

Day 3 Breakfast Breakouts

Front line staff | Data Leads | Team Leads



Ice breakers in the wild

Who's in the room?

Quick Agenda

10 min: Leading from any position

5 min: List 'Asks' you have of your peers

25 min: Provide 'Offers' in response to 'Asks'

5 min: What can you do by next week?

There's a saying in the quality improvement field...

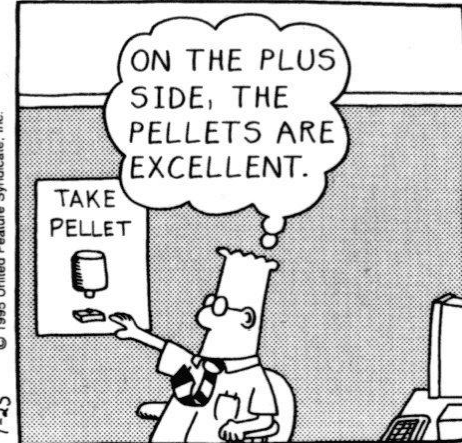
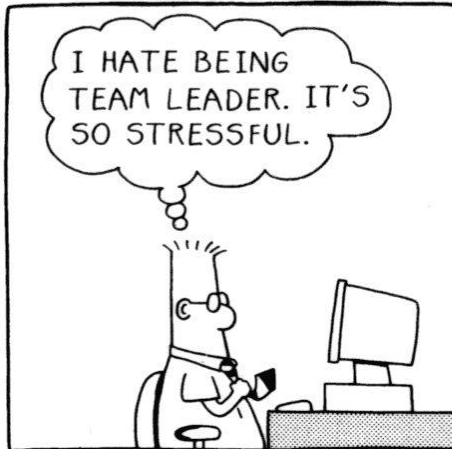
“Everyone has two jobs: to **do their job**, and **improve it.**”

- Have to operate and improve systems at the same time.
- All Teach, All Learn
- You are in the best position to improve your work!

Authority ≠ Leadership

Authority: The formal or informal power to give orders, make decisions, and enforce obedience.

Leadership: Creating conditions that enable others to achieve shared purpose in the face of uncertainty. - Marshall Ganz



S. Adams

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1-25

How can you serve as a leader of improvement within your BFZ team?

Asks + Offers = NEW IDEAS

'Asks'

Spend 5 minutes quietly reflecting on what advice you'd like from your peers about how you might do more to lead from your position, or a particular challenge you're facing or anticipate in your improvement work.

Do you know of a valuable resource for...?

Has anyone else struggled with...?

How might I tackle...?

Does anyone know a person who could help me with...?

Anyone have advice on...?

Any other question, challenge or need you have.

Contact [this person] for help. *(include contact info)*

You might try...

You might avoid trying...

Here is a cool resource...

I've got the answer! Here it is...

'Offers'

Now, you have about 20 minutes to circle the room, carefully reviewing your peers' Asks, and silently add 'Offers' - of solidarity, change ideas, personal connections, or other resources - on sticky notes in the column below.

Takeaways

Return to your 'Asks' and spend 3-5 minutes reviewing the 'Offers' shared with you.

Consider what change(s) you can make / actions you can take by next week as a first step.

Popcorn Sharing

- Who's up for sharing one of their 'Asks' and one or two 'Offers' that resonate?
- What new ideas have you gotten that you could put into action next week (or soon)?

Feedback

Session: “Affinity Group Breakfast Meeting -
Team Leads”

Survey Link:

<http://bit.ly/bfzrapid>



Feedback

Session: “Affinity Group Breakfast Meeting -
Data Leads”

Survey Link:

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Feedback

Session: “Affinity Group Breakfast Meeting -
Front Line Staff”

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THANK YOU!!

**Go forth, lead improvement, and
affinitize!**