



Case Conferencing

A man in a blue jacket and jeans is sitting on a sidewalk at night, leaning against a wall and looking down. The background is a blurred city street with cars and pedestrians. A magenta banner with white text is overlaid on the image.

EXECUTION

CASE CONFERENCING



Overview



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Programs Office



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Built for Zero



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Case Conferencing Simulator

Call for Volunteers

GAME INTRODUCTION

You are all members of a Community Case Conferencing Team working to connect Homeless Veterans to housing resources.

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You are all members of a Community Case Conferencing Team working to connect Homeless Veterans to housing resources.

You have a CHARACTER SHEET that describes:

- **who you are**
- **what resources you have at your disposal**

GAME INTRODUCTION

You are all members of a Community Case Conferencing Team working to connect Homeless Veterans to housing resources.

**Conference
Facilitator**

GAME INTRODUCTION

You are all members of a Community Case Conferencing Team working to connect Homeless Veterans to housing resources.

**Conference
Facilitator**

**Community
Outreach**

GAME INTRODUCTION

You are all members of a Community Case Conferencing Team working to connect Homeless Veterans to housing resources.

**Conference
Facilitator**

**Community
Outreach**

VA Outreach

GAME INTRODUCTION

You are all members of a Community Case Conferencing Team working to connect Homeless Veterans to housing resources.

**Conference
Facilitator**

**Community
Outreach**

VA Outreach

**VA Emergency
Shelter**

GAME INTRODUCTION

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**Conference
Facilitator**

**Community
Outreach**

VA Outreach

**VA Emergency
Shelter**

**VA Permanent
Supportive
Housing**

GAME INTRODUCTION

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**Conference
Facilitator**

**Community
Outreach**

VA Outreach

**VA Emergency
Shelter**

**VA Permanent
Supportive
Housing**

**VA Transitional
Housing**

GAME INTRODUCTION

You are all members of a Community Case Conferencing Team working to connect Homeless Veterans to housing resources.

**Conference
Facilitator**

**Community
Outreach**

VA Outreach

**VA Emergency
Shelter**

**VA Permanent
Supportive
Housing**

**VA Transitional
Housing**

**VA Rapid
Rehousing**

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Facilitator**

**Community
Outreach**

VA Outreach

**VA Emergency
Shelter**

**VA Permanent
Supportive
Housing**

**VA Transitional
Housing**

**VA Rapid
Rehousing**

**Community
Employment**

CASE CONFERENCING SIMULATOR

3
CLIENTS

20
MINUTES

GAME OVERVIEW

- Setup – Learning about who the Veteran is and why we are reviewing them today.

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- Information Gathering – Reviewing Case Files from all attendees to see if there is any new information to share on the Veteran.
- Problem Solving and Action Planning – Reviewing available Resources and Abilities to develop an Action Plan.

REMINDERS

1. What barriers are preventing this Veteran from getting housed?

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2. Who has information that can help us better understand the barriers?

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2. Who has information that can help us better understand the barriers?
3. Who has resources that can address these barriers?
4. What are the next steps for removing these barriers after this meeting?

REMINDERS

1. What barriers are preventing this Veteran from getting housed?
2. Who has information that can help us better understand the barriers?
3. Who has resources that can address these barriers?
4. What are the next steps for removing these barriers after this meeting?
5. Who's taking the lead on this Veteran?

CASE CONFERENCING SIMULATOR

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CLIENTS

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MINUTES

USE YOUR TEAM

Ask questions.

Talk it through.

Check in with the audience.

We may have some experts or creative
problem-solvers among us.

USE YOUR TEAM

**READY
SET**

BEGIN!

JANE ALPHA

Ms. Jane Alpha is a 55-year-old, chronically homeless, African American, female Veteran. She's currently enrolled in the HUD-VASH program and was requested to be reviewed today by the HUD-VASH team.

JOHN BRAVO

Mr. John Bravo is a 40-year old, white, male Veteran. He is currently enrolled in GPD and was requested to be reviewed by the representatives from WorkThatPlan.

CHARLES CHARLIE

Mr. Charlie is a 65-year-old, chronically homeless, African American, male Veteran. He is not currently enrolled in any program or service. Our agency, GetDatHome, has requested that he be reviewed today as he has been on our By-Name List for three months now with no progress.

DEBRIEF

WHAT ARE YOUR
BURNING QUESTIONS?



Feedback: “Using Case Conferencing to Drive Improvement”



Survey Link:

<http://bit.ly/bfzsurvey>

**Should take 2 minutes or less!

Thank You!