Colorado BoS CoC - Fremont County

*

Functional Zero for Veteran Homelessness

February 2021

Colorado BoS CoC – Fremont County

Community Lead: Deidra "DeeDee" Clement (Loaves and Fishes Ministries)

Data Lead: Jennifer Jones (Loaves and Fishes Ministries)

Veteran Improvement Team: Bethany LaLoge (Starpoint), Marty Peak (VSO), Ben Strand (SSVF), Stacie Kwitek-Russell (DHS), Amanda Allen (Upper Arkansas Area Council of Governments), Heather Engle (Solvista Health), Brian Turner (Solvista Health), Anna Carochi (Solvista Health)
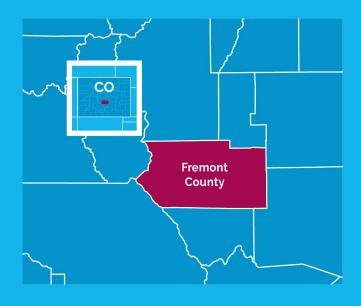
CoC Champion Lead: Mayor Ashley Smith

BFZ Improvement Advisor: Sandy Colts and Habiba Rotter

CoC Region Geography:
Counties: 1;
Total Population: 47,839

Huge thanks to the outreach volunteers!

Outreach Coordinators: Heather Engle, Bethany La Loge (current)

Outreach Case Manager: Lorie Stone

Lead Volunteers: Reta Martinez, Jolynn Hall, Peg Blackwell, Jack and Janet Hagen, Patty Schlesinger, Patricia Stiller, Denny and Darla Carpenter, Ruth Farmer

Partner Agencies: Starpoint Family Resource Center, DHS, CCPD, Solvista Health, Valley Wide Health Services, Veteran Services, Journey Home, UAACOG, Mercy Today Ministries, First United Methodist Church, St. Michael's Catholic Church, The Shed Yard, Knights of Columbus, Unbridled Acts, New Horizons, Manna House, Motel 6, Canon City Parks Department, The Golden Belt Byway Group

Colorado BoS CoC - Fremont County

84 Built for Zero Communities

Colorado BoS CoC - Fremont County

Functional Zero Community

Colorado BoS CoC - Fremont County *will make 13!*

12 COMMUNITIES ENDED VETERAN HOMELESSNESS

5 COMMUNITIES ENDED CHRONIC HOMELESSNESS

46 COMMUNITIES HAVE ACHIEVED A MEASURABLE REDUCTION

80 COMMUNITIES HAVE ACHIEVED QUALITY REAL-TIME DATA ON HOMELESSNESS

9 FUNCTIONAL ZERO PROOF POINTS SUSTAINING GOAL

129,831 TOTAL PEOPLE HOUSED

Built for Zero communities use the Built for Zero standard for ending veteran homelessness, a single measure that provides a higher, more measurable bar than the federal criteria and benchmarks. We eagerly support communities in meeting the criteria and benchmarks on their way to the BfZ standard.

Functional Zero for Veterans

As of February 2020, Colorado BoS CoC - Fremont County has met their functional zero threshold of less than or equal to 3!

3 ≤ 3

Actively
Homeless Veterans

6-Mth Avg.
Housing Placement Rate or 3
Veterans (whichever is greater)

Colorado BoS CoC - Fremont County:
BY-NAME, REAL-TIME DATA

COMMUNITY
SOLUTIONS

Defining a Quality By-Name List

Colorado BoS CoC - Fremont County has met all of the quality and reliability thresholds.

FULL COVERAGE
- All agencies and programs are represented
- List includes people sleeping in shelters and on the streets

PERSON-LEVEL DATA
- Each person has an entry that includes their name, history, health and housing needs
- Each person can be followed through the system

RELIABILITY
- Data balances month over month, just like your checkbook

REGULAR UPDATES
- List is updated monthly, at a minimum
- As people's housing status changes, so do their list entries

Qualitatively Assessing a BNL

ALL SINGLE ADULTS

	Dec 2019	Dec 2019	Jan 2020	Mar 2020	Mar 2020	Mar 2020
	16	16	20	23	25	28

Colorado BoS CoC - Fremont County reached a perfect score on the All Single Adult scorecard in March 2020 successfully meeting the framework below to produce their veterans by-name list. They also reached the quality data threshold in **March 2020**. This ensures that Colorado BoS CoC - Fremont County has reached quality data to measure improvements over time.

COMMUNITY PARTICIPATION & COVERAGE	POLICIES & PROCEDURES	DATA INFRASTRUCTURE
1. Tracking all homeless individuals	**2.** Inactive policy	**3.** Tracking homeless status
4. Outreach coverage	**8.** Tracking without full assessment	**6.** Unique identifier
5 Providers reporting data		**7.** Tracking newly identified people
9. Including veterans experiencing chronic homelessness		**10.** Tracking returns to system

Key Data Points

Colorado BoS CoC - Fremont County is consistently reporting these key data points for veterans monthly.

INFLOW

ACTIVELY HOMELESS

OUTFLOW

INFLOW: NEWLY IDENTIFIED

INFLOW: RETURNED FROM HOUSING

INFLOW: RETURNED FROM INACTIVE

OUTFLOW: HOUSING PLACEMENTS

OUTFLOW: MOVED TO INACTIVE

OUTFLOW: NO LONGER MEETS POP CRITERIA

Data Reliability

Data for Colorado BoS CoC - Fremont County is perfectly balanced (0% data reliability) meaning that changes in actively homeless numbers are accounted for in inflow and outflow. This signals that data management practices are robust and efficient and that data is being tracked in a consistent manner.

ENGINES for Veteran

3	-6	1
February 2021 Actively Homeless Population	Change in Actively Homeless Over the Last 3 Months	Functional Zero Threshold

Colorado BoS Fremont County Engines for Veteran

	Actively Homeless Number	3 Mo Outflow	3 Mo Inflow	3 Mo Data Reliability
February 2021	3	6	0	0%

Month, Year of Month	Actively Homeless Number	Housing Placements	Moved To Inactive Number	No Longer Meets Population Criteria	Newly Identified Number	Returned To Active List From Housing Number	Returned To Active List From Inactive Number	1 Mo Net Change	1 Mo Data Reliability
February 2021	3	1	1	0	0	0	0	-2	0%
January 2021	5	1	1	0	0	0	0	-2	0%
December 2020	7	2	0	0	0	0	0	-2	0%
November 2020	9	0	0	0	1	0	0	1	0%
October 2020	8	1	1	0	3	0	0	1	0%
September 2020	7	1	0	0	2	0	0	1	0%
August 2020	6	2	0	1	3	0	0	0	0%
July 2020	6	1	0	0	0	0	0	-1	0%
June 2020	7	0	2	0	2	0	0	0	0%
May 2020	7	1	1	2	1	0	0	-3	0%
April 2020	10	1	0	0	0	0	1	0	0%
March 2020	10	0	1	0	1	0	0	0	0%
February 2020	10	1	1	0	1	0	0	-1	0%
January 2020	11	1	0	0	3	0	0	2	0%
December 2019	9	1	0	0	0	0	0	-1	0%
November 2019	10	1	2	1	0	0	0	-4	20%
October 2019	12	0	0	0	0	0	0	0	

DASHBOARD FILTERS

Select Community
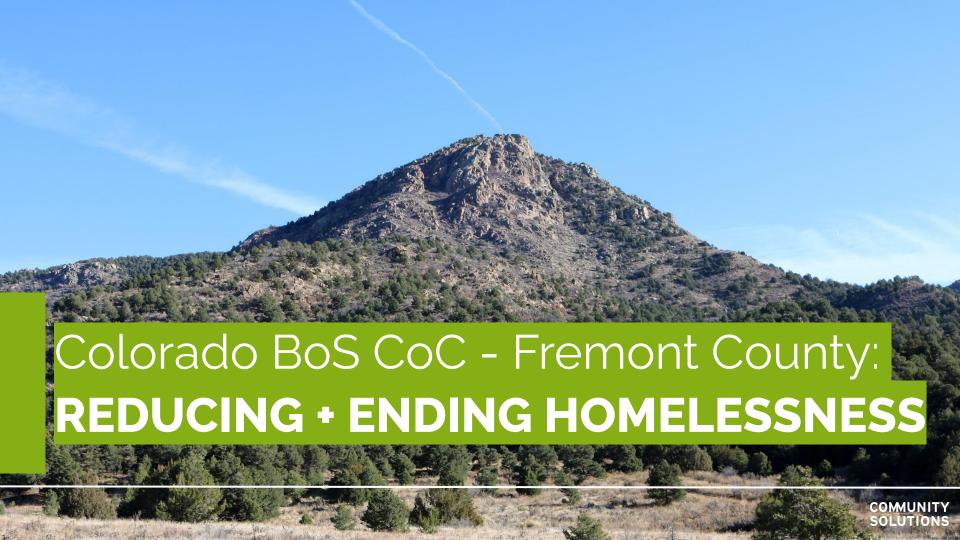Colorado BoS Fremont County

Select Population
Single Adults

Select Subpopulation
Veteran

Data to Display
All Data

Select Time Range
Non-Null Values Only

Colorado BoS CoC - Fremont County:
REDUCING + ENDING HOMELESSNESS

Reductions in Actively Homeless Veterans–Successful Improvement Projects

1. **Community Kick Off Event** | Nov 2019
   - To get the community aligned behind the goal of ending veteran homelessness, the Fremont County improvement team held an event to educate the community on the goal.
   - Impact: **Enlisted volunteers for outreach, assessment and case conferencing.**

2. **Organized, Community-Based Street Outreach** | Feb 2020
   - Beginning in Nov 2019, community organizations and volunteers independently organized outreach efforts to help connect people to resources and to improve data quality.
   - Impact: **By improving outreach, Fremont was able to reach 100% on the BNL scorecard.**

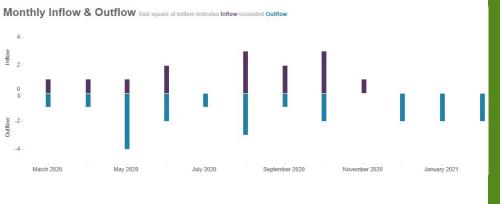3. **Community Partners Complete Housing Assessments**
   - Fremont County improvement team trained 125 people across 15 community agencies to complete VI-SPDAT assessments.
   - Impact: **Improvement in the quality of data on the BNL and ability to case conference more accurately.**

4. **Real Time, Quality By-Name List Case Conferencing** | Oct 2020
   - Fremont County began meeting weekly to discuss veterans, and began discussing cases strategically.
   - Impact: **With confidence in the data, Fremont County providers began case conferencing in phases, increasing the speed at which veterans moved into housing.**

Actively Homeless – Monthly Veteran Count

OCTOBER 2019:
Fremont County joins Built for Zero

FEBRUARY 2021:
Fremont County reached functional zero for veteran homelessness!

Actively Homeless Population Monthly count for Veteran subpopulation(s)

Functional Zero Threshold: 3

October 2019 — 12
— 10
December 2019 — 9
— 11
February 2020 — 10
— 10
April 2020 — 10
— 7
June 2020 — 7
— 6
August 2020 — 6
— 7
October 2020 — 8
— 9
December 2020 — 7
— 5
February 2021 — 3

MARCH 2020:
Quality BNL
Established

MAY 2020:
Joined the Last Mile cohort

Monthly Inflow & Outflow Red square at bottom indicates **Inflow** exceeded **Outflow**
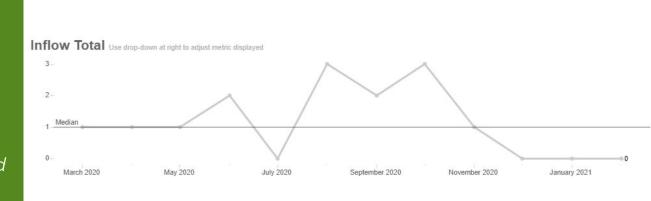
Balancing Inflow and Outflow:

Thanks to local funding sources, a housing navigator was hired to help with housing search and placement for the greater number of people identified as homeless through the improved community outreach coverage. Housing navigation efforts kept driving progress to zero even while more people were identified.
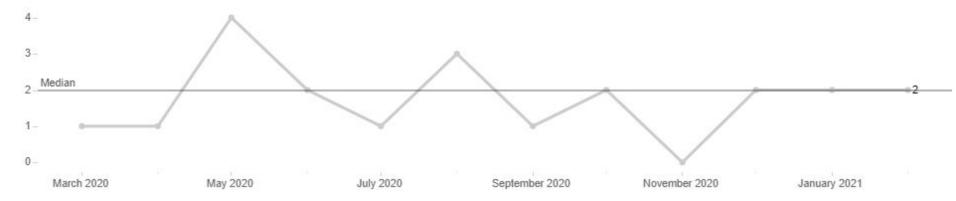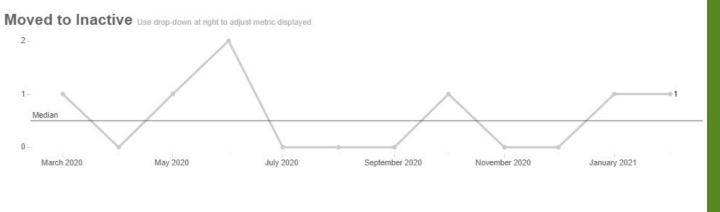
Notes on Inflow:

With the advent of community outreach, the Fremont County team improved community coverage and the number of newly identified people increased. As their system could rely on the improved data and began planning with it, they were able to drive the numbers back down again.

Inflow Total Use drop-down at right to adjust metric displayed

Outflow Total

Outflow Total Use drop-down at right to adjust metric displayed

Moved to Inactive
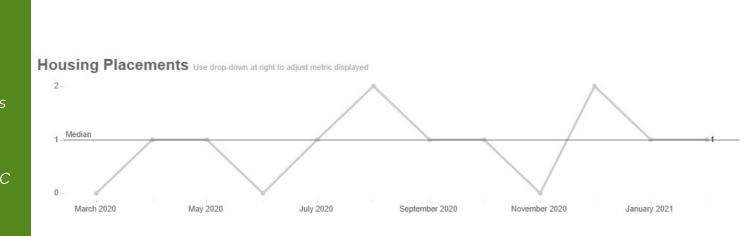*Use drop-down at right to adjust metric displayed*

Outflow Notes:

When the Fremont County team began meeting virtually after COVID, case conferencing improved in that the team had access to client documentation faster and landlords were willing to accept digital copies of documents to process leases.
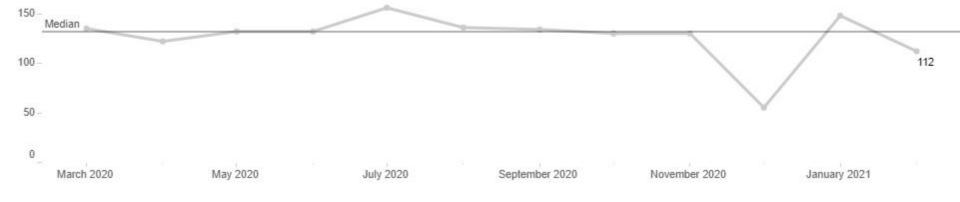
Notes on housing placements:

Fremont County relies heavily on community partnerships and resources to house veterans rather than traditional federal funding sources. Fremont County received 11 new CoC PSH vouchers in Nov 2020, pushing them to their FZ threshold!

Housing Placements
Use drop-down at right to adjust metric displayed

Average Length of Time from Identification to Housing Placement

Average Length of Time From Identification To Housing Placement · Use drop-down at right to adjust metric displayed

Timeline in Brief

2019
- OCTOBER: Joined the Built for Zero movement!
- NOVEMBER: Community kick-off event!
- DECEMBER: First case conferencing meeting

2020
- FEBRUARY: First organized street outreach event
- MARCH: Hired a full time housing navigator; Established a quality By-Name List
- AUGUST: Hired full time outreach case manager
- SEPTEMBER: Received 11 CoC PSH Vouchers
- OCTOBER: Increased frequency of veteran case conferencing to weekly

2021
- JANUARY:
  - Received Ballmer Group support for flexible funding pool
  - Added HCV applicants to the weekly veteran case conferencing
- FEBRUARY: Reached functional zero for veterans!
- APRIL: Hired full time Coordinated Entry (CE) project manager

Let's Do This Thing:
The Commissioning

Colorado BoS CoC - Fremont County:
SUSTAINING FUNCTIONAL ZERO

COMMUNITY
SOLUTIONS

Sustaining: A Working Definition

actively homeless veterans $\leq$ [# actively homeless veterans when functional zero reached]

(or 3 veterans, whichever is greater)

Community Strengths

- The right community members were at the table from the beginning, and they were willing to set goals in spite of immediate hurdles.
- A committed, solutions-focused team that shows creative resourcefulness- they are always looking for the next thing to help their clients.
- Support from the Department of Housing that path-cleared through barriers that couldn't be solved for locally
- Buy-in from the Mayor, City government officials, and County government officials.
- Pass through funding from the Ballmer Group provided a flexible funding pool for housing people with greater needs.
- Strong leadership and tireless optimism, confidence and kindness. Created a leadership structure where each member could let their unique strengths shine.
- A Data Lead took ownership of working with By-Name List data from day one, which means the team could hit the ground running.

Possible Barriers to Sustaining

- Expanding outreach to rural areas and to a different subpopulation as Fremont County pivots toward ending chronic homelessness.

- Maintaining access to flexible or long term rental assistance funding.

- Maintaining excitement and alignment with the goal of sustaining an end to veteran homelessness.

Key milestones toward ending homelessness

Colorado BoS CoC - Fremont County has met the key milestones to achieve Functional Zero for Veterans, and is ready to sustain and expand to Chronic!

Build the will among community leaders and develop a shared aim

Achieve a **real-time, by-name list** of people experiencing homelessness

Drive **monthly reductions** in your actively homeless number

Achieve a **measurable zero** in your community

Solidify a **system** to sustain zero and expand to other populations