Healthcare and Homelessness

All Pilot Sites - Call #8

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Welcome

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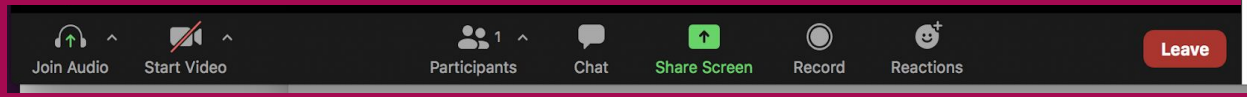
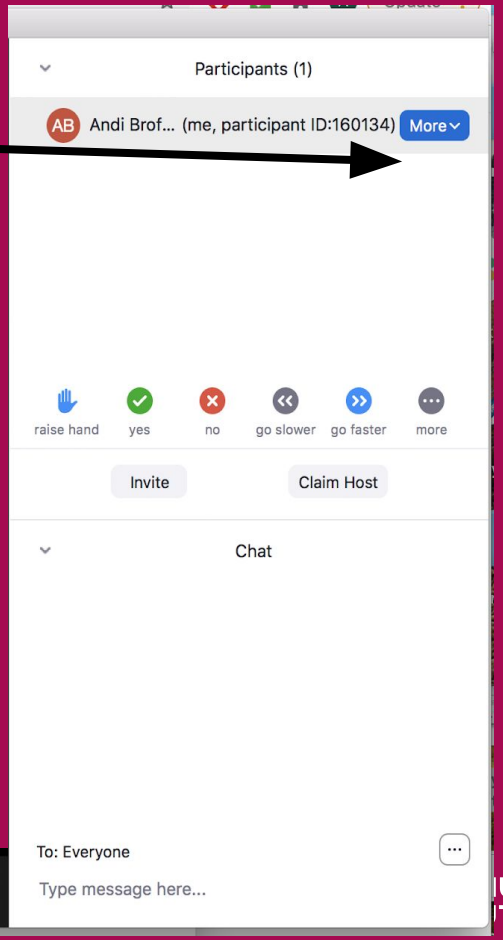
Zoom: How to Change Your Name`

1. Click on 'Participants'
2. Hover over your name and click 'More'
3. Select 'Rename'
4. Add your Community's Name ***before*** your own name
   a. Chattanooga
   b. Bakersfield/Kern County
   c. Anchorage
   d. Sacramento
   e. Washington County
   f. National





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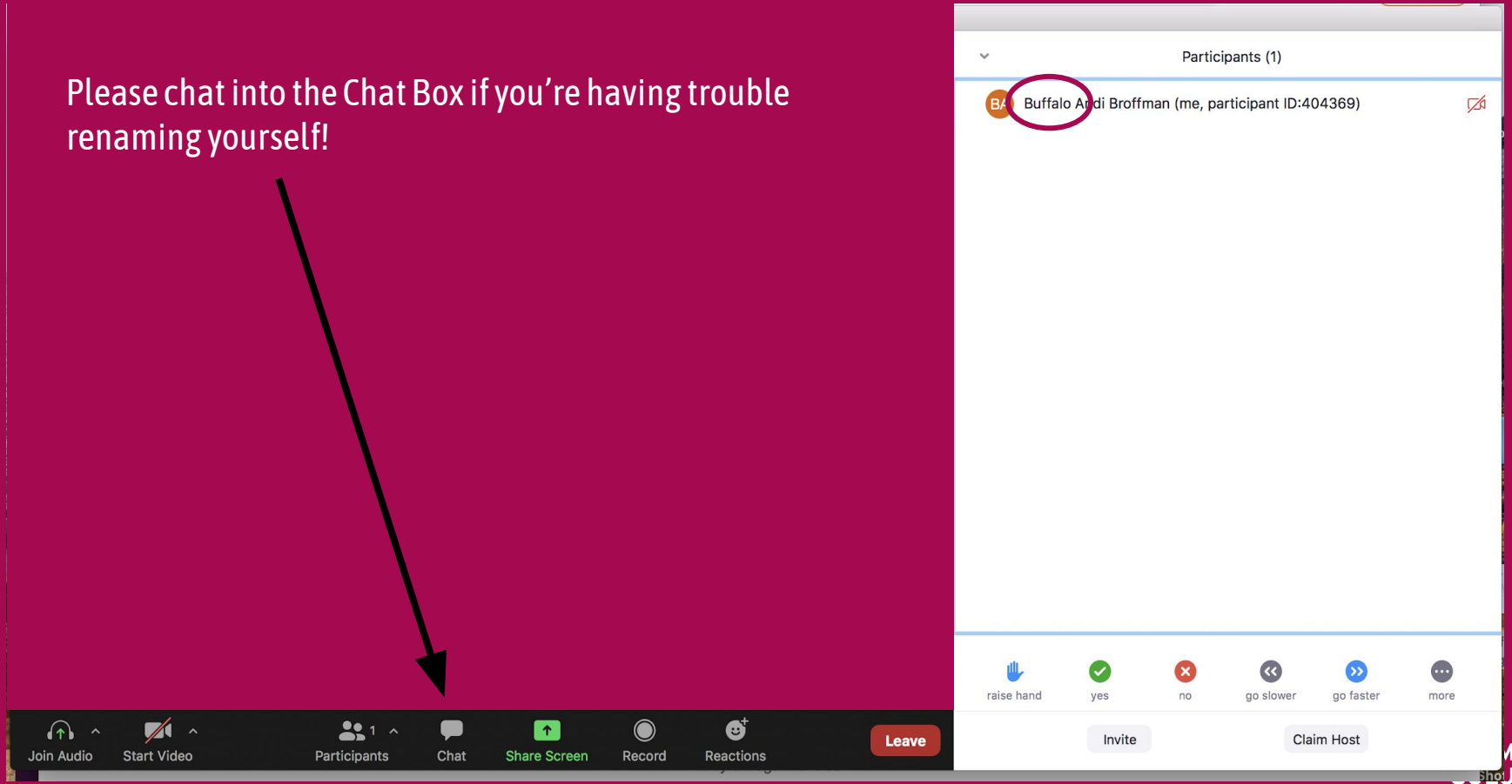
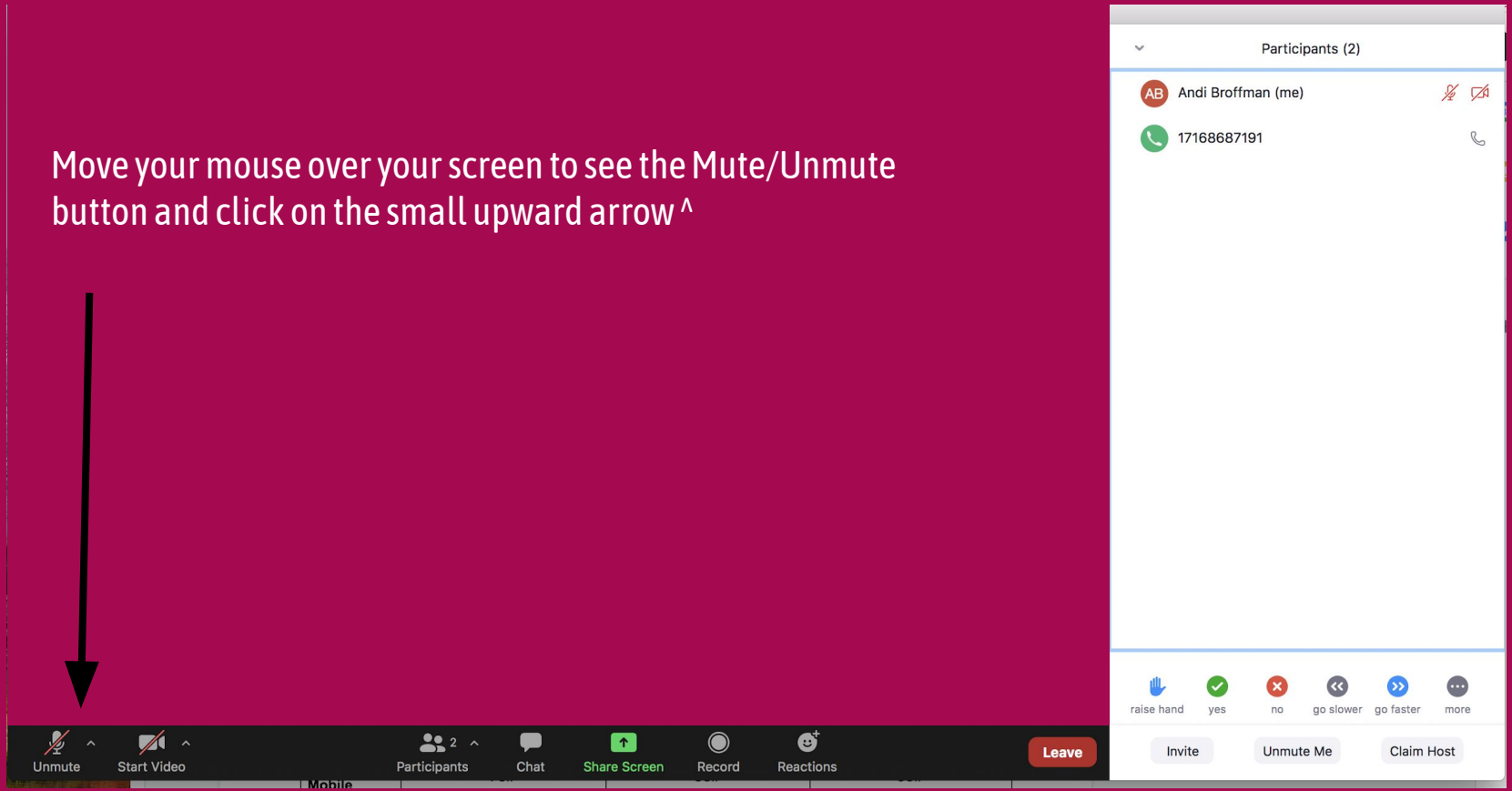
Zoom: How to Change Your Name

Please chat into the Chat Box if you're having trouble renaming yourself!



Zoom: Connect Your Name to Your Phone Number

Move your mouse over your screen to see the Mute/Unmute button and click on the small upward arrow ^



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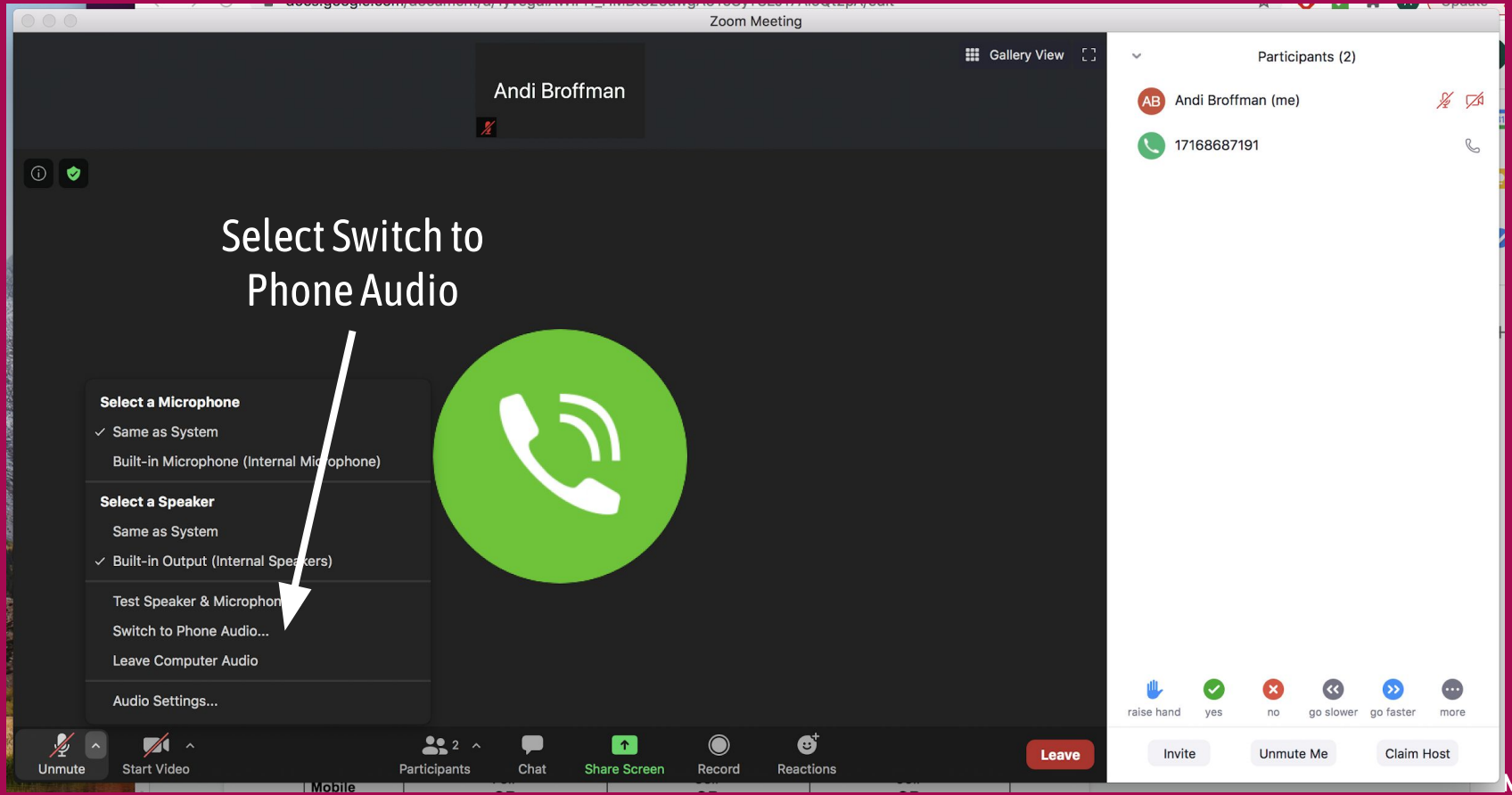
Zoom: Connect Your Name to Your Phone Number



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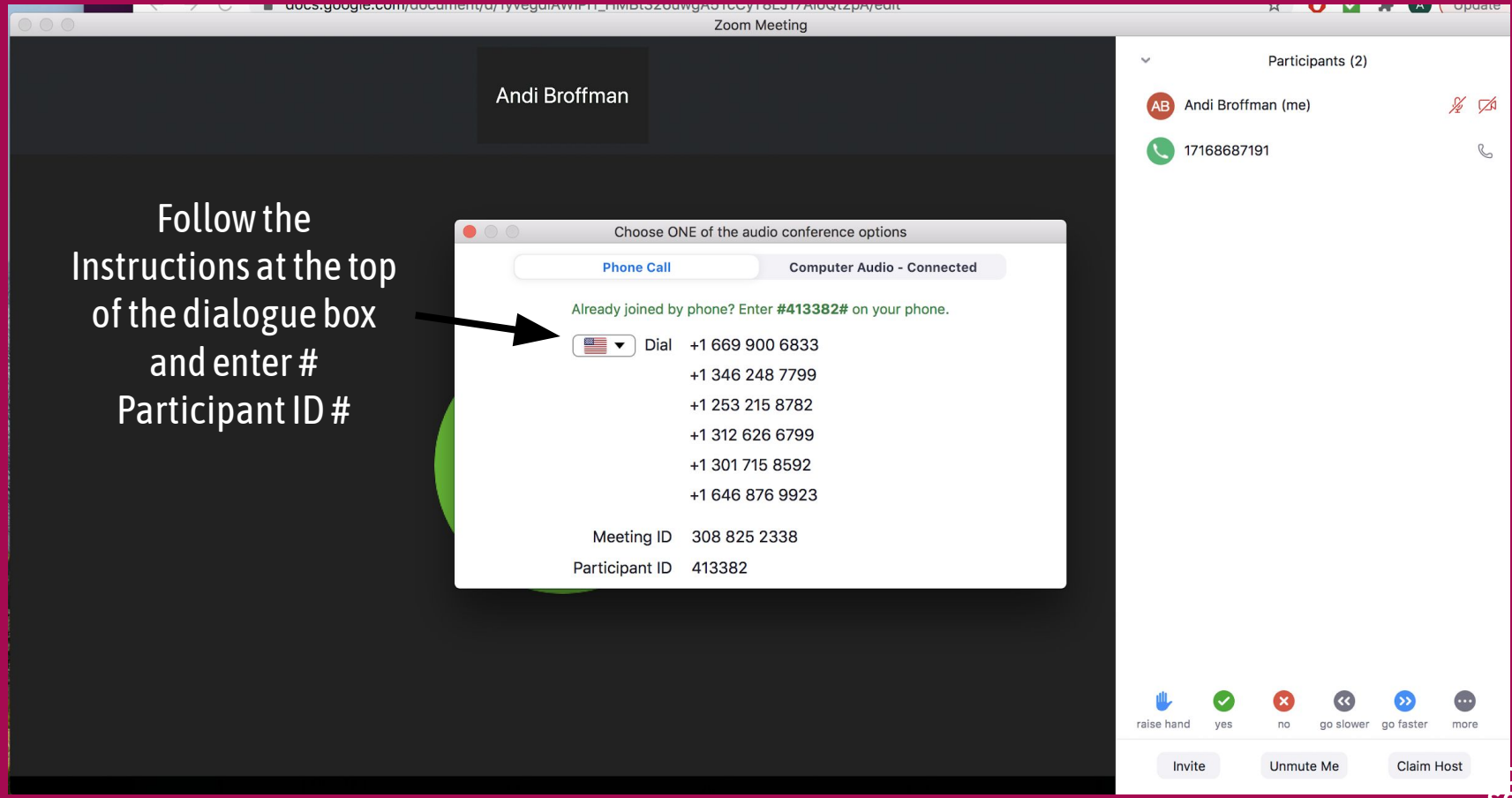
Zoom: Connect Your Name to Your Phone Number



Our Agenda

1. Welcome and Intro [10 minutes]
2. Enterprise Level Path Clearing Updates [10 minutes]
3. Breakout Groups - Discussion Questions [25 minutes]
4. Next Steps and Closing [5 minutes]

Introductions

Catherine Mather
Project Director

Aleya Martin
Sr. Project Manager

Lauran Hardin
Faculty Coach

Catherine Craig
Faculty Coach

Anna Bialik
Improvement Advisor

Meg Arsenault
Senior Manager

Andi Broffman
Project Advisor

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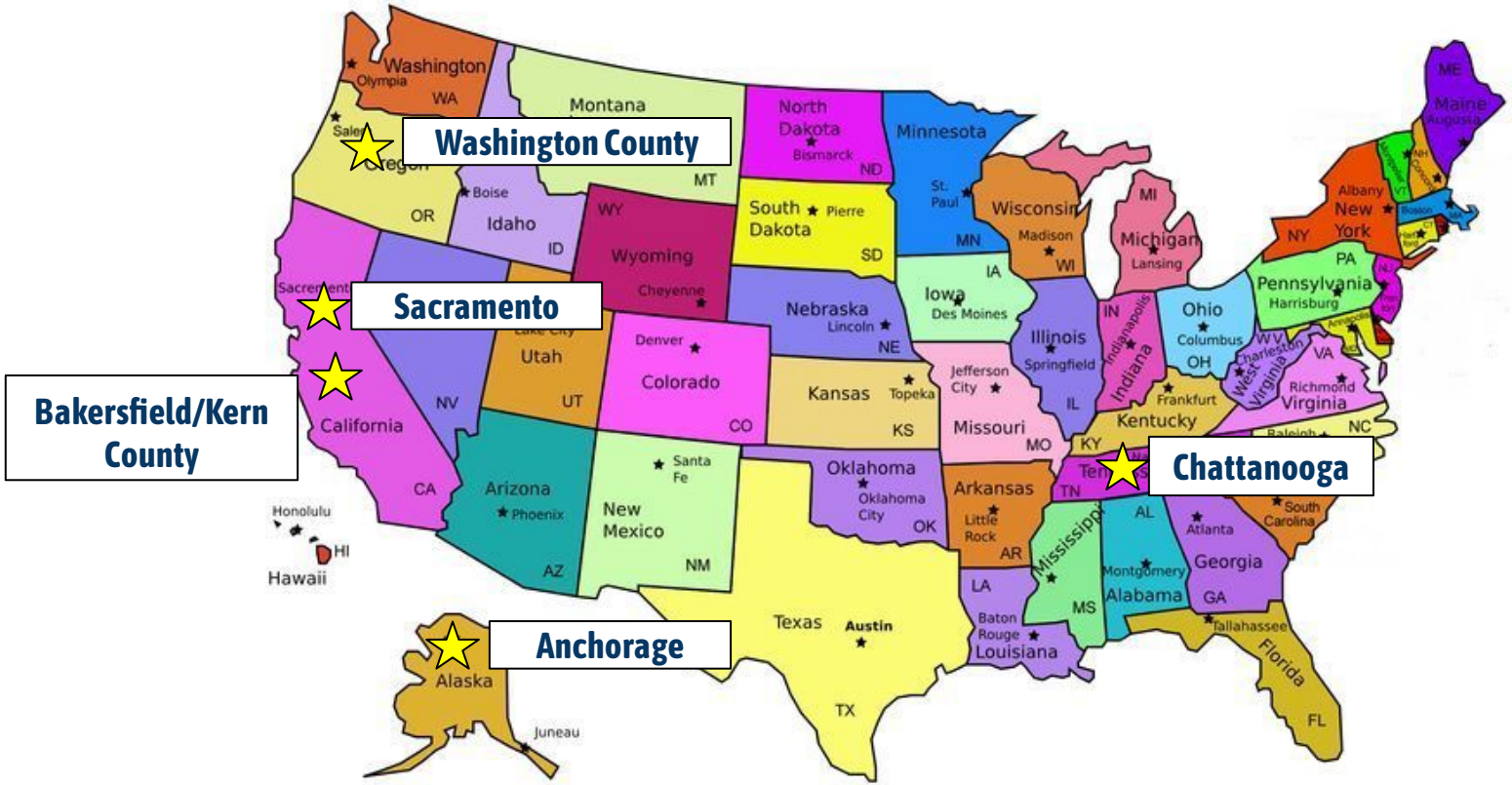
Participating Pilot Teams



Introductions: Chat Waterfall

Please chat in:

- Name
- Community
- Organization
- Best content to consume when you're stuck in the house (book, podcast, movie, show)

Our Aim

Over the course of this 2 year Pilot initiative, pilot teams will have made measurable progress toward ending chronic homelessness, with a focus on building racially equitable systems.

Important Dates

- Workshop #3
  - Tues March 1st and Wed 2nd 2022
  - 2-4pm ET / 11am-1pm PT / 10am-12pm AKST
- Note: February All Pilot Site Call cancelled
- **Sacramento** February Coaching Call
  - Wed 2/16 - 12-1:30pm ET / 9-10:30 am PT
- **Washington County** February Coaching Call
  - Mon 2/21 - 2-3:30pm ET / 11am-12:30pm PT
- **Anchorage** January call - will be rescheduled for next week
- **Anchorage** February Coaching Coaching Call
  - Thurs2/24 - 2-3:30pm ET / 10-11:30am AKST
- **Chattanooga** February Coaching Call
  - Mon 2/28 - 12-1:30pm ET
- **Bakersfield** February Coaching Call
  - Mon 2/28 - 1:30-3pm ET / 10:30am-12pm PT

Enterprise Level Path Clearing Update

January 26, 2022

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The Opportunity

We collectively believe there is an opportunity for the enterprise level health system partners to play a powerful role in aligning efforts to achieve the aim of the healthcare and homelessness pilot project.

January 14, 2022

Enterprise Level Leaders met to...

- Align Path Clearing work with their institutional priorities while also supporting needs of Pilot Sites
- Select time bound projects in areas for collective action
- Draft a plan for implementing these projects

And now, Enterprise Level Leaders want your feedback and input

By July 15, 2022, we will:

CLEAR THE PATH FOR PILOT SITES & SCALE LEARNING

DATA Lead:	Create a standard process/data fields across all Pilot Sites for data collection within departments in hospitals .
STRATEGIC IMPORTANCE	Develop and disseminate the value/business case for this collective effort

January 18, 2022 - February 18, 2022

DATA Lead: Create a standard process/data fields across all Pilot Sites for data collection within departments in the hospital.

Task	Lead(s)	Due Date
Identify Project Management Lead Proposal and share with group	Andi, Beth, Ninon	1/21/2022
Identify point of contact in Pilot Sites for these conversations	Andi	1/21/2022
Share 6 month plan with Pilot Sites for Feedback	Lauran, Andi	1/26/2022
Connect with Washington County to see if there are ideas to borrow from their asset mapping exercise	Interim Lead	1/31/2022
Connect with Meg and Catherine on initial thinking for drafting questions and share with this group to refine/sign off	Interim Lead	2/9/2022
Questions finalized and sent to Pilot Site Points of Contact with Call Invitation	Interim Lead	2/11/2022
Schedule intake meetings with each Pilot Site	Interim Lead	2/11/2022

January 18, 2022 - February 18, 2022

		Task	Lead(s)	Due Date
STRATEGIC IMPORTANCE Lead:	Develop and disseminate the value / business case for this collective effort through outside consultant	Propose a Scope for Value Case	Lauran, Andi	1/28/2022
		Share Plan with Pilot Sites for Feedback	Lauran, Andi	1/26/2022
		Confirm Pilot Sites definition of "value case" expanding, not contracting, scope developed by this group	Lauran, Andi, CS/IHI Coaches	2/5/2022
		Compile and share extant resources on building Value Case in	Lauran	2/5/2022
		Confirm consultant is possible from Health System standpoint	Ashley, Vanessa, Megan, Jaime	2/10/2022
		Draft RFP and Scoring Rubric	Lauran	2/18/2022
		Feedback on Scoring Rubric and Draft RFP	All	2/27/2022

Breakout Rooms

- Discussion Questions:
  - Please share your thoughts about the relevance and/or feasibility of these projects? Do you have any concerns and/or hesitations? Is there anything critical you want the Enterprise Level leaders to know?
  - Please review the emerging 'Value Case' definition (next slide). Considering that value case could mean both financial case and moral case, what resonates about what is here? What is missing? What other considerations should be added?
  - If we were going to interview person(s) from each Pilot Site about SDOH/housing insecurity and homelessness screening in hospital departments, who would that person(s) be? Interviews will likely touch on current policies and procedures as well as pain points and opportunities?
  - Anything else you would like to share?

Emerging Value Case Draft Definition

a. Articulate how investing resources/staffing/programs towards pop and system level aims is good for business bottom line (save money, ROI for health outcomes and utilization)

b. Understanding how money is currently being spent and redirecting funds if appropriate because they aren't achieving the system level outcomes

c. For people experiencing chronic homelessness specifically and looking at immediate, mid and long term approaches/outcomes and value of those
    i. Basic costs of housing vs. utilizing health services and interacting with other systems

d. Increase in revenue through appropriate primary care visits, appropriate testing bc ppl are finally accessing care they need

e. Value case for other community partners coming to the table in this work [service providers, city and municipal governments]

Close Out

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Next Steps

a. Share this feedback with Enterprise Level team and make adjustments as needed
b. Move forward with initial steps
    i. ID'ing point of contact
    ii. Scheduling calls

Thank You

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