27/2022

Breakout Rooms

- Discussion Questions:
 - Please share your thoughts about the relevance and/or feasibility of these projects? Do you have any concerns and/or hesitations? Is there anything critical you want the Enterprise Level leaders to know?
 - Please review the emerging 'Value Case' definition (next slide). Considering that value case could mean both financial case and moral case, what resonates about what is here? What is missing? What other considerations should be added?
 - If we were going to interview person(s) from each Pilot Site about SDOH/housing insecurity and homelessness screening in hospital departments, who would that person(s) be? Interviews will likely touch on current policies and procedures as well as pain points and opportunities?
 - Anything else you would like to share?

Emerging Value Case Draft Definition

- a. Articulate how investing resources/staffing/programs towards pop and system level aims is good for business bottom line (save money, ROI for health outcomes and utilization)
- b. Understanding how money is currently being spent and redirecting funds if appropriate because they aren't achieving the system level outcomes
- c. For people experiencing chronic homelessness specifically and looking at immediate, mid and long term approaches/outcomes and value of those
 - i. Basic costs of housing vs. utilizing health services and interacting with other systems
- d. Increase in revenue through appropriate primary care visits, appropriate testing bc ppl are finally accessing care they need
- e. Value case for other community partners coming to the table in this work [service providers, city and municipal governments]

A stylized illustration of a sun rising over a city skyline. The sun is a bright orange circle with rays, positioned in the upper center. The sky is a light teal color, filled with large, soft, white and light pink clouds. In the foreground, the tops of several buildings are visible, rendered in shades of blue, grey, and white. The overall style is clean and modern.

Close Out

Next Steps

- a. Share this feedback with Enterprise Level team and make adjustments as needed
- b. Move forward with initial steps
 - i. ID'ing point of contact
 - ii. Scheduling calls

The background features a stylized illustration. At the top center, a bright orange sun with radiating lines is partially obscured by a white cloud. The sky is a light teal color, filled with various white and light pink clouds. In the bottom right corner, there are stylized buildings in shades of yellow, grey, and blue.

Thank You